



PRESS RELEASE

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IBFD, Tax Academy of Singapore and IMF's Fiscal Affairs Department co-host seminar on Challenges of Reforming Tax and Customs Administrations

The International Bureau of Fiscal Documentation (IBFD), Tax Academy of Singapore, and IMF's Fiscal Affairs Department co-hosted a seminar on *Challenges of Reforming Tax and Customs Administrations*. It took place from 28 May 2012 to 1 June 2012 at the IMF – Singapore Regional Training Institute (STI) and Revenue House in Singapore.

This one-week seminar was conducted by experts from the IBFD, IMF and senior revenue administration officials from the Inland Revenue Authority of Singapore, in an interactive forum which drew on the participants' experiences in the design and implementation of tax and customs administration reforms in many Asian countries.

Topics included: the importance of strategic planning for successful reforms; the human resource and change management challenges inherent in major reforms; the criticality of effective core revenue administration operations; achieving increased taxpayer voluntary compliance and more effective enforcement; and reducing the costs of administration while at the same time increasing organizational effectiveness.

The seminar was attended by Directors, Assistant Commissioners, or senior officials who are closely involved in ongoing or planned reforms of revenue administration. The countries represented include China, India, Indonesia, Thailand, Malaysia, Philippines, Vietnam, Cambodia, Bhutan, Nepal, Bangladesh, Sri Lanka, Pakistan, Timor-Leste, Fiji, Papua New Guinea, Maldives and Mongolia.

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