

Observatory on the Protection of Taxpayers' Rights

Below you will find a questionnaire filled in by Shailendra Uprety, Partner at *S. Uprety & Associates* and Srijana Adhikari, Partner at *S & S Jurists, Advocates and Legal Consultants,* both OPTR National Reporters of Nepal.

This set of questionnaires comprises the National Reporter's assessment of the country's practice during 2022 in protecting taxpayers' rights and the level of fulfillment of the minimum standards and best practices on the practical protection of taxpayers' rights identified by Prof. Dr. Philip Baker and Prof. Dr. Pasquale Pistone at the 2015 IFA Congress on "The Practical Protection of Taxpayers' Fundamental Rights."

OPTR - 2023 Questionnaire 1 - Country Practice

Dear National Reporter,

I would like to thank you for your participation in the IBFD's Observatory on the Protection of Taxpayers' Rights (OPTR).

This form collects the information on the practical implementation in domestic law of legal procedures, safeguards and guarantees associated with taxpayers' rights in 82 situations for the practical protection of taxpayers' rights, as monitored by the IBFD Observatory on the Protection of Taxpayers' Rights.

We kindly ask you to assess assertively (yes/no) the level of practical implementation of said procedures, safeguards and guarantees associated with taxpayers' rights in your country. When answering, please bear in mind the actual practice regarding each situation, regardless of whether a given procedure, safeguard or guarantee has been formally adopted in your country.

We would be very grateful if you submit us this questionnaire, duly filled out, by no later than 12 January 2024.

Feel free to contact us for any clarification you may need. We look forward to your valuable contribution to this remarkable project.

Kind regards,

Dr Alessandro Turina Scientific Coordinator IBFD Observatory on the Protection of Taxpayers' Rights.

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^{*} Better if filled in using Google Chrome © or Mozilla Firefox ©

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Questionnaire 1 - Country Practice

Instructions:

- 1. Please answer all questions. The form will not allow you to continue/submit your responses until you have answered all questions.
- 2. For assertive questions, please answer with "yes" or "no" by clicking on the corresponding button.
- 3. For questions that require you to specify a period of time (namely, Q. 26 and Q. 45), please select the time applicable in your country to carry out the procedures indicated in the questions in practice, within the options provided.

4. For questions with more than one possible answer (namely, Q. 56), please check all necessary boxes to reflect better the practical situation of your country regarding the issue, by clicking on them.
5. When completed, please submit the survey.
6. Once you have submitted the survey, you will receive an email acknowledging your participation in the OPTR and providing a backup of your answers.

- 7. The email will also include an "edit your survey" link, in case you want to modify any of your answers. You will receive this email every time you submit partial responses.
- 8. An option to quit the survey and save your answers is provided at the end of each section.
- 9. If answering partially, please select "Yes" at the end of the section in which you are to submit your partial answers to the survey. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this survey.
- 10. For editing your answers, please use the last "edit your response" link provided to you via email. Please bear in mind that this is the only way the system will acknowledge your previous answers. If you use a link other than the last one provided, some (or all) changes might not be retrieved by the system.
- 11. When clicking on the last "edit your response" link, the system will lead you to the front page of the survey. Click on "Next" as many times as needed to get to the section you want to continue in. Once you have reached said section, please remember to change your answer to the question "Do you want to save your results and quit?" to "No", in order to be able to continue.

Area 1 - Identification of taxpayers, issuing tax returns and communicating with taxpayers

1. Do taxpayers have the right to see the information held about them by the tax authority? *	
YesNo	

2. If yes, can they request the correction of errors in the information? *	
Not applicable (click here if you answered "No" to the previous question)	
Yes	
O No	
3. Is it possible in your country for taxpayers to communicate electronically with the tax authority?	*
Yes	
○ No	
4. If yes, are there systems in place to prevent unauthorised access to the channel of communication?	*
Yes	
No	
5. In your country, is there a system of "cooperative compliance" / "enhanced relationship"which applies to some taxpayers only?	*
Yes	
No	

6. If yes, are there rules or procedures in place to ensure this system is available to all eligible taxpayers on a non-preferential/non discriminatory/non arbitrary basis?
Not applicable (click here if you answered "No" to question 5)
Yes
○ No
7. Are there special arrangements for individuals who face particular difficulties (e.g. the disabled, the elderly, other special cases) to receive assistance in complying with their tax obligations?
Yes
No
Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
○ Yes
No

Area 2 - The issue of tax assessment

8. Does a dialogue take place in your country between the taxpayer and the tax authority *before the issue of an assessment in order to reach an agreed assessment?
Yes
O No
9. If yes, can the taxpayer request a meeting with the tax officer? *
Not applicable (click here if you answered "No" to question 8)
Yes
No
10. If a systematic error in the assessment of tax comes to light (e.g. the tax authority loses a * tax case and it is clear that tax has been collected on a wrong basis), does the tax authority act ex officio to notify all affected taxpayers and arrange repayments to them?
Yes
No

Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue. Yes No
Area 3 - Confidentiality
11. Is information held by your tax authority automatically encrypted? *
Yes
○ No
12. Is access to information held by the tax authority about a specific taxpayer accessible only to the tax official(s) dealing with that taxpayer's affairs?
○ Yes
No

13. If yes, must the tax official identify himself/herself before accessing information held about a specific taxpayer?	*
Not applicable (click here if you answered "No" to question 12)	
Yes	
○ No	
14. Is access to information held about a taxpayer audited internally to check if there has been any unauthorised access to that information?	*
Yes	
No	
15. Are there examples of tax officials who have been criminally prosecuted in the last decade for unauthorised access to taxpayers' data?	*
Yes	
No	
16. Is information about the tax liability of specific taxpayers publicly available in your country?	*
Yes	
No	

17. Is "naming and shaming" of non-compliant taxpayers practised in your country? *
Yes
No
18. Is there a system in your country by which the courts may authorise the public disclosure * of information held by the tax authority about specific taxpayers (e.g. habeas data or freedom of information?
Yes
No
19. Is there a system of protection of legally privileged communications between the taxpayer * and its advisors?
Please provide separately (via optr@ibfd.org) an annex with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.
Yes
No

20. If yes, does this extend to advisors other than those who are legally qualified (e.g. * accountants, tax advisors)?
Please provide separately (via optr@ibfd.org) an annex with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.
Not applicable (click here if you answered "No" to question 19)
Yes
○ No
Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
Yes
No
Area 4 - Normal audits
21. Does the principle ne bis in idem apply to tax audits (i.e. that the taxpayer can only receive one audit in respect of the same taxable period)?
Yes
No

22. If yes, does this mean only one audit per tax per year? *	
Not applicable (click here if you answered "No" to question 21)Yes	
No	
23. Does the principle audi alteram partem apply in the tax audit process (i.e. does the taxpayer have to be notified of all decisions taken in the process and have the right to object and be heard before the decision is finalised)?	*
YesNo	
24. Does the taxpayer have the right to request an audit (e.g. if the taxpayer wishes to get finality of taxation for a particular year)?	*
O Yes	
No	
25. Are there time limits applicable to the conduct of a normal audit in your country (e.g. the audit must be concluded within so many months?	*
Yes	
O No	

26. If yes, what is the normal limit in months? *
More than 24 months ▼
27. Does the taxpayer have the right to be represented by a person of its choice in the audit * process?
YesNo
28. May the opinion of independent experts be used in the audit process? *
YesNo
29. Does the taxpayer have the right to receive a full report on the conclusions of the audit at * the end of the process?
Yes
O No

30. Are there limits to the frequency of audits of the same taxpayer (e.g. in respect to different periods or different taxes)?
○ Yes
No
Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
Yes
No
Area 5 - More intensive audits
31. Is the principle nemo tenetur applied in tax investigations (i.e. the principle against self- * incrimination?
Yes
○ No

32. If yes, is there a restriction on the use of information supplied by the taxpayer in a subsequent penalty procedure/criminal procedure?	*
Not applicable (click here if you answered "No" to question 31)	
Yes	
○ No	
33. If yes to nemo tenetur, can the taxpayer raise this principle to refuse to supply basic accounting information to the tax authority?	*
Not applicable (click here if you answered "No" to question 31)	
○ Yes	
○ No	
34. Is there a procedure applied in your country to identify a point in time during an investigation when it becomes likely that the taxpayer may be liable for a penalty or a criminal charge, and from that time onwards the taxpayer's right not to self-incriminate is recognised?	*
Yes	
No	

35. If yes, is there a requirement to give the taxpayer a warning that the taxpayer can rely on * the right of non-self-incrimination?
Not applicable (click here if you answered "No" to question 34)
Yes
○ No
36. Is authorisation by a court always needed before the tax authority may enter and search * premises?
Yes
No
37. May the tax authority enter and search the dwelling places of individuals? *
Yes
○ No
38. Is a court order required before the tax authority can use interception of communications * (e.g. telephone tapping or access to electronic communications)?
Yes
○ No

39. Is there a procedure in place to ensure that legally privileged material is not taken in the *course of a search?
O Yes
No
Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
YesNo
Area 6 - Reviews and appeals
Please provide separately (via optr@ibfd.org) an annex with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.
40. Is there a procedure for an internal review of an assessment/decision before the taxpayer * appeals to the judiciary?
Yes
No

41. Does the taxpayer need permission to appeal to the first instance tribunal? *
Yes
No
42. Does the taxpayer need permission to appeal to the second or higher instance tribunals? *
Yes
O No
43. Is it necessary for the taxpayer to bring his case first before an administrative court to * quash the assessment/decision, before the case can proceed to a judicial hearing?
Yes
○ No
44. Are there time limits applicable for a tax case to complete the judicial appeal process? *
Yes
O No

45. If yes, what is the normal time it takes for a tax case to be concluded on appeal? *
1-3 months The state of the s
46. Are there any arrangements for alternative dispute resolution (e.g. mediation or arbitration) before a tax case proceeds to the judiciary?
O Yes
No
47. Is there a system for the simplified resolution of tax disputes (e.g. by a determination on the file, or by e/filing)?
○ Yes
No
48. Is the principle audi alteram partem (i.e. each party has a right to a hearing) applied in all * tax appeals?
Yes
○ No

49. Does the taxpayer have to pay some/all the tax before an appeal can be made (i.e. solve * et repete)?
Yes
○ No
50. If yes, are there exceptions recognised where the taxpayer does not need to pay before * appealing (i.e. can obtain an interim suspension of the tax debt?)
Not applicable (click here if you answered "No" to question 49)
Yes
No
51. Does the loser have to pay the costs in a tax appeal? *
Yes
No

52. If yes, are there situations recognised where the loser does not need to pay the costs (e.g. because of the conduct of the other party)?
Not applicable (click here if you answered "No" to question 51)
Yes
○ No
53. If there is usually a public hearing, can the taxpayer request a hearing in camera (i.e. not * in public) to preserve secrecy/confidentiality?
Yes
No
54. Are judgments of tax tribunals published? *
Yes
O No
55. If yes, can the taxpayer preserve its anonymity in the judgment? *
Not applicable (click here if you answered "No" to question 54)
Yes
No

Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue. O Yes
No
Area 7 - Criminal and administrative sanctions
56. Does the principle ne bis in idem apply in your country to prevent either: *
The principle does not apply in my country
The imposition of a tax penalty and the tax liability
The imposition of more than one tax penalty for the same conduct
The imposition of a tax penalty and a criminal liability
57. If ne bis in idem is recognised, does this prevent two parallel sets of court proceedings * arising from the same factual circumstances (e.g. a tax court and a criminal court)?
Not applicable (click here if you answered "No" to question 56)
Yes
○ No

58. If the taxpayer makes a voluntary disclosure of a tax liability, can this result in a reduced * or a zero penalty?
○ Yes
No
Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
O Yes
No
Area 8 - Enforcement of taxes
59. Is a court order always necessary before the tax authorities can access a taxpayer's bank * account or other assets?
Yes
No

60. Does the taxpayer have the right to request a deferred payment of taxes or a payment in * instalments (perhaps with a guarantee)?
Yes
No
Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
○ Yes
No
Area 9 - Cross-border situations
61. Does the taxpayer have the right to be informed before information relating to him is exchanged in response to a specific request?
○ Yes
No

62. Does the taxpayer have a right to be informed before information is sought from third * parties in response to a specific request for exchange of information?
Yes
No
63. If no to either of the previous two questions, did your country previously recognise the right of taxpayers to be informed and was such right removed in the context of the peer review by the Forum on Transparency and Exchange of Information?
Not applicable (click here if you answered "No" to either question 61 or question 62)
Yes
○ No
64. Does the taxpayer have the right to be heard by the tax authority before the exchange of * information relating to him with another country?
Yes
No

65. Does the taxpayer have the right to challenge before the judiciary the exchange of information relating to him with another country?	*
Yes	
No	
66. Does the taxpayer have the right to see any information received from another country that relates to him?	*
○ Yes	
No	
67. Does the taxpayer have the right in all cases to require a mutual agreement procedure is initiated?	*
○ Yes	
No	
68. Does the taxpayer have a right to see the communications exchanged in the context of a *mutual agreement procedure?	k
○ Yes	
No	

Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
Yes
No
Area 10 - Legislation
69. Is there a prohibition on retrospective tax legislation in your country? *
O Yes
No
70. If no, are there restrictions on the adoption of retrospective tax legislation in your country?
Not applicable (click here if you answered "Yes" to question 69)
Yes
No

71. Is there a procedure in your country for public consultation before the adopting of all (or * most) tax legislation?
○ Yes
No
72. Is tax legislation subject to constitutional review which can strike down unconstitutional * laws?
Yes
○ No
Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
Yes
No

Area 11 - Revenue practice and guidance

73. Does the tax authority in your country publish guidance (e.g. revenue manuals, circular etc.) as to how it applies your tax law?	'S, *
Yes	
O No	
74. Does your country have a generalised system of advanced rulings available to taxpayers?	*
Yes	
O No	
75. If yes, is it legally binding? *	
Not applicable (click here if you answered "No" to question 74)	
Yes	
○ No	
76. If a binding ruling is refused, does the taxpayer have a right to appeal? *	
Yes	
O No	

77. If your country publishes guidance as to how it applies your tax law, can taxpayers acting * in good faith rely on that published guidance (i.e. protection of legitimate expectations)?		
Not applicable (click here if you answered "No" to question 76)		
Yes		
○ No		
Do you want to save your results and quit? *		
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.		
O Yes		
No		
Area 12 - Institutional framework for protecting taxpayers' rights		
78. Is there a taxpayers' charter or taxpayers' bill of rights in your country? *		
Please provide separately (via optr@ibfd.org) an annex with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.		
Yes		
No		

79. If yes, are its provisions legally effective? * Please provide separately (via optr@ibfd.org) an annex with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.
Not applicable (click here if you answered "No" to the previous question) Vac
YesNo
80. Is there a (tax) ombudsman / taxpayers' advocate / equivalent position in your country? *
Yes
No
81. If yes, can the ombudsman intervene in an on-going dispute between the taxpayer and the tax authority (before it goes to court)?
Not applicable (click here if you answered "No" to question 80)
Yes
○ No

82. If yes to a (tax) ombudsman, is he/she independent from the tax authority? *
Not applicable (click here if you answered "No" to question 80)
○ Yes
O No

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OPTR - 2023 Questionnaire 2 - Standards of Protection

Dear National Reporter,

I would like to thank you for your participation in the IBFD Observatory on the Protection of Taxpayers' Rights (OPTR).

This form collects the information on developments occurred in 2023 regarding the implementation of 57 minimum standards and 44 best practices, distributed into 86 benchmarks, for the practical protection of taxpayers' rights as monitored by the OPTR.

We kindly ask you to provide an impartial, non-judgmental summary of events occurred in 2023 that in your opinion affect the level of compliance of a given minimum standard/best practice in your country. These events may include, without limitation, legislation enacted, administrative rulings and/or circulars issued, case law and tax administration practices implemented, among others, as requested by this form.

In ALL cases back up your assertions with the relevant documentary materials, and provide full details for identifying the documents related to the reported developments. Either a (soft) copy or internet links to make said documents available (and therefore, quotable) are greatly appreciated.

You are also kindly required to assess whether the events you described represent either a step towards or a step away from the practical implementation of the given minimum standard/best practice in your country. Full instructions are provided below.

This form should be filled in as soon as any of the events mentioned above occurs and edited as many times as necessary to cover all relevant developments occurred in 2023, until no later than 12 January 2024. We appreciate very much your cooperation in this regard.

Feel free to contact us for any clarification you may need. We look forward to your valuable contribution to this remarkable project.

Kind regards,

Dr Alessandro Turina Scientific Coordinator IBFD Observatory on the Protection of Taxpayers' Rights.

^{*} Better if filled in using Google Chrome © or Mozilla Firefox ©

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Tax Administration
Judiciary
(Tax) Ombudsperson
Academia
Other: Chartered Accountant (Auditor)

Instructions

1. Please answer all questions. The form will not allow you to continue/submit your responses until you have answered all questions.

- 2. All questions are two or three-tiered (namely, either with parts "MS" and/or "BP", and "S"). They comprise a minimum standard (MS) and /or a best practice (BP), and a "summary of relevant facts in 2023" (S). The latter is a space for providing a summarized account on facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way.
- 3. Please Indicate, by clicking on the corresponding button, whether there was an improvement or a decrease of the level of compliance of the relevant standard/best practice in your country in 2023. If there were no changes, please indicate so by clicking on the corresponding button.
- 4. In ALL cases where an assessment of either improvement or decrease is reported, please refer the relevant novelties in the space provided under "summary of relevant facts in 2023", for each question. Please give a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. In case there is nothing to report for a given minimum standard/best practice, please answer "no changes".
- 5. If any, make additional, non-judgmental commentaries at the space provided under "summary of relevant facts in 2023".
- 6. In ALL cases back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org.
- 7. When completed, please submit the survey.
- 8. Once you have submitted the survey, you will receive an email acknowledging your participation in the OPTR and providing a backup of your answers.
- 9. The email will also include an "edit your survey" link, in case you want to modify any of your answers. You will receive this email every time you submit partial responses.
- 10. An option to quit the survey and save your answers is provided at the end of each section. This survey has 12 sections, as many as those identified by Baker and Pistone in their 2015 IFA General Report.
- 11. If answering partially, please select "Yes" at the end of the section in which you are to submit your partial answers to the survey. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this survey.
- 12. For editing your answers, please use the last "edit your response" link provided to you via email. Please bear in mind that this is the only way the system will acknowledge your previous answers. If you use a link other than the last one provided, some (or all) changes might not be retrieved by the system.
- 13. When clicking on the last "edit your response" link, the system will lead you to the front page of the survey. Click on "Next" as many times as needed to get to the section you want to continue in. Once you have reached said section, please remember to change your answer to the question "Do you want to

save your results and quit?" to "No", in order to be able to continue.		
Area 1 - Identification of taxpayers, issuing tax returns and communicating	ng with taxpayers	
Please provide separately (via optr@ibfd.org) an annex with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.		
1 (MS). Implement safeguards to prevent impersonation when issuing a number	unique identification *	
No changes		
Shifted away		
Shifted towards		
1 (S). Summary of relevant facts in 2023 Only if answered "shifted away" or "shifted towards", please give here a summa (legislation enacted, administrative rulings, circulars, case law, tax administrative judgmental way. Specify if some content is no longer applicable, due to other dapplicable, indicate whether the fact reported is under a minimum standard or best practice. IN ALL CASES please back up your assertions with the relevant days while it is not mandatory, a short summary of such materials in English is appre	on practices), in a non- evelopments. If fully complies with the locumentary materials.	

welcome to send us these materials to our email: optr@ibfd.org. Thank you.

2 (MS). The system of taxpayer identification should take account of religious sensitivities *
No changesShifted awayShifted towards
2 (S). Summary of relevant facts in 2023 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.
3 (MS). Impose obligations of confidentiality on third parties with respect to information gathered by them for tax purposes No changes Shifted away Shifted towards

3 (BP). Where tax is withheld by third parties, the taxpayer should be excluded from liability if * the third party fails to pay over the tax				
No changes				
Shifted away				
Shifted towards				
0 (0) 0				
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.				
4 (MS). Where pre/populated returns are used, these should be sent to taxpayers to correct * errors.				
No changes				
Shifted away				
Shifted towards				

itary materials. You are
ut them, and a *
inaccuracies *

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org. Thank you.

6 (MS). Where communication with taxpayers is in electronic form, institute systems to prevent impersonation or interception

*

- No changes
- Shifted away
- Shifted towards

6 (S). Summary of relevant facts in 2023

7 (MS). Where a system of "cooperative compliance" operates, ensure it is available on a *non-discriminatory and voluntary basis
No changes
Shifted away
○ Shifted towards
7 (S). Summary of relevant facts in 2023
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.
8 (MS). Provide assistance for those who face difficulties in meeting compliance obligations, *
including those with disabilities, those located in remote areas, and those unable or unwilling to use electronic forms of communication
No changes
Shifted away
○ Shifted towards

8 (S). Summary of relevant facts in 2023 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org. Thank you. Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to

Area 2 - The issue of tax assessment

Yes

Please provide separately (via optr@ibfd.org)
an annex with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.

your email after submitting this form. If not, click "Next" to continue.

9 (BP). Establish a constructive dialogue between taxpayers and revenue authorities to ensure a fair assessment of taxes based on equality of arms				
No changes				
Shifted away				
Shifted towards				
9 (S). Summary of relevant facts in 2023 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are				
welcome to send us these materials to our email: optr@ibfd.org . Thank you.				
10 (BP). Use e-filing to speed up assessments and correction of errors, particularly systematic errors				
No changes				
Shifted away				
Shifted towards				

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org. Thank you. Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to

be answered later. To edit/complete your answers later, please use the "edit your response" link sent to

Yes

N

Area 3 - Confidentiality

Please provide separately (via optr@ibfd.org)
an annex with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.

your email after submitting this form. If not, click "Next" to continue.

11 (MS). Provide a specific legal guarantee for confidentiality, with sanctions for officials who * make unauthorised disclosures (and ensure sanctions are enforced).
No changesShifted awayShifted towards
11 (BP). Encrypt information held by a tax authority about taxpayers to the highest level * attainable.
No changes
Shifted away
Shifted towards
11 (S). Summary of relevant facts in 2023 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.

12 (MS). Introduce an offence for tax officials covering up unauthorised disclosure of confidential information.
No changes
Shifted away
Shifted towards
12 (S). Summary of relevant facts in 2023 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.
13 (MS). Restrict access to data to those officials authorised to consult it. For encrypted data, * use digital access codes.
No changes
Shifted away
Shifted towards

13 (BP). Ensure an effective fire-wall to prevent unauthorised access to data held by revenue * authorities.				
No changes				
Shifted away				
Shifted towards				
13 (S). Summary of relevant facts in 2023 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.				
14 (MS). Audit data access periodically to identify cases of unauthorised access. *				
No changes				
Shifted away				
Shifted towards				

14 (S). Summary of relevant facts in 2023					
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a nor judgmental way. Specify if some content is no longer applicable, due to other developments. If					
applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials					
While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org. Thank you.					
welcome to send us these materials to our email: optr@ibtd.org. Thank you.					
15 (MS). Introduce administrative measures emphasizing confidentiality to tax officials. *					
No changes					
Shifted away					
Shifted towards					
15 (BP). Appoint data protection/privacy officers at senior level and local tax offices. *					
No changes					
Shifted away					
Shifted towards					

15 (S)	. Summary	/ of rel	evant	tacts	ın	2023
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Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org. Thank you.

16 (MS). If a breach of confidentiality occurs, investigate fully with an appropriate level of seniority by independent persons (e.g. judges).

- No changes
- Shifted away
- Shifted towards

16 (S). Summary of relevant facts in 2023

17 (MS). Provide remedies for taxpayers who are victims of unauthorised disclosure of confidential information.
No changes
Shifted away
Shifted towards
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.
18 (MS). Exceptions to the general rule of confidentiality should be explicitly stated in the law, * narrowly drafted and interpreted.
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.	-
19 (MS). If "naming and shaming" is employed, ensure adequate safeguards (e.g. judicial authorisation after proceedings involving the taxpayer).	*
• No also was	
No changes	
Shifted away	
Shifted towards	
19 (BP). Require judicial authorisation before any disclosure of confidential information by revenue authorities	*
No changes	
Shifted away	
Shifted towards	

19 (S). Summary of relevant facts in 2023
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.
20 (MS). No disclosure of confidential taxpayer information to politicians, or where it might be * used for political purposes.
acea for political parposes.
No changes
Shifted away
Shifted towards
20 (BP). Parliamentary supervision of revenue authorities should involve independent *
officials, subject to confidentiality obligations, examining specific taxpayer data, and then reporting to Parliament.
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org. Thank you.

21 (MS). Freedom of information legislation may allow a taxpayer to access information about himself. However, access to information by third parties should be subject to stringent safeguards: only if an independent tribunal concludes that the public interest in disclosure outweighs the right of confidentiality, and only after a hearing where the taxpayer has an opportunity to be heard.

- No changes
- Shifted away
- Shifted towards

21 (S). Summary of relevant facts in 2023

22 (MS). If published, tax rulings should be anonymised and details that might identify the *taxpayer removed.
No changes
Shifted away
Shifted towards
22 (BP). Anonymize all tax judgments and remove details that might identify the taxpayer *
No changes
Shifted away
Shifted towards
22 (S). Summary of relevant facts in 2023 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.

23 (MS). Legal professional privilege should apply to tax advice. *	
Please provide separately (via optr@ibfd.org) an annex with the actual wording of relevant excerpts your country's legislation regarding this matter. Technically accurate translations of such material in English, if possible, would be very appreciated. Thank you.	
No changes	
Shifted away	
Shifted towards	
23 (BP). Privilege from disclosure should apply to all tax advisors (not just lawyers) who	*
supply similar advice to lawyers. Information imparted in circumstances of confidentiality material be privileged from disclosure.	ıay
Please provide separately (via optr@ibfd.org) an annex with the actual wording of relevant excerpts your country's legislation regarding this matter. Technically accurate translations of such material is English, if possible, would be very appreciated. Thank you.	
No changes	
Shifted away	
Shifted towards	
23 (S). Summary of relevant facts in 2023	
Only if answered "shifted away" or "shifted towards", please give here a summarized account of fac	ts

24 (MS). Where tax authorities enter premises which may contain privileged material, arrangements should be made (e.g. an independent lawyer) to protect that privilege. Please provide separately (via optr@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you. No changes Shifted away Shifted towards
24 (S). Summary of relevant facts in 2023
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.
Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
○ Yes
No

Please provide separately (via optr@ibfd.org)
an annex with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.

25 (MS). Audits should respect the following principles: (i) Proportionality. (2) Ne bis in idem (prohibition of double jeopardy). (3) Audi alteram partem (right to be heard before any decision is taken). (4) Nemo tenetur se detegere (principle against self/incrimination). Tax notices issued in violation of these principles should be null and void.

- No changes
- Shifted away
- Shifted towards

25 (S). Summary of relevant facts in 2023

26 (MS). In application of proportionality, tax authorities may only request for information that * is strictly needed, not otherwise available, and must impose least burdensome impact on taxpayers.
No changes
Shifted away
Shifted towards
26 (S). Summary of relevant facts in 2023
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.
27 (BP). In application of ne bis in idem the taxpayer should only receive one audit per taxable period, except when facts that become known after the audit was completed.
No changes
Shift away
○ Shift towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org. Thank you.

28 (MS). In application of audi alteram partem, taxpayers should have the right to attend all relevant meetings with tax authorities (assisted by advisors), the right to provide factual information, and to present their views before decisions of the tax authorities become final.

- No changes
- Shifted away
- Shifted towards

28 (S). Summary of relevant facts in 2023

29 (MS). In application of nemo tenetur, the right to remain silent should be respected in all * tax audits.
No changes
Shifted away
Shifted towards
29 (S). Summary of relevant facts in 2023 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.
30 (BP). Tax audits should follow a pattern that is set out in published guidelines. *
No changes
Shifted away
Shifted towards

30 (S). Summary of relevant facts in 2023
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.
31 (BP). A manual of good practice in tax audits should be established at the global level. *
No changes
Shifted away
Shifted towards

32 (BP). Taxpayers should be entitled to request the start of a tax audit (to obtain finality). *
No changes
Shifted away
Shifted towards
32 (S). Summary of relevant facts in 2023
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.
33 (MS). Where tax authorities have resolved to start an audit, they should inform the taxpayer
No changes
Shifted away
Shifted towards

33 (BP). Where tax authorities have resolved to start an audit, they should hold an initial meeting with the taxpayer in which they spell out the aims and procedure, together with timescale and targets. They should then disclose any additional evidence in their possession to the taxpayer.	*
No changes	
Shifted away	
Shifted towards	
33 (S). Summary of relevant facts in 2023 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.	
34 (MS). Taxpayers should be informed of information gathering from third parties. *	
No changes	
○ Shifted away	
○ Shifted towards	

Only if answered "shifted away" or "shifted towards", please give here a summarized	
(legislation enacted, administrative rulings, circulars, case law, tax administration projudgmental way. Specify if some content is no longer applicable, due to other developmentable, indicate whether the fact reported is under a minimum standard or fully best practice. IN ALL CASES please back up your assertions with the relevant document while it is not mandatory, a short summary of such materials in English is appreciate welcome to send us these materials to our email: optr@ibfd.org . Thank you.	ractices), in a non- opments. If complies with the mentary materials.

35 (BP). Reasonable time limits should be fixed for the conduct of audits. *
No changes
Shifted away
Shifted towards

36 (MS). Technical assistance (including representation) should be available at all stages of * the audit by experts selected by the taxpayer.
No changes
Shifted away
Shifted towards
36 (S). Summary of relevant facts in 2023
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.
37 (MS). The completion of a tax audit should be accurately reflected in a document, notified * in its full text to the taxpayer.
No changes
Shifted away
○ Shifted towards

37 (BP). The drafting of the final audit report should involve participation by the taxpayer, with * the opportunity to correct inaccuracies of facts and to express the taxpayer's view.		
No changes		
Shifted away		
○ Shifted towards		
37 (S). Summary of relevant facts in 2023		
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.		
38 (BP). Following an audit, a report should be prepared even if the audit does not result in additional tax or refund.		
No changes		
Shifted away		
○ Shifted towards		

38 (S). Summary of relevant facts in 2023 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a nonjudgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org. Thank you.

Do you want to save your results and quit? *

If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.

Yes

Area 5 - More intensive audits

Please provide separately (via optr@ibfd.org) an annex with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.

39 (BP). More intensive audits should be limited to the extent strictly necessary to ensure an * effective reaction to non-compliance.
No changes
Shifted away
○ Shifted towards
39 (S). Summary of relevant facts in 2023
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.
40 (MS). If there is point in an audit when it becomes foreseeable that the taxpayer may be liable for a penalty or criminal charge, from that time the taxpayer should have stronger protection of his right to silence, and statements from the taxpayer should not be used in the audit procedure.
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org. Thank you.

41 (MS). Entering premises or interception of communications should be authorised by the judiciary.

- No changes
- Shifted away
- Shifted towards

41 (S). Summary of relevant facts in 2023

42 (MS). Authorisation within the revenue authorities should only be in cases of urgency, and * subsequently reported to the judiciary for ex-post ratification.
No changes
Shifted away
Shifted towards
42 (S). Summary of relevant facts in 2023
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.
43 (MS). Inspection of the taxpayer's home should require authorisation by the judiciary and * only be given in exceptional cases.
No changes
Shifted away
Shifted towards

43 (BP). Where tax authorities intend to search the taxpayer's premises, the taxpayer should * be informed and have an opportunity to appear before the judicial authority, subject to exception where there is evidence of danger that documents will be removed or destroyed. One No changes Shifted away				
			Shifted towards	
			43 (S). Summary of relevant facts in 2023	
(legislation enacted, administrative rulings, circ judgmental way. Specify if some content is no applicable, indicate whether the fact reported is best practice. IN ALL CASES please back up yo	ards", please give here a summarized account of facts culars, case law, tax administration practices), in a non-longer applicable, due to other developments. If s under a minimum standard or fully complies with the our assertions with the relevant documentary materials. such materials in English is appreciated. You are ail: optr@ibfd.org . Thank you.			
44 (BP). Access to bank information should	d require judicial authorisation. *			
No changes				
Shifted away				
Shifted towards				

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org. Thank you.

45 (BP). Authorisation by the judiciary should be necessary for the interception of telephone communications and monitoring of internet access. Specialised offices within the judiciary should be established to supervise these actions.

- No changes
- Shifted away
- Shifted towards

45 (S). Summary of relevant facts in 2023

46 (MS). Seizure of documents should be subject to a requirement to give reasons why seizure is indispensable, and to fix the time when documents will be returned; seizure should be limited in time.
No changes
Shifted away
○ Shifted towards
46 (S). Summary of relevant facts in 2023
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.
47 (BP). If data are held on a computer hard drive, then a backup should be made in the presence of the taxpayer's advisors and the original left with the taxpayer.
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org. Thank you.

48 (MS). Where invasive techniques are applied, they should be limited in time to avoid a disproportionate impact on taxpayers.

*

- No changes
- Shifted away
- Shifted towards

48 (S). Summary of relevant facts in 2023

If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
O Yes
No
Area 6 - Reviews and appeals
Please provide separately (via optr@ibfd.org) an annex with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.
49 (BP). E-filing of requests for internal review to ensure the effective and speedy handling of * the review process.
No changes
Shifted away
○ Shifted towards

Do you want to save your results and quit? *

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org. Thank you.

50 (MS). The right to appeal should not depend upon prior exhaustion of administrative reviews.

*

- No changes
- Shifted away
- Shifted towards

50 (S). Summary of relevant facts in 2023

51 (BP). Reviews and appeals should not exceed two years. *
No changes
Shifted away
Shifted towards
51 (S). Summary of relevant facts in 2023
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.
52 (MS). Audi alteram partem should apply in administrative reviews and judicial appeals. *
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.
53 (MS). Where tax must be paid in whole or in part before an appeal, there must be an effective mechanism for providing interim suspension of payment.
No changes
Shifted away
○ Shifted towards
53 (BP). An appeal should not require prior payment of tax in all cases. *
No changes
Shifted away
Shifted towards

53 (S). Summary of relevant facts in 2023
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.
54 (BP). The state should bear some or all of the costs of an appeal, whatever the outcome. *
No changes
Shifted away
Shifted towards

55 (MS). Legal assistance should be provided for those taxpayers who cannot afford it. *
No changes
Shifted away
Shifted towards
55 (S). Summary of relevant facts in 2023
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.
56 (MS). Taxpayers should have the right to request the exclusion of the public from a tax appeal hearing.
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org. Thank you.

57 (MS). Tax judgments should be published. *

- No changes
- Shifted away
- Shifted towards

57 (S). Summary of relevant facts in 2023

If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue. Yes No
Area 7 - Criminal and administrative sanctions
Please provide separately (via optr@ibfd.org) an annex with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.
58 (MS). Proportionality and ne bis in idem should apply to tax penalties. *
No changes
Shifted away
Shifted towards

Do you want to save your results and quit? *

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org. Thank you.

59 (BP). Where administrative and criminal sanctions may both apply, only one procedure and one sanction should be applied.

- No changes
- Shifted away
- Shifted towards

59 (S). Summary of relevant facts in 2023

60 (BP). Voluntary disclosure should lead to reduction of penalties. *
No changes
Shifted away
○ Shifted towards
60 (S). Summary of relevant facts in 2023
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.
61 (MS). Sanctions should not be increased simply to encourage taxpayers to make *voluntary disclosures.
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org. Thank you.

Do you want to save your results and quit? *

If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.

Yes

N

Area 8 - Enforcement of taxes

Please provide separately (via <u>optr@ibfd.org</u>) an annex with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.

62 (MS). Collection of taxes should never deprive taxpayers of their minimum necessary for * living.
No changes
Shifted away
Shifted towards
62 (S). Summary of relevant facts in 2023
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.
63 (BP). Authorisation by the judiciary should be required before seizing assets or bank accounts
No changes
Shifted away
○ Shifted towards

63 (S). Summary of relevant facts in 2023
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.
64 (MS). Taxpayers should have the right to request delayed payment of arrears. *
No changes
Shifted away
O Similar array

Shifted towards

65 (BP). Bankruptcy of taxpayers should be avoided, by partial remission of the debt or structured plans for deferred payment.
No changes
Shifted away
Shifted towards
65 (S). Summary of relevant facts in 2023 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts
(legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.
66 (MS). Temporary suspension of tax enforcement should follow natural disasters. *
Please provide separately (via optr@ibfd.org) an annex with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org. Thank you.

Do you want to save your results and quit? *

If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.

Yes

N

Area 9 - Cross-border situations

Please provide separately (via optr@ibfd.org)
an annex with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.

68 (BP). Where a cross-border request for information is made, the requested state should * also be asked to supply information that assists the taxpayer.
No changes
Shifted away
Shifted towards
68 (S). Summary of relevant facts in 2023
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.
69 (BP). Provisions should be included in tax treaties setting specific conditions for exchange * of information.
No changes
Shifted away
○ Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org. Thank you.

70 (MS). If information is sought from third parties, judicial authorisation should be necessary.

*

- No changes
- Shifted away
- Shifted towards

70 (S). Summary of relevant facts in 2023

71 (BP). The taxpayer should be given access to information received by the requesting state.
No changes
Shifted away
Shifted towards
71 (S). Summary of relevant facts in 2023 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.
72 (BP). Information should not be supplied in response to a request where the originating * cause was the acquisition of stolen or illegally obtained information.
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org. Thank you.

73 (BP). A requesting state should provide confirmation of confidentiality to the requested state.

*

- No changes
- Shifted away
- Shifted towards

73 (S). Summary of relevant facts in 2023

74 (MS). A state should not be entitled to receive information if it is unable to provide independent, verifiable evidence that it observes high standards of data protection.
No changes
Shifted away
Shifted towards
74 (S). Summary of relevant facts in 2023 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.
75 (BP). For automatic exchange of financial information, the taxpayer should be notified of the proposed exchange in sufficient time to exercise data protection rights.
No changes
Shifted away
○ Shifted towards

75 (S). Summary of relevant facts in 2023	
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.	
76 (BP). Taxpayers should have a right to request initiation of mutual agreement procedure. *	
No changes	
Shifted away	
Shifted towards	

77 (MS). Taxpayers should have a right to participate in mutual agreement procedure by being heard and being informed as to the progress of the procedure.			
No changes			
Shifted away			
Shifted towards			
77 (S). Summary of relevant facts in 2023 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.			
Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue. Yes No			
Area 10 - Legislation			

Area 10 - Legislation

Please provide separately (via optr@ibfd.org)

of such material into English, if possible, would be very appreciated. Thank you.			
78 (MS). Retrospective tax legislation should only be permitted in limited circumstances * which are spelt out in detail.			
No changesShifted awayShifted towards			
78 (BP). Retrospective tax legislation should ideally be banned completely. *			
No changesShifted awayShifted towards			
78 (S). Summary of relevant facts in 2023 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.			

an annex with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations

79 (BP). Public consultation should precede the making of tax policy and tax law. *			
No changes			
Shifted away			
Shifted towards			
79 (S). Summar	y of relevant facts in 2023		
(legislation enacted judgmental way. Stapplicable, indicated best practice. IN A While it is not man	'shifted away" or "shifted towards", please give here a summarized account of facts ed, administrative rulings, circulars, case law, tax administration practices), in a non-specify if some content is no longer applicable, due to other developments. If the whether the fact reported is under a minimum standard or fully complies with the ALL CASES please back up your assertions with the relevant documentary materials. Indatory, a short summary of such materials in English is appreciated. You are us these materials to our email: optr@ibfd.org . Thank you.		
Do you want to s	save your results and quit? *		
If "Yes", please sub be answered later	bmit the form. If "Yes", bear in mind that there are still several questions that need to To edit/complete your answers later, please use the "edit your response" link sent to ubmitting this form. If not, click "Next" to continue.		
Yes			

Please provide separately (via optr@ibfd.org) an annex with the actual wording of relevant excerpts of your country's

legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.	
80 (MS). Taxpayers should be entitled to access all relevant legal material, comprising legislation, administrative regulations, rulings, manuals and other guidance.	*
No changes	
Shifted away	
Shifted towards	

81 (MS). Where legal material is available primarily on the internet, arrangements should be * made to provide it to those who do not have access to the internet.		
No changes		
Shifted away		
Shifted towards		
81 (S). Summary of relevant facts in 2023 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.		
82 (MS). Binding rulings should only be published in an anonymised form *		
No changes		
Shifted away		
Shifted towards		

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org. Thank you.

83 (MS). Where a taxpayer relies upon published guidance of a revenue authority which subsequently proves to be inaccurate, changes should apply only prospectively.

- No changes
- Shifted away
- Shifted towards

83 (S). Summary of relevant facts in 2023

Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue. Yes No
Area 12 - Institutional framework for protecting taxpayers' rights
Please provide separately (via optr@ibfd.org) an annex with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.
84 (MS). Adoption of a charter or statement of taxpayers' rights should be a minimum * standard.
No changes
Shifted away
Shifted towards

84 (BP). A separate statement of taxpayers' rights under audit should be provided to *taxpayers who are audited.
No changes
Shifted away
Shifted towards
84 (S). Summary of relevant facts in 2023 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts
(legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.
85 (BP). A taxpayer advocate or ombudsman should be established to scrutinise the operations of the tax authority, handle specific complaints, and intervene in appropriate cases. Best practice is the establishment of a separate office within the tax authority but independent from normal operations of that authority.
No changes
Shifted away
○ Shifted towards

85 (S). Summary of relevant facts in 2023			
Only if answered "shifted away" or "shifted towards", please give here a summarized account of fact (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a not judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary material. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcome to send us these materials to our email: optr@ibfd.org . Thank you.			
86 (BP). The organisational structure for the protection of taxpayers' rights should operate at * local level as well as nationally.			
No changes			
Shifted away			
Shifted towards			
86 (S). Summary of relevant facts in 2023			
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If			

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applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials.

While it is not mandatory, a short summary of such materials in English is appreciated. You are

welcome to send us these materials to our email: optr@ibfd.org. Thank you.

Google Forms

1	Sec 74(2)(b) The right to receive information on tax relatedmatters pursuant to the laws in force,	
2	Yes minor error can be corrected by filing an application. But no express legal provision exists in this regard.	
3		
4	suggestion: This question must have additional 'Not applicable option if above answer to previous question is "No"	
5		
6		
7	Sec 83: Power to obtain information by notice	
	After the information is provided by tax payer, taxpayer can explain his position to tax officer.	
8	After the information is provided by tax payer, taxpayer can exprain his position to tax officer.	
10	No. Tax payer must go for appeal in this case also to get the mistake corrected.	
11	10. The payer man go to appear in any case also to get the mistake corrected.	
12		
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18		
19		
20	Sec 101(2). In cases where the Department thinks it proper to re-amend	
	the amended tax assessment made pursuant to Sub-section (1), it may	
	amend it, for as many times as it deems appropriate on reasonable	
21	grounds.	
22		
	Section 74(b)and (e), Tax payer has right to receive information on tax related matters pursuant to the laws in force. Also, T	ne right to have tax related secret matters inviolable.
24		
25		
	201(3): The Department shall, in assessing the tax pursuant to Subsection (1) or (2), complete assessment within Four months from the following date:	
26	74(2)(d) (2) In the context of paying tax pursuant to this Act, a taxpayer shall have the following rights:-	
27	(d) The right to appoint a legal practitioner or auditor for defense	
	132. Power to have expert's service: Government of Nepal may obtain the	
	service of the concerned expert for the act related to tax auditing; and	
	the provision on governmental secrecy mentioned in Section 84 shall	
28	also apply to such expert.	
	74(2)(b) The right to receive information on tax related	
29	matters pursuant to the laws in force	
	Sec 101(2). In cases where the Department thinks it proper to re-amend the amended tax assessment made pursuant to Sub-section (1), it may	
	amend it, for as many times as it deems appropriate on reasonable	
30	grounds.	
31	principle against self-incrimination	
32		
33		
34		
35		
	82 (2) No officer shall be entitled to exercise the powers referred to	
	in Sub-section (1) without having authority in writing from the Department.	
36	Only authorisation of Department is enough, authorization of court is not necessary.	
	Pursuant to Section 82(a), Department has a power to have full or unhindered access to any premises, places, documents or p	roperties situated in Nepal.
38	(a) Final September of p	· Market
39		
40		
	Section 115(1) explains that If a taxpayer is not satisfied with any decision subject to administrative review may make an a	oplication to the department against the decision within thirty days of the date of receipt of notice of that decision.
42		
43		
44		
45		
46 47		
47		
	Pursuant to Section 115(6), A person who make an application for administrative review shall pay the total amount of undis	puted tax and one fourth of the disputed tax out of the assessed tax amount
50	r distant to section 112(0), it person who make an application for administrative review shall pay the total amount of undi-	pared tax and one routin of the disputed tax,out of the assessed tax amount.
51		
52		
53		