

Observatory on the Protection of Taxpayers' Rights

Below you will find a questionnaire filled in by Bosire Nyamori, Lecturer at the *University of Nairobi* and OPTR National Reporter of Kenya.

This set of questionnaires comprise the National Reporter's assessment on the country practice during 2022 in the protection of taxpayers' rights, and the level of fulfilment of the minimum standards and best practices on the practical protection of taxpayers' rights identified by Prof. Dr. Philip Baker and Prof. Dr. Pasquale Pistone at the 2015 IFA Congress on "The Practical Protection of Taxpayers' Fundamental Rights".

OPTR - 2022 Questionnaire 1 - Country Practice

Dear National Reporter,

I would like to thank you for your participation in the IBFD's Observatory on the Protection of Taxpayers' Rights (OPTR).

This form collects the information on the practical implementation in domestic law of legal procedures, safeguards and guarantees associated with taxpayers' rights in 82 situations for the practical protection of taxpayers' rights, as monitored by the IBFD Observatory on the Protection of Taxpayers' Rights.

We kindly ask you to assess assertively (yes/no) the level of practical implementation of said procedures, safeguards and guarantees associated with taxpayers' rights in your country. When answering, please bear in mind the actual practice regarding each situation, regardless of whether a given procedure, safeguard or guarantee has been formally adopted in your country.

We would be very grateful if you submit us this questionnaire, duly filled out, by no later than 14 January 2023.

Feel free to contact us for any clarification you may need. We look forward to your valuable contribution to this remarkable project.

Kind regards,

Prof. Dr. Carlos E. Weffe Scientific Coordinator IBFD Observatory on the Protection of Taxpayers' Rights.

*Required

Reporters' info

1. Name: *

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^{*} Better if filled in using Google Chrome © or Mozilla Firefox ©

2.	Country: *
	TEMIN
3.	Affiliation *
	Tick all that apply. ☐ Taxpayers / Tax Practitioners ☐ Tax Administration ☐ Judiciary ☐ (Tax) Ombudsperson
	Academia Other:

Instructions:

- 1. Please answer all questions. The form will not allow you to continue/submit your responses until you have answered all questions.
- 2. For assertive questions, please answer with "yes" or "no" by clicking on the corresponding button.
- 3. For questions that require you to specify a period of time (namely, Q. 26 and Q. 45), please select the time applicable in your country to carry out the procedures indicated in the questions in practice, within the options provided.
- 4. For questions with more than one possible answer (namely, Q. 56), please check all necessary boxes to reflect better the practical situation of your country regarding the issue, by clicking on them.
- 5. When completed, please submit the survey.
- 6. Once you have submitted the survey, you will receive an email acknowledging your participation in the OPTR and providing a backup of your answers.

Questionnaire 1 - Country Practice

- 7. The email will also include an "edit your survey" link, in case you want to modify any of your answers. You will receive this email every time you submit partial responses.
- 8. An option to quit the survey and save your answers is provided at the end of each section.
- 9. If answering partially, please select "Yes" at the end of the section in which you are to submit your partial answers to the survey. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this survey.
- 10. For editing your answers, please use the last "edit your response" link provided to you via email. Please bear in mind that this is the only way the system will acknowledge your previous answers. If you use a link other than the last one provided, some (or all) changes might not be retrieved by the system.
- 11. When clicking on the last "edit your response" link, the system will lead you to the front page of the survey. Click on "Next" as many times as needed to get to the section you want to continue in. Once you have reached said section, please remember to change your answer to the question "Do you want to save your results and quit?"

to "No", in order to be able to continue.

Area 1 - Identification of taxpayers, issuing tax returns and communicating with

ta	xpayers	
4.	1. Do taxpayers have the right to see the information held about them by the tax authority?	*
	Mark only one oval.	
	Yes No	
5.	2. If yes, can they request the correction of errors in the information? *	
	Mark only one oval. Not applicable (click here if you answered "No" to the previous question) Yes No	
6.	3. Is it possible in your country for taxpayers to communicate electronically with the tax authority?	*
	Mark only one oval.	
	Yes No	

7.	4. If yes, are there systems in place to prevent unauthorised access to the channel of communication?	*
	Mark only one oval.	
	✓ Yes	
	No	
8.	5. In your country, is there a system of "cooperative compliance" / "enhanced relationship"which applies to some taxpayers only?	*
	Mark only one oval.	
	Yes No	
9.	6. If yes, are there rules or procedures in place to ensure this system is available to all eligible taxpayers on a non-preferential/non discriminatory/non arbitrary basis?	*
	Mark only one oval.	
	Not applicable (click here if you answered "No" to question 5) Yes	
	○ No	
	8	
10.	7. Are there special arrangements for individuals who face particular difficulties (e.g. the disabled, the elderly, other special cases) to receive assistance in complying with their tax obligations?	*
	Mark only one oval.	
	Yes Yes	
	○ No	

11.	Do you want to save your results and quit? *
	If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
	Mark only one oval.
	C Yes
	No No
Are	ea 2 - The issue of tax assessment
12.	8. Does a dialogue take place in your country between the taxpayer and the tax * authority before the issue of an assessment in order to reach an agreed assessment?
	Mark only one oval.
	Yes
	○ No
13.	9. If yes, can the taxpayer request a meeting with the tax officer? *
	Mark only one oval.
	Not applicable (click here if you answered "No" to question 8) Yes
	◯ No
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14.	10. If a systematic error in the assessment of tax comes to light (e.g. the tax authority loses a tax case and it is clear that tax has been collected on a wrong basis), does the tax authority act ex officio to notify all affected taxpayers and arrange repayments to them?
	Mark only one oval.
	Yes No
15.	Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
	Mark only one oval.
	Yes No
Are	ea 3 - Confidentiality
16.	11. Is information held by your tax authority automatically encrypted? *
	Mark only one oval.
	✓ Yes
	No

17.	12. Is access to information held by the tax authority about a specific taxpayer accessible only to the tax official(s) dealing with that taxpayer's affairs?	*
	Mark only one oval.	
	Yes	
	○ No	
18.	13. If yes, must the tax official identify himself/herself before accessing information held about a specific taxpayer?	*
	Mark only one oval.	
	Not applicable (click here if you answered "No" to question 12)	
	✓ Yes	
	◯ No	
19.	14. Is access to information held about a taxpayer audited internally to check if there has been any unauthorised access to that information?	*
	Mark only one oval.	
	Yes	
	✓ No	
20.	15. Are there examples of tax officials who have been criminally prosecuted in the last decade for unauthorised access to taxpayers' data?	*
	Mark only one oval.	
	Yes	
	✓ No	

21.	16. Is information about the tax liability of specific taxpayers publicly available in your country?	*
	Mark only one oval.	
	Yes	
	◯ No	
22.	17. Is "naming and shaming" of non-compliant taxpayers practised in your country?	*
	Mark only one oval.	
	Yes	
	✓ No	
23.	18. Is there a system in your country by which the courts may authorise the public disclosure of information held by the tax authority about specific taxpayers (e.g. habeas data or freedom of information?	*
	Mark only one oval.	
	Yes	
	✓ No	

24.	19. Is there a system of protection of legally privileged communications between the taxpayer and its advisors? $\rightarrow \mathcal{ES}$
	Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you. (a tacked)
	Mark only one oval.
	✓ Yes
	○ No
25.	20. If yes, does this extend to advisors other than those who are legally qualified (e.g. accountants, tax advisors)?
	Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you. There is no low applicable.
	Mark only one oval.
	Not applicable (click here if you answered "No" to question 19) Yes No
26.	Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
	Mark only one oval.
	Yes
	No

Area 4 - Normal audits

27.	21. Does the principle ne bis in idem apply to tax audits (i.e. that the taxpayer can only receive one audit in respect of the same taxable period)?	7
	Mark only one oval.	
	Yes No	
28.	22. If yes, does this mean only one audit per tax per year? *	
	Mark only one oval.	
	Not applicable (click here if you answered "No" to question 21) Yes No	
29.	23. Does the principle audi alteram partem apply in the tax audit process (i.e. does the taxpayer have to be notified of all decisions taken in the process and have the right to object and be heard before the decision is finalised)?	*
	Mark only one oval.	
	Yes	
	○ No	
30.	24. Does the taxpayer have the right to request an audit (e.g. if the taxpayer wishes to get finality of taxation for a particular year)?	*
	Mark only one oval.	
	◯ Yes ✓ No	

31.	25. Are there time limits applicable to the conduct of a normal audit in your country (e.g. the audit must be concluded within so many months?	*
	Mark only one oval.	
	Yes No	
32.	26. If yes, what is the normal limit in months? *	
	Mark only one oval.	
	There is no limit (click here if you answered "No" to question 25)	
	4-6 months	
	7-9 months	
	10-12 months	
	13-15 months	
	16-18 months	
	19-21 months	
	22-24 months	
	More than 24 months	
33.	27. Does the taxpayer have the right to be represented by a person of its choice in the audit process?	*
	Mark only one oval.	
	Yes	
	◯ No	

34.	28. May the opinion of independent experts be used in the audit process? *
	Mark only one oval.
	Yes
	✓ No
35.	29. Does the taxpayer have the right to receive a full report on the conclusions of the audit at the end of the process?
	Mark only one oval.
	✓ Yes
	No No
26	
36.	30. Are there limits to the frequency of audits of the same taxpayer (e.g. in respect to different periods or different taxes)?
	Mark only one oval.
	Yes
	✓ No
37.	Do you want to save your results and quit? *
	If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
	Mark only one oval.
	Yes
	◯ No

Area 5 - More intensive audits

38.	31. Is the principle nemo tenetur applied in tax investigations (i.e. the principle against self-incrimination?	*
	Mark only one oval.	
	✓ Yes	
	◯ No	
39.	32. If yes, is there a restriction on the use of information supplied by the taxpayer in a subsequent penalty procedure/criminal procedure?	*
	Mark only one oval.	
a	Not applicable (click here if you answered "No" to question 31) Yes	
	◯ No	
40.	33. If yes to nemo tenetur, can the taxpayer raise this principle to refuse to supply basic accounting information to the tax authority?	*
	Mark only one oval.	
	Not applicable (click here if you answered "No" to question 31)	
	Yes	
	✓ No	
	90 950	

41.	34. Is there a procedure applied in your country to identify a point in time during an investigation when it becomes likely that the taxpayer may be liable for a penalty or a criminal charge, and from that time onwards the taxpayer's right not to self-incriminate is recognised?	*
	Mark only one oval.	
	Yes	
	✓ No	
42.	35. If yes, is there a requirement to give the taxpayer a warning that the taxpayer can rely on the right of non-self-incrimination?	*
	Mark only one oval.	
	Not applicable (click here if you answered "No" to question 34) Yes No	
43.	36. Is authorisation by a court always needed before the tax authority may enter and search premises?	ţ
	Mark only one oval.	
	Yes	
	No	
44.	37. May the tax authority enter and search the dwelling places of individuals? *	
	Mark only one oval.	
	Yes	
	◯ No	

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45.	38. Is a court order required before the tax authority can use interception of communications (e.g. telephone tapping or access to electronic communications)?	e .
	Mark only one oval.	
	✓ Yes	
	No	
46.	39. Is there a procedure in place to ensure that legally privileged material is not * taken in the course of a search?	
	Mark only one oval.	
	✓ Yes	
	(No	
47.	Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.	
	Mark only one oval.	
	Yes No	
Re	Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you. Deals	

48.	40. Is there a procedure for an internal review of an assessment/decision * before the taxpayer appeals to the judiciary?
	Mark only one oval.
	✓ Yes
	◯ No
49.	41. Does the taxpayer need permission to appeal to the first instance tribunal? *
	Mark only one oval.
	Yes
	✓ No
50.	42. Does the taxpayer need permission to appeal to the second or higher * instance tribunals?
	Mark only one oval.
	Yes
	✓ No
51.	43. Is it necessary for the taxpayer to bring his case first before an * administrative court to quash the assessment/decision, before the case can proceed to a judicial hearing?
	Mark only one oval.
	Yes
	✓ No

52.	44. Are there time limits applicable for a tax case to complete the judicial appeal process?	*
	Mark only one oval.	
	Yes No	
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53.	45. If yes, what is the normal time it takes for a tax case to be concluded on appeal?	*
	Mark only one oval.	
	There is no limit (click here if you answered "No" to question 44)	
	1-3 months	
	4-6 months	
	7-9 months	
	10-12 months	
	13-15 months	
	16-18 months	
	19-21 months	
	22-24 months	
	More than 24 months	
54.	46. Are there any arrangements for alternative dispute resolution (e.g.	*
	mediation or arbitration) before a tax case proceeds to the judiciary?	
	Mark only one oval.	
	✓ Yes	
	No	

55.	47. Is there a system for the simplified resolution of tax disputes (e.g. by a determination on the file, or by e/filing)?
	Mark only one oval.
	Yes No
56.	48. Is the principle audi alteram partem (i.e. each party has a right to a hearing) * applied in all tax appeals?
	Mark only one oval.
	Yes No
57.	49. Does the taxpayer have to pay some/all the tax before an appeal can be * made (i.e. solve et repete)?
	Mark only one oval.
	Yes No
58.	50. If yes, are there exceptions recognised where the taxpayer does not need * to pay before appealing (i.e. can obtain an interim suspension of the tax debt?)
	Mark only one oval.
	Not applicable (click here if you answered "No" to question 49) Yes No

59.	51. Does the loser have to pay the costs in a tax appeal? *
	Mark only one oval.
60.	52. If yes, are there situations recognised where the loser does not need to pay * the costs (e.g. because of the conduct of the other party)?
	Mark only one oval.
	Not applicable (click here if you answered "No" to question 51) Yes No
61.	53. If there is usually a public hearing, can the taxpayer request a hearing in camera (i.e. not in public) to preserve secrecy/confidentiality?
	Mark only one oval.
	Yes
	No No
62.	54. Are judgments of tax tribunals published? *
	Mark only one oval.
	✓ Yes
	◯ No

63.	55. If yes, can the taxpayer preserve its anonymity in the judgment? *
	Mark only one oval.
	Not applicable (click here if you answered "No" to question 54) Yes No
64.	Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
	Mark only one oval.
	Yes No
Are	a 7 - Criminal and administrative sanctions
65.	56. Does the principle ne bis in idem apply in your country to prevent either: *
	Tick all that apply.
	 ☐ The principle does not apply in my country ☑ The imposition of a tax penalty and the tax liability ☐ The imposition of more than one tax penalty for the same conduct ☑ The imposition of a tax penalty and a criminal liability

66.	proceedings arising from the same factual circumstances (e.g. a tax court and a criminal court)?
	Mark only one oval.
	Not applicable (click here if you answered "No" to question 56) Yes
	✓ No
67.	58. If the taxpayer makes a voluntary disclosure of a tax liability, can this result in a reduced or a zero penalty?
	Mark only one oval.
	✓ Yes
	◯ No
68.	Do you want to save your results and quit? *
	If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
	Mark only one oval.
	✓ Yes
	◯ No

Area 8 - Enforcement of taxes

69.	59. Is a court order always necessary before the tax authorities can access a taxpayer's bank account or other assets?
	Mark only one oval.
	Yes
	✓ No
70.	60. Does the taxpayer have the right to request a deferred payment of taxes or a payment in instalments (perhaps with a guarantee)?
	Mark only one oval.
	Yes
	No No
71.	Do you want to save your results and quit? *
	If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
	Mark only one oval.
	✓ Yes
	◯ No

Area 9 - Cross-border situations

72.	61. Does the taxpayer have the right to be informed before information relating to him is exchanged in response to a specific request?	*
	Mark only one oval.	
	Yes	
	✓ No	
73.	62. Does the taxpayer have a right to be informed before information is sought from third parties in response to a specific request for exchange of information?	*
	Mark only one oval.	
	Yes	
	✓ No	
74.	63. If no to either of the previous two questions, did your country previously recognise the right of taxpayers to be informed and was such right removed in the context of the peer review by the Forum on Transparency and Exchange of Information?	*
	Mark only one oval.	
	Not applicable (click here if you answered "No" to either question 61 or question 62)	
	Yes	
	No	

75.	64. Does the taxpayer have the right to be heard by the tax authority before the exchange of information relating to him with another country?	*
	Mark only one oval.	
	Yes No	
76.	65. Does the taxpayer have the right to challenge before the judiciary the exchange of information relating to him with another country?	*
	Mark only one oval.	
	Yes	
	No No	
77.	66. Does the taxpayer have the right to see any information received from	*
	another country that relates to him?	
	Mark only one oval.	
	Yes	
	✓ No	
78.	67. Does the taxpayer have the right in all cases to require a mutual agreement procedure is initiated?	¢
	Mark only one oval.	
	Yes	
	✓ No	

82.	70. If no, are there restrictions on the adoption of retrospective tax legislation in your country?
	Mark only one oval.
	Not applicable (click here if you answered "Yes" to question 69) Yes No
83.	71. Is there a procedure in your country for public consultation before the adopting of all (or most) tax legislation?
	Mark only one oval.
	Yes
	◯ No
84.	72. Is tax legislation subject to constitutional review which can strike down unconstitutional laws?
	Mark only one oval.
	√ Yes
	No
85.	Do you want to save your results and quit? *
	If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
	Mark only one oval.
	✓ Yes
	◯ No

*

80.	manuals, circulars, etc.) as to how it applies your tax law?		
	Mark only one oval.		
	✓ Yes ◯ No		
87.	74. Does your country have a generalised system of advanced rulings available to taxpayers?		
	Mark only one oval.		
	Yes		
	◯ No		
88.	75. If yes, is it legally binding? *		
	Mark only one oval.		
	Not applicable (click here if you answered "No" to question 74)		
	Yes		
	◯ No		
89.	76. If a binding ruling is refused, does the taxpayer have a right to appeal? *		
	Mark only one oval.		
	(V) Yes		
	◯ No		

90.	77. If your country publishes guidance as to how it applies your tax law, can taxpayers acting in good faith rely on that published guidance (i.e. protection of legitimate expectations)?
	Mark only one oval.
	Not applicable (click here if you answered "No" to question 76) Yes
	No
91.	Do you want to save your results and quit? *
	If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
	Mark only one oval.
	Yes
	No No
Are	ea 12 - Institutional framework for protecting taxpayers' rights
92.	78. Is there a taxpayers' charter or taxpayers' bill of rights in your country? * Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.
	Mark only one oval.
	Yes
	◯ No

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93.	79. If yes, are its provisions legally effective? *
	Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.
	Mark only one oval.
	Not applicable (click here if you answered "No" to the previous question)
	Yes
	No No
94.	80. Is there a (tax) ombudsman / taxpayers' advocate / equivalent position in *your country?
	Mark only one oval.
	Yes
	✓ No
95.	81. If yes, can the ombudsman intervene in an on-going dispute between the * taxpayer and the tax authority (before it goes to court)?
	Mark only one oval.
	Not applicable (click here if you answered "No" to question 80)
	() Yes
	No No

96.	82. If yes to a (tax) ombudsman, is he/she independent from the ta	ax authority? *
	Mark only one oval.	
	Not applicable (click here if you answered "No" to question 80)	
	Yes	
	◯ No	

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Google Forms

OPTR - 2022 Questionnaire 2 - Standards of Protection

Dear National Reporter,

I would like to thank you for your participation in the IBFD Observatory on the Protection of Taxpayers' Rights (OPTR).

This form collects the information on developments occurred in 2022 regarding the implementation of 57 minimum standards and 44 best practices, distributed into 86 benchmarks, for the practical protection of taxpayers' rights as monitored by the OPTR.

We kindly ask you to provide an impartial, non-judgmental summary of events occurred in 2022 that in your opinion affect the level of compliance of a given minimum standard/best practice in your country. These events may include, without limitation, legislation enacted, administrative rulings and/or circulars issued, case law and tax administration practices implemented, among others, as requested by this form.

In ALL cases back up your assertions with the relevant documentary materials, and provide full details for identifying the documents related to the reported developments. Either a (soft) copy or internet links to make said documents available (and therefore, quotable) are greatly appreciated.

You are also kindly required to assess whether the events you described represent either a step towards or a step away from the practical implementation of the given minimum standard/best practice in your country. Full instructions are provided below.

This form should be filled in as soon as any of the events mentioned above occurs and edited as many times as necessary to cover all relevant developments occurred in 2022, until no later than 14 January 2023. We appreciate very much your cooperation in this regard.

Feel free to contact us for any clarification you may need. We look forward to your valuable contribution to this remarkable project.

Kind regards,

Prof. Dr Carlos E. Weffe Scientific Coordinator IBFD Observatory on the Protection of Taxpayers' Rights.

^{*} Better if filled in using Google Chrome © or Mozilla Firefox ©

Email * Bosire.nyamori@uonbi.ac.ke
Reporters' info
Name: * Bosire Nyamori
Country: * Kenya
Affiliation * Taxpayers / Tax Practitioners Tax Administration Judiciary (Tax) Ombudsperson Academia Other: law firm

Instructions

- 1. Please answer all questions. The form will not allow you to continue/submit your responses until you have answered all questions.
- 2. All questions are two or three-tiered (namely, either with parts "MS" and/or "BP", and "S"). They comprise a minimum standard (MS) and /or a best practice (BP), and a "summary of relevant facts in 2021" (S). The latter is a space for providing a summarized account on facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way.

- 3. Please Indicate, by clicking on the corresponding button, whether there was an improvement or a decrease of the level of compliance of the relevant standard/best practice in your country in 2021. If there were no changes, please indicate so by clicking on the corresponding button.
- 4. In ALL cases where an assessment of either improvement or decrease is reported, please refer the relevant novelties in the space provided under "summary of relevant facts in 2021", for each question. Please give a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. In case there is nothing to report for a given minimum standard/best practice, please answer "no changes".
- 5. If any, make additional, non-judgmental commentaries at the space provided under "summary of relevant facts in 2021".
- 6. In ALL cases back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org.
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- 10. An option to quit the survey and save your answers is provided at the end of each section. This survey has 12 sections, as many as those identified by Baker and Pistone in their 2015 IFA General Report.
- 11. If answering partially, please select "Yes" at the end of the section in which you are to submit your partial answers to the survey. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this survey.
- 12. For editing your answers, please use the last "edit your response" link provided to you via email. Please bear in mind that this is the only way the system will acknowledge your previous answers. If you use a link other than the last one provided, some (or all) changes might not be retrieved by the system.
- 13. When clicking on the last "edit your response" link, the system will lead you to the front page of the survey. Click on "Next" as many times as needed to get to the section you want to continue in. Once you have reached said section, please remember to change your answer to the question "Do you want to save your results and quit?" to "No", in order to be able to continue.

1 (MS). Implement safeguards to prevent impersonation when issuing a unique * identification number
No changes
Shifted away
Shifted towards
1 (S). Summary of relevant facts in 2022 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
2 (MS). The system of taxpayer identification should take account of religious sensitivities *
No changes
Shifted away
Shifted towards

2 (S). Summary of relevant facts in 2022
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
3 (MS). Impose obligations of confidentiality on third parties with respect to information *
gathered by them for tax purposes
No changes
Shifted away
Shifted towards
3 (BP). Where tax is withheld by third parties, the taxpayer should be excluded from * liability if the third party fails to pay over the tax
No changes
Shifted away
Shifted towards

3	(S).	Summary	of relevant	facts in	2022
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Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org. Thank you.

4 (MS). Where pre/populated returns are used, these should be sent to taxpayers to correct errors.

*

- No changes
- Shifted away
- Shifted towards

4 (S). Summary of relevant facts in 2022

 No changes Shifted away Shifted towards 5 (BP). Publish guidance on taxpayers' rights to access information and correct inaccuracies No changes Shifted away Shifted towards 5 (S). Summary of relevant facts in 2022 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org, Thank you. 	5 (MS). Provide a right to access to taxpayers to personal information held about them, * and a right to correct inaccuracies.
Shifted towards 5 (BP). Publish guidance on taxpayers' rights to access information and correct inaccuracies No changes Shifted away Shifted towards 5 (S). Summary of relevant facts in 2022 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated.	No changes
5 (BP). Publish guidance on taxpayers' rights to access information and correct inaccuracies No changes Shifted away Shifted towards 5 (S). Summary of relevant facts in 2022 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated.	Shifted away
inaccuracies No changes Shifted away Shifted towards 5 (S). Summary of relevant facts in 2022 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated.	Shifted towards
Shifted away Shifted towards 5 (S). Summary of relevant facts in 2022 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated.	
Shifted towards 5 (S). Summary of relevant facts in 2022 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated.	No changes
5 (S). Summary of relevant facts in 2022 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated.	Shifted away
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated.	Shifted towards
facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated.	5 (S). Summary of relevant facts in 2022
<u></u>	facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary

6 (MS). Where communication with taxpayers is in electronic form, institute systems to prevent impersonation or interception
No changes
Shifted away
Shifted towards
6 (S). Summary of relevant facts in 2022
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
7 (MS). Where a system of "cooperative compliance" operates, ensure it is available on a * non-discriminatory and voluntary basis
No changes
Shifted away
Shifted towards

7 (S). Summary of relevant facts in 2022
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.

8 (MS). Provide assistance for those who face difficulties in meeting compliance obligations, including those with disabilities, those located in remote areas, and those unable or unwilling to use electronic forms of communication

*

- No changes
- Shifted away
- Shifted towards

8 (S). Summary of relevant facts in 2022

Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
○ Yes
No
Area 2 - The issue of tax assessment
9 (BP). Establish a constructive dialogue between taxpayers and revenue authorities to * ensure a fair assessment of taxes based on equality of arms
No changes
Shifted away
Shifted towards
9 (S). Summary of relevant facts in 2022
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.

10 (BP). Use e-filing to speed up assessments and correction of errors, particularly systematic errors
No changes
Shifted away
Shifted towards
10 (S). Summary of relevant facts in 2022
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
Yes
No

Area 3 - Confidentiality

11 (MS). Provide a specific legal guarantee for confidentiality, with sanctions for officials * who make unauthorised disclosures (and ensure sanctions are enforced).
No changes
Shifted away
Shifted towards
11 (BP). Encrypt information held by a tax authority about taxpayers to the highest level * attainable.
No changes
Shifted away
Shifted towards
11 (S). Summary of relevant facts in 2022
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.

12 (MS). Introduce an offence for tax officials covering up unauthorised disclosure of confidential information.
No changes
Shifted away
Shifted towards
12 (S). Summary of relevant facts in 2022
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
13 (MS). Restrict access to data to those officials authorised to consult it. For encrypted * data, use digital access codes.
No changes
Shifted away
Shifted towards

13 (BP). Ensure an effective fire-wall to prevent unauthorised access to data held by revenue authorities.
No changes
Shifted away
Shifted towards
13 (S). Summary of relevant facts in 2022 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
14 (MS). Audit data access periodically to identify cases of unauthorised access. *
No changes
Shifted away
Shifted towards

14 (S). Summary of relevant facts in 2022
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in
a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with
the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated.
You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
15 (MS). Introduce administrative measures emphasizing confidentiality to tax officials. *
No changes
Shifted away
○ Shifted towards
Offited towards
15 (BP). Appoint data protection/privacy officers at senior level and local tax offices. *
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.

16 (MS). If a breach of confidentiality occurs, investigate fully with an appropriate level of *seniority by independent persons (e.g. judges).

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- Shifted away
- Shifted towards

16 (S). Summary of relevant facts in 2022

17 (MS). Provide remedies for taxpayers who are victims of unauthorised disclosure of *confidential information.
No changes
Shifted away
Shifted towards
17 (S). Summary of relevant facts in 2022 Only if answered "shifted away" or "shifted towards", please give here a summarized account of
facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
18 (MS). Exceptions to the general rule of confidentiality should be explicitly stated in the * law, narrowly drafted and interpreted.
No changes
Shifted away
Shifted towards

18 (S). Summary of relevant facts in 2022	
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices) a non-judgmental way. Specify if some content is no longer applicable, due to other development of applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.	s. ith
19 (MS). If "naming and shaming" is employed, ensure adequate safeguards (e.g. judicia authorisation after proceedings involving the taxpayer).	*
No changes	
Shifted away	
Shifted towards	
19 (BP). Require judicial authorisation before any disclosure of confidential information by	/ *
revenue authorities	
No changes	
Shifted away	
Shifted towards	

19 (S). Summary of relevant facts in 2022
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
20 (MS). No disclosure of confidential taxpayer information to politicians, or where it might * be used for political purposes.
No changes
Shifted away
Shifted towards
20 (BP). Parliamentary supervision of revenue authorities should involve independent * officials, subject to confidentiality obligations, examining specific taxpayer data, and then reporting to Parliament.
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org. Thank you.

21 (MS). Freedom of information legislation may allow a taxpayer to access information about himself. However, access to information by third parties should be subject to stringent safeguards: only if an independent tribunal concludes that the public interest in disclosure outweighs the right of confidentiality, and only after a hearing where the taxpayer has an opportunity to be heard.

- No changes
- Shifted away
- Shifted towards

21 (S). Summary of relevant facts in 2022

22 (MS). If published, tax rulings should be anonymised and details that might identify the * taxpayer removed.
No changes
Shifted away
Shifted towards
22 (BP). Anonymize all tax judgments and remove details that might identify the taxpayer *
No changes
Shifted away
Shifted towards
22 (S). Summary of relevant facts in 2022 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.

23 (MS). Legal professional privilege should apply to tax advice. * Please provide separately (via optr@ibfd.org) an annex with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.	
No changesShifted awayShifted towards	
23 (BP). Privilege from disclosure should apply to all tax advisors (not just lawyers) who supply similar advice to lawyers. Information imparted in circumstances of confidentiality may be privileged from disclosure. Please provide separately (via optr@ibfd.org) an annex with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.	
No changes	
Shifted away	
Shifted towards	
23 (S). Summary of relevant facts in 2022 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in	

a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated.

You are welcomed to send us these materials to our email: optr@ibfd.org. Thank you.

24 (MS). Where tax authorities enter premises which may contain privileged material, arrangements should be made (e.g. an independent lawyer) to protect that privilege. Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you. No changes Shifted away Shifted towards
24 (S). Summary of relevant facts in 2022 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue. Yes
No

Area 4 - Normal audits

25 (MS). Audits should respect the following principles: (i) Proportionality. (2) Ne bis in * idem (prohibition of double jeopardy). (3) Audi alteram partem (right to be heard before any decision is taken). (4) Nemo tenetur se detegere (principle against self/incrimination). Tax notices issued in violation of these principles should be null and void.
No changes
Shifted away
○ Shifted towards
25 (S). Summary of relevant facts in 2022
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
26 (MS). In application of proportionality, tax authorities may only request for information * that is strictly needed, not otherwise available, and must impose least burdensome impact on taxpayers.
No changes
Shifted away
Shifted towards

26 (S). Summary of relevant facts in 2022	
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practice a non-judgmental way. Specify if some content is no longer applicable, due to other development of applicable, indicate whether the fact reported is under a minimum standard or fully complies the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciate	es), ir nts. with
You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.	

27 (BP). In application of ne bis in idem the taxpayer should only receive one audit per taxable period, except when facts that become known after the audit was completed.

No changes

Shift away

Shift towards

27 (S). Summary of relevant facts in 2022

28 (MS). In application of audi alteram partem, taxpayers should have the right to attend * all relevant meetings with tax authorities (assisted by advisors), the right to provide factual information, and to present their views before decisions of the tax authorities become final.
No changes
Shifted away
Shifted towards
28 (S). Summary of relevant facts in 2022 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org. Thank you.
29 (MS). In application of nemo tenetur, the right to remain silent should be respected in * all tax audits.
No changes
Shifted away
Shifted towards

29 (S). Summary of relevant facts in 2022
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.

30 (BP). Tax audits should follow a pattern that is set out in published guidelines. *
No changes
Shifted away
Shifted towards

31 (BP). A manual of good practice in tax audits should be established at the global level. *
No changesShifted awayShifted towards
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
32 (BP). Taxpayers should be entitled to request the start of a tax audit (to obtain finality). *
No changes
Shifted away
Shifted towards

	ary of relevant facts in 2022	
facts (legislation a non-judgmenta If applicable, ind the best practice materials. While	d "shifted away" or "shifted towards", please give here a summarized account of n enacted, administrative rulings, circulars, case law, tax administration practices), al way. Specify if some content is no longer applicable, due to other developments licate whether the fact reported is under a minimum standard or fully complies with the case back up your assertions with the relevant documentary it is not mandatory, a short summary of such materials in English is appreciated. ed to send us these materials to our email: optr@ibfd.org . Thank you.	
33 (MS). Where	e tax authorities have resolved to start an audit, they should inform the	*
No changes	S	
Shifted awa	зу	
Shifted tow	ards	
meeting with th	e tax authorities have resolved to start an audit, they should hold an initial ne taxpayer in which they spell out the aims and procedure, together with targets. They should then disclose any additional evidence in their the taxpayer.	*
	S	
No changes		
No changesShifted awa	ау	

33 (S). Summary of relevant facts in 2022
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.

34 (MS). Taxpayers should be informed of information gathering from third parties. *
No changes
Shifted away
Shifted towards

35 (BP). Reasonable time limits should be fixed for the conduct of audits. *
No changesShifted awayShifted towards
35 (S). Summary of relevant facts in 2022 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
36 (MS). Technical assistance (including representation) should be available at all stages * of the audit by experts selected by the taxpayer. No changes
Shifted awayShifted towards

36 (S). Summary of relevant facts in 2022
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
37 (MS). The completion of a tax audit should be accurately reflected in a document, * notified in its full text to the taxpayer.
No changes
Shifted away
Shifted towards
37 (BP). The drafting of the final audit report should involve participation by the taxpayer, * with the opportunity to correct inaccuracies of facts and to express the taxpayer's view.
No changes
Shifted away
Shifted towards

37 (S). Summary of re	elevant facts in 2022		
facts (legislation enacte a non-judgmental way. S If applicable, indicate wh the best practice. IN ALL materials. While it is not	ed, administrative rulings, circulars, of the content is no longer nether the fact reported is under a number of CASES please back up your assert	e give here a summarized account of case law, tax administration practices), applicable, due to other developments minimum standard or fully complies witions with the relevant documentary ch materials in English is appreciated. optr@ibfd.org. Thank you.	3. th

38 (BP). Following an audit, a report should be prepared even if the audit does not result in additional tax or refund.		
No changes		

\bigcirc	Shifted away
\bigcirc	Shifted towards

Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
O Yes
No
Area 5 - More intensive audits
39 (BP). More intensive audits should be limited to the extent strictly necessary to ensure * an effective reaction to non-compliance.
No changes
Shifted away
Shifted towards
39 (S). Summary of relevant facts in 2022
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.

40 (MS). If there is point in an audit when it becomes foreseeable that the taxpayer may * be liable for a penalty or criminal charge, from that time the taxpayer should have stronger protection of his right to silence, and statements from the taxpayer should not be used in the audit procedure.
No changes
Shifted away
Shifted towards
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
41 (MS). Entering premises or interception of communications should be authorised by the judiciary.
No changes
Shifted away
Shifted towards

44 (0) 0	
41 (S). Summary of relevant facts in 2022	
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices) a non-judgmental way. Specify if some content is no longer applicable, due to other developments If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.	s. ith

42 (MS). Authorisation within the revenue authorities should only be in cases of urgency, and subsequently reported to the judiciary for ex-post ratification.

- No changes
- Shifted away
- Shifted towards

42 (S). Summary of relevant facts in 2022

43 (MS). Inspection of the taxpayer's home should require authorisation by the judiciary * and only be given in exceptional cases.	
No changes	
Shifted away	
Shifted towards	
43 (BP). Where tax authorities intend to search the taxpayer's premises, the taxpayer * should be informed and have an opportunity to appear before the judicial authority, subject to exception where there is evidence of danger that documents will be removed or destroyed.	
No changes	
Shifted away	
Shifted towards	
43 (S). Summary of relevant facts in 2022	
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments.	

If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated.

You are welcomed to send us these materials to our email: $\underline{optr@ibfd.org}. \ Thank \ you.$

44 (BP). Access to bank information should require judicial authorisation. *
No changesShifted awayShifted towards
44 (S). Summary of relevant facts in 2022 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
45 (BP). Authorisation by the judiciary should be necessary for the interception of telephone communications and monitoring of internet access. Specialised offices within the judiciary should be established to supervise these actions. No changes Shifted away Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.

46 (MS). Seizure of documents should be subject to a requirement to give reasons why seizure is indispensable, and to fix the time when documents will be returned; seizure should be limited in time.

- No changes
- Shifted away
- Shifted towards

46 (S). Summary of relevant facts in 2022

47 (BP). If data are held on a computer hard drive, then a backup should be made in the * presence of the taxpayer's advisors and the original left with the taxpayer.
No changes
Shifted away
Shifted towards
47 (S). Summary of relevant facts in 2022 Only if answered "shifted away" or "shifted towards", please give here a summarized account of
facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
48 (MS). Where invasive techniques are applied, they should be limited in time to avoid a *disproportionate impact on taxpayers.
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
O Voo
Yes
No
Area 6 - Reviews and appeals
Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.
49 (BP). E-filing of requests for internal review to ensure the effective and speedy handling of the review process.
No changes

Shifted away

Shifted towards

49 (S). Summary of relevant facts in 2022
Only if answered "shifted away" or "shifted towards", please give here a summarized account of
facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in
a non-judgmental way. Specify if some content is no longer applicable, due to other developments.
If applicable, indicate whether the fact reported is under a minimum standard or fully complies with
the best practice. IN ALL CASES please back up your assertions with the relevant documentary
materials. While it is not mandatory, a short summary of such materials in English is appreciated.
You are welcomed to send us these materials to our email: ontroibfd org. Thank you

50 (MS). The right to appeal should not depend upon prior exhaustion of administrative reviews.

- No changes
- Shifted away
- Shifted towards

50 (S). Summary of relevant facts in 2022

 No changes Shifted away Shifted towards 51 (S). Summary of relevant facts in 2022 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org. Thank you. 52 (MS). Audi alteram partem should apply in administrative reviews and judicial appeals. *
Shifted towards 51 (S). Summary of relevant facts in 2022 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
51 (S). Summary of relevant facts in 2022 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
No changes
Shifted away
Shifted towards

52 (S). Summary of relevant facts in 2022
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org. Thank you.
53 (MS). Where tax must be paid in whole or in part before an appeal, there must be an * effective mechanism for providing interim suspension of payment.
No changes
Shifted away
Shifted towards
53 (BP). An appeal should not require prior payment of tax in all cases. *
No changes
Shifted away
Shifted towards

53 ((S).	Summary	of relevant	facts	in	2022
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Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org. Thank you.

54 (BP). The state should bear some or all of the costs of an appeal, whatever the outcome.

*

- No changes
- Shifted away
- Shifted towards

54 (S). Summary of relevant facts in 2022

55 (MS). Legal assistance should be provided for those taxpayers who cannot afford it. *
No changesShifted awayShifted towards
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
56 (MS). Taxpayers should have the right to request the exclusion of the public from a tax * appeal hearing.
No changes
Shifted away
Shifted towards

56	(2)	Summary	of relevan	t facts	in	2022
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Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org. Thank you.

57	(MS)	. Tax	iudaments	should b	e published. *
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No	change	9
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O SI	nifted	away
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Shifted towards

57 (S). Summary of relevant facts in 2022

Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
Yes
No
Area 7 - Criminal and administrative sanctions
58 (MS). Proportionality and ne bis in idem should apply to tax penalties. *
No changes
Shifted away
Shifted towards

58 (S). Summary of relevant facts in 2022

59 (BP). Where administrative and criminal sanctions may both apply, only one procedure * and one sanction should be applied.
No changes
Shifted away
Shifted towards
59 (S). Summary of relevant facts in 2022
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
60 (BP). Voluntary disclosure should lead to reduction of penalties. *
No changes
Shifted away
Shifted towards

60 (S).	Summary	of relevant	facts	in	2022
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Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org. Thank you.

61 (MS). Sanctions should not be increased simply to encourage taxpayers to make voluntary disclosures.

*

- No changes
- Shifted away
- Shifted towards

61 (S). Summary of relevant facts in 2022

for living.No changesShifted awayShifted towards

62 (S). Summary of relevant facts in 2022

63 (BP). Authorisation by the judiciary should be required before seizing assets or bank *accounts
No changes
Shifted away
Shifted towards
63 (S). Summary of relevant facts in 2022
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
64 (MS). Taxpayers should have the right to request delayed payment of arrears. *
No changes
Shifted away
Shifted towards

64 (S). Summary of relevant facts in 2022
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.

65 (BP). Bankruptcy of taxpayers should be avoided, by partial remission of the debt or structured plans for deferred payment.

- No changes
- Shifted away
- Shifted towards

65 (S). Summary of relevant facts in 2022

66 (MS). Temporary suspension of tax enforcement should follow natural disasters. * Please provide separately (via optr@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Please be particularly aware of regulations on the COVID-19 pandemic. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you. On Changes Shifted away
Shifted towards
66 (S). Summary of relevant facts in 2022 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue. Yes No

Area 9 - Cross-border situations

67 (MS). The requesting state should notify the taxpayer of cross-border requests for information, unless it has specific grounds for considering that this would prejudice the process of investigation. The requested state should inform the taxpayer unless it has a reasoned request from the requesting state that the taxpayer should not be informed on grounds that it would prejudice the investigation.	*
No changes	
Shifted away	
Shifted towards	
67 (BP). The taxpayer should be informed that a cross-border request for information is to be made.	*
No changes	
Shifted away	
Shifted towards	

67 (S). Summary of relevant facts in 2022

68 (BP). Where a cross-border request for information is made, the requested state * should also be asked to supply information that assists the taxpayer.
No changes
Shifted away
Shifted towards
68 (S). Summary of relevant facts in 2022
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
69 (BP). Provisions should be included in tax treaties setting specific conditions for exchange of information.
No changes
Shifted away
Shifted towards

69	(S)	Summan	of relevant	facts	in	2022
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Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org. Thank you.

70 (MS). If information is sought from third parties, judicial authorisation should be necessary.

*

- No changes
- Shifted away
- Shifted towards

70 (S). Summary of relevant facts in 2022

71 (BP). The taxpayer should be given access to information received by the requesting * state.
No changes
Shifted away
Shifted towards
71 (S). Summary of relevant facts in 2022 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
72 (BP). Information should not be supplied in response to a request where the originating * cause was the acquisition of stolen or illegally obtained information.
No changes
Shifted away
Shifted towards

72 (S). Summary of relevant facts in 2022 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated.	Only if answered facts (legislation a non-judgmental If applicable, indicathe best practice.
You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.	

73 (BP). A requesting state should provide confirmation of confidentiality to the requested * state.

\odot	No	changes
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- Shifted away
- Shifted towards

73 (S). Summary of relevant facts in 2022

74 (MS). A state should not be entitled to receive information if it is unable to provide independent, verifiable evidence that it observes high standards of data protection.
No changes
Shifted away
Shifted towards
74 (S). Summary of relevant facts in 2022 Only if answered "shifted away" or "shifted towards", please give here a summarized account of
facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
75 (BP). For automatic exchange of financial information, the taxpayer should be notified *
of the proposed exchange in sufficient time to exercise data protection rights.
No changes
Shifted away
Shifted towards

75	5 (S	3).	Summ	ary	/	of	rele	/ant	fact	s	in	202	2
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Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org. Thank you.

76 (BP). Taxpayers should have a right to request initiation of mutual agreement procedure.

*

- No changes
- Shifted away
- Shifted towards

76 (S). Summary of relevant facts in 2022

77 (MS). Taxpayers should have a right to participate in mutual agreement procedure by *being heard and being informed as to the progress of the procedure.
No changesShifted away
Shifted towards
77 (S). Summary of relevant facts in 2022 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue. Yes No

Area 10 - Legislation

78 (MS). Retrospective tax legislation should only be permitted in limited circumstances * which are spelt out in detail.
No changes
Shifted away
Shifted towards
78 (BP). Retrospective tax legislation should ideally be banned completely. *
No changes
Shifted away
Shifted towards
78 (S). Summary of relevant facts in 2022 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
79 (BP). Public consultation should precede the making of tax policy and tax law. *
No changes
○ Shifted away
Shifted towards

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Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
Yes
No
Area 11 - Revenue practice and guidance
80 (MS). Taxpayers should be entitled to access all relevant legal material, comprising * legislation, administrative regulations, rulings, manuals and other guidance.
No changes
Shifted away
Shifted towards

80 (S). Summary of relevant facts in 2022
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.

81 (MS). Where legal material is available primarily on the internet, arrangements should *be made to provide it to those who do not have access to the internet.

\odot	No changes
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- Shifted away
- Shifted towards

81 (S). Summary of relevant facts in 2022

82 (MS). Binding rulings should only be published in an anonymised form *
No changesShifted awayShifted towards
82 (S). Summary of relevant facts in 2022 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
83 (MS). Where a taxpayer relies upon published guidance of a revenue authority which *subsequently proves to be inaccurate, changes should apply only prospectively. No changes Shifted away Shifted towards

83 (S). Summary of relevant facts in 2022
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
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Yes
No
Area 12 - Institutional framework for protecting taxpayers' rights
84 (MS). Adoption of a charter or statement of taxpayers' rights should be a minimum * standard.
No changes
Shifted away
Shifted towards

84 (BP). A separate statement of taxpayers' rights under audit should be provided to * taxpayers who are audited.
No changes
Shifted away
Shifted towards
84 (S). Summary of relevant facts in 2022 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
85 (BP). A taxpayer advocate or ombudsman should be established to scrutinise the operations of the tax authority, handle specific complaints, and intervene in appropriate cases. Best practice is the establishment of a separate office within the tax authority but independent from normal operations of that authority. No changes Shifted away Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org . Thank you.
86 (BP). The organisational structure for the protection of taxpayers' rights should operate * at local level as well as nationally.
No changes
Shifted away
Shifted towards
86 (S). Summary of relevant facts in 2022 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law tax administration practices) in

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. IN ALL CASES please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org. Thank you.

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error" means any tax paid which the Commissioner is satisfied ought not to have been paid.

Refund of tax paid on exempted or zero-rated supply. 22 of 2022, s. 43. (eff 1 Jul 22)

47B. The Commissioner may, upon approval by the Cabinet Secretary, refund a tax paid in error in any case where the supply is exempt or zero-rated under the Act but such exemption or the zero rating was not processed within the specified period due to circumstances beyond the control of the taxpayer.

Erroneous refund 38 of 2016, 5, 43.

(1) Where any tax has been refunded in error, the person to whom the refund has been erroneously made shall, on demand by the Commissioner, pay the amount erroneously

(2) Where a demand has been made for any amount of tax under subsection (1), that amount shall be deemed to be due from the person liable to pay the tax on the date upon which the demand is served upon him or her and if payment is not made within thirty days of the date of service, an interest equal to 1% per month or part thereof of such unpaid amount shall forthwith be due and

provided that the interest chargeable under this subsection shall not exceed one hundred percent of the tax originally due.

PART VIII - TAX DECISIONS, OBJECTIONS AND APPEALS

reasons.

Where the Commissioner has refused an application under a tax law, the notice of refusal shall include a statement of reasons for

tax decisions.

- Conclusiveness of 50. (1) Except in proceedings under this Part -
 - (a) the production of a notice of an assessment or a document under the hand of the Commissioner shall be conclusive evidence of the making of the assessment and that the amount and particulars of the assessment are correct; and
 - (b) in the case of a self-assessment, the production of the original return of the self-assessment or a document under the hand of the taxpayer shall be conclusive evidence of the contents of the return.
 - (2) When the Commissioner serves an assessment on a taxpayer electronically, a copy of the notice of assessment shall be treated as a certificate under the hand of the Commissioner identifying the assessment and specifying the details of the electronic transmission of the assessment.
 - (3) When a taxpayer has submitted a return of a selfassessment electronically, a copy of the return shall be treated as a return under the hand of the taxpayer identifying the return and specifying the details of the electronic transmission of the return.

(4) In this section, "proceedings under this Part" means—

- (a) an objection made under section 51;
- (b) an appeal made to the Tribunal under section 52 in relation to an appealable decision;
- (c) an appeal made to the High Court under section 53 in relation to a decision of the Tribunal; or
- (d) an appeal made to the Court of Appeal under section 53 in relation to a decision of the High Court.

Objection to tax decision. 10 of 2018, s. 41, 23 of 2019, s. 32, 22 of 2022, s. 44.

No. 29

(1) A taxpayer who wishes to dispute a tax decision shall first lodge an objection against that tax decision under this section before proceeding under any other written law.

(2) A taxpayer who disputes a tax decision may lodge a notice of objection to the decision, in writing, with the Commissioner within thirty days of being notified of the decision.

- (3) A notice of objection shall be treated as validly lodged by a taxpayer under subsection (2) if-
 - (a) the notice of objection states precisely the grounds of objection, the amendments required to be made to correct the decision, and the reasons for the amendments; and
 - (b) in relation to an objection to an assessment, the taxpayer has paid the entire amount of tax due under the assessment that is not in dispute or has applied for an extension of time to pay the tax not in dispute under section 33(1);
 - (c) all the relevant documents relating to the objection have been submitted.

(4) Where the Commissioner has determined that a notice of objection lodged by a taxpayer has not been validly lodged, the Commissioner shall immediately within a period of fourteen days notify the taxpayer in writing that the objection has not been

- (5) Where the tax decision to which a notice of objection relates is an amended assessment, the taxpayer may only object to the alterations and additions made to the original assessment.
- (6) A taxpayer may apply in writing to the Commissioner for an extension of time to lodge a notice of objection
- (7) The Commissioner may allow an application for the extension of time to file a notice of objection if-

(eff 1 Jul 22)

50

(7) The Commissioner shall consider and may allow an application under subsection (6) if -

(a) the taxpayer was prevented from lodging the notice of objection within the period specified in subsection (2)

because of an absence from Kenya, sickness or other reasonable cause; and

(b) the taxpayer did not unreasonably delay in lodging the notice of objection.

(eff 1 Jul 22)

- (7A) The Commissioner shall notify the taxpayer of the decision made under subsection (7) within fourteen days after receipt of the application.
- (8) Where a notice of objection has been validly lodged within time, the Commissioner shall consider the objection and decide either to allow the objection in whole or in part, or disallow it, and Commissioner's decision shall be referred to as an "objection decision".
- (9) The Commissioner shall notify in writing the taxpayer of the objection decision and shall take all necessary steps to give effect to the decision, including, in the case of an objection to an assessment, making an amended assessment.
- (10) An objection decision shall include a statement of findings on the material facts and the reasons for the decision.
- (11) The Commissioner shall make the objection decision within sixty days from the date of receipt of
 - (a) the notice of objection; or
 - (b) any further information the Commissioner may require from the taxpayer,

failure to which the objection shall be deemed to be allowed.

(eff 1 Jul 22)

(11) The Commissioner shall make the objection decision within sixty days from the date of receipt of a valid notice of objection failure to which the objection shall be deemed to be allowed.

(eff 1 Jul 22)

(12) A person who is dissatisfied with the decision of the Commissioner under subsection (11) may appeal to the Tribunal within thirty days after being notified of the decision.

Appeal of appealable decision to the Tribunal.
No. 40 of 2013.

- 52. (1) A person who is dissatisfied with an appealable decision may appeal the decision to the Tribunal in accordance with the provisions of the Tax Appeals Tribunal Act, 2013.
- (2) A notice of appeal to the Tribunal relating to an assessment shall be valid if the taxpayer has paid the tax not in dispute or entered into an arrangement with the Commissioner to pay the tax not in dispute under the assessment at the time of lodging the notice.

Appeals to High Court.

53. A party to proceedings before the Tribunal who is dissatisfied with the decision of the Tribunal in relation to an appealable decision may, within thirty days of being notified of the decision or within such further period as the High Court may allow, appeal the decision to the