

Observatory on the Protection of Taxpayers' Rights

Below you will find a questionnaire filled in by Stefan Huang Shih Chou, Professor at the *National Taipei University of Business* and OPTR National Reporter of Taiwan.

This set of questionnaires comprise the National Reporter's assessment on the country practice during 2021 in the protection of taxpayers' rights, and the level of fulfilment of the minimum standards and best practices on the practical protection of taxpayers' rights identified by Prof. Dr. Philip Baker and Prof. Dr. Pasquale Pistone at the 2015 IFA Congress on "The Practical Protection of Taxpayers' Fundamental Rights".

OPTR - 2021 Questionnaire 1 - Country Practice

Dear National Reporter,

I would like to thank you for your participation in the IBFD's Observatory on the Protection of Taxpayers' Rights (OPTR).

This form collects the information on the practical implementation in domestic law of legal procedures, safeguards and guarantees associated with taxpayers' rights in 82 situations for the practical protection of taxpayers' rights, as monitored by the IBFD Observatory on the Protection of Taxpayers' Rights.

We kindly ask you to assess assertively (yes/no) the level of practical implementation of said procedures, safeguards and guarantees associated with taxpayers' rights in your country. When answering, please bear in mind the actual practice regarding each situation, regardless of whether a given procedure, safeguard or guarantee has been formally adopted in your country.

We would be very grateful if you submit us this questionnaire, duly filled out, by no later than 14 January 2022.

Feel free to contact us for any clarification you may need. We look forward to your valuable contribution to this remarkable project.

Kind regards,

Prof. Dr. Carlos E. Weffe Scientific Coordinator IBFD Observatory on the Protection of Taxpayers' Rights.

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^{*} Better if filled in using Google Chrome © or Mozilla Firefox ©

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Questionnaire 1 - Country Practice

Instructions:

- 1. Please answer all questions. The form will not allow you to continue/submit your responses until you have answered all questions.
- 2. For assertive questions, please answer with "yes" or "no" by clicking on the corresponding button.
- 3. For questions that require you to specify a period of time (namely, Q. 26 and Q. 45), please select the time applicable in your country to carry out the procedures indicated in the questions in practice, within the options provided.
- 4. For questions with more than one possible answer (namely, Q. 56), please check all necessary boxes to reflect better the practical situation of your country regarding the issue, by clicking on them.
- 5. When completed, please submit the survey.
- 6. Once you have submitted the survey, you will receive an email acknowledging your participation in the OPTR and providing a backup of your answers.

7. The email will also include an "edit your survey" link, in case you want to modify any of your answers. You will receive this email every time you submit partial responses.
8. An option to quit the survey and save your answers is provided at the end of each section.
9. If answering partially, please select "Yes" at the end of the section in which you are to submit your partial answers to the survey. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this survey.
10. For editing your answers, please use the last "edit your response" link provided to you via email. Please bear in mind that this is the only way the system will acknowledge your previous answers. If you use a link other than the last one provided, some (or all) changes might not be retrieved by the system.
11. When clicking on the last "edit your response" link, the system will lead you to the front page of the survey. Click on "Next" as many times as needed to get to the section you want to continue in. Once you have reached said section, please remember to change your answer to the question "Do you want to save your results and quit?" to "No", in order to be able to continue.
Area 1 - Identification of taxpayers, issuing tax returns and communicating with taxpayers
1. Do taxpayers have the right to see the information held about them by the tax authority? *
Yes
○ No
O No
○ No
No2. If yes, can they request the correction of errors in the information? *
2. If yes, can they request the correction of errors in the information? *Not applicable (click here if you answered "No" to the previous question)
 2. If yes, can they request the correction of errors in the information? * Not applicable (click here if you answered "No" to the previous question) Yes
2. If yes, can they request the correction of errors in the information? *Not applicable (click here if you answered "No" to the previous question)
 2. If yes, can they request the correction of errors in the information? * Not applicable (click here if you answered "No" to the previous question) Yes

3. Is it possible in your country for taxpayers to communicate electronically with the tax authority? *
Yes
O No
4. If yes, are there systems in place to prevent unauthorised access to the channel of communication? *
Yes
O No
5. In your country, is there a system of "cooperative compliance" / "enhanced relationship"which applies to some taxpayers only? *
Yes
No
6. If yes, are there rules or procedures in place to ensure this system is available to all eligible taxpayers on a non-preferential/non discriminatory/non arbitrary basis? *
Not applicable (click here if you answered "No" to question 5)
Yes
O No

7. Are there special arrangements for individuals who face particular difficulties (e.g. the disabled, the elderly, other special cases) to receive assistance in complying with their tax obligations? *
Yes
○ No
Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
Yes
No
Area 2 - The issue of tax assessment
8. Does a dialogue take place in your country between the taxpayer and the tax authority before the issue of an assessment in order to reach an agreed assessment? *
Yes
O No

9. If yes, can the taxpayer request a meeting with the tax officer? *	
Not applicable (click here if you answered "No" to question 8)	
Yes	
O No	
10. If a systematic error in the assessment of tax comes to light (e.g. the tax authority loses a tax case and it is clear that tax has been collected on a wrong basis), does the tax authority act ex officio to notify all affected taxpayers and arrange repayments to them? *	
Yes	
O No	
Do you want to save your results and quit? *	
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.	
O Yes	
No	

Area 3 - Confidentiality

11. Is information held by your tax authority automatically encrypted? *
Yes
No
12. Is access to information held by the tax authority about a specific taxpayer accessible only to the tax official(s) dealing with that taxpayer's affairs? *
Yes
No
13. If yes, must the tax official identify himself/herself before accessing information held about a specific taxpayer? *
Not applicable (click here if you answered "No" to question 12)
Yes
O No
14. Is access to information held about a taxpayer audited internally to check if there has been any unauthorised access to that information? *
Yes
No

15. Are there examples of tax officials who have been criminally prosecuted in the last decade for unauthorised access to taxpayers' data? *
Yes
O No
16. Is information about the tax liability of specific taxpayers publicly available in your country? *
Yes
O No
17. Is "naming and shaming" of non-compliant taxpayers practised in your country? *
Yes
O No
18. Is there a system in your country by which the courts may authorise the public disclosure of information held by the tax authority about specific taxpayers (e.g. habeas data or freedom of information? *
O Yes
No

19. Is there a system of protection of legally privileged communications between the taxpayer and its advisors? *		
Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.		
○ Yes		
No		
20. If yes, does this extend to advisors other than those who are legally qualified (e.g. accountants, tax advisors)? *		
Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.		
Not applicable (click here if you answered "No" to question 19)		
○ Yes		
○ No		
Do you want to save your results and quit? *		
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.		
Yes		
No		

21. Does the principle ne bis in idem apply to tax audits (i.e. that the taxpayer can only receive one audit in respect of the same taxable period)? *
Yes
No
22. If yes, does this mean only one audit per tax per year? *
Not applicable (click here if you answered "No" to question 21)
Yes
No
23. Does the principle audi alteram partem apply in the tax audit process (i.e. does the taxpayer have to be notified of all decisions taken in the process and have the right to object and be heard before the decision is finalised)? *
Yes
O No
24. Does the taxpayer have the right to request an audit (e.g. if the taxpayer wishes to get finality of taxation for a particular year)? *
Yes
No

25. Are there time limits applicable to the conduct of a normal audit in your country (e.g. the audit must be concluded within so many months? *	
Yes	
No	
26. If yes, what is the normal limit in months? *	
There is no limit (click here if you answered "No" to question 25) ▼	
27. Does the taxpayer have the right to be represented by a person of its choice in the audit process? *	
Yes	
○ No	
28. May the opinion of independent experts be used in the audit process? *	
Yes	
O No	

29. Does the taxpayer have the right to receive a full report on the conclusions of the audit at the end of the process? *	
Yes	
No	
30. Are there limits to the frequency of audits of the same taxpayer (e.g. in respect to different periods or different taxes)? *	
Yes	
No	
Do you want to save your results and quit? *	
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.	
Yes	
No	

Area 5 - More intensive audits

31. Is the principle nemo tenetur applied in tax investigations (i.e. the principle against self-incrimination? *
Yes
No
32. If yes, is there a restriction on the use of information supplied by the taxpayer in a subsequent penalty procedure/criminal procedure? *
Not applicable (click here if you answered "No" to question 31)
Yes
O No
33. If yes to nemo tenetur, can the taxpayer raise this principle to refuse to supply basic accounting information to the tax authority? *
Not applicable (click here if you answered "No" to question 31)
○ Yes
O No

34. Is there a procedure applied in your country to identify a point in time during an investigation when it becomes likely that the taxpayer may be liable for a penalty or a criminal charge, and from that time onwards the taxpayer's right not to self-incriminate is recognised? *		
O Yes		
No		
35. If yes, is there a requirement to give the taxpayer a warni the right of non-self-incrimination? *	ng that the taxpayer can rely on	
Not applicable (click here if you answered "No" to question 34)		
Yes		
O No		
36. Is authorisation by a court always needed before the tax premises? *	authority may enter and search	
Yes		
O No		

37. May the tax authority enter and search the dwelling places of individuals? *
Yes
● No
38. Is a court order required before the tax authority can use interception of communications (e.g. telephone tapping or access to electronic communications)? *
Yes
○ No
39. Is there a procedure in place to ensure that legally privileged material is not taken in the course of a search? *
Yes
No
Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
Yes
No

40. Is there a procedure for an internal review of an assessment/decision before the
taxpayer appeals to the judiciary? *
Yes
○ No
41. Does the taxpayer need permission to appeal to the first instance tribunal? *
Yes
No
42. Does the taxpayer need permission to appeal to the second or higher instance
tribunals? *
Yes
No

Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into

English, if possible, would be very appreciated. Thank you.

Yes
○ No
44. Are there time limits applicable for a tax case to complete the judicial appeal process? *
Yes
No
45. If yes, what is the normal time it takes for a tax case to be concluded on appeal? *
There is no limit (click here if you answered "No" to question 44) ▼
46. Are there any arrangements for alternative dispute resolution (e.g. mediation or arbitration) before a tax case proceeds to the judiciary? *
Yes
No

47. Is there a system for the simplified resolution of tax disputes (e.g. by a determination on the file, or by e/filing)? *
○ Yes
No
48. Is the principle audi alteram partem (i.e. each party has a right to a hearing) applied in all tax appeals? *
Yes
O No
49. Does the taxpayer have to pay some/all the tax before an appeal can be made (i.e. solve et repete)? *
O Yes
No
50. If yes, are there exceptions recognised where the taxpayer does not need to pay before appealing (i.e. can obtain an interim suspension of the tax debt? *
Not applicable (click here if you answered "No" to question 49)
Yes
○ No

51. Does the loser have to pay the costs in a tax appeal? *
Yes
O No
52. If yes, are there situations recognised where the loser does not need to pay the costs (e.g. because of the conduct of the other party)? *
Not applicable (click here if you answered "No" to question 51)
Yes
No
53. If there is usually a public hearing, can the taxpayer request a hearing in camera (i.e. not in public) to preserve secrecy/confidentiality? * Yes
O No
54. Are judgments of tax tribunals published? *
Yes
O No

55. If yes, can the taxpayer preserve its anonymity in the judgment? *
Not applicable (click here if you answered "No" to question 54)YesNo
Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue. Yes No
Area 7 - Criminal and administrative sanctions
56. Does the principle ne bis in idem apply in your country to prevent either: *
The principle does not apply in my country
The imposition of a tax penalty and the tax liability
The imposition of more than one tax penalty for the same conduct
The imposition of a tax penalty and a criminal liability

57. If ne bis in idem is recognised, does this prevent two parallel sets of court proceedings arising from the same factual circumstances (e.g. a tax court and a criminal court)? *	
Not applicable (click here if you answered "No" to question 56)	
○ Yes	
No	
58. If the taxpayer makes a voluntary disclosure of a tax liability, can this result in a reduced or a zero penalty? *	
Yes	
○ No	
Do you want to save your results and quit? *	
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.	
O Yes	
No	

Area 8 - Enforcement of taxes

59. Is a court order always necessary before the tax authorities can access a taxpayer's bank account or other assets? *
Yes
No
60. Does the taxpayer have the right to request a deferred payment of taxes or a payment in instalments (perhaps with a guarantee)? *
Yes
○ No
Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
Yes
No

Area 9 - Cross-border situations

J	response to a specific request? *
Yes	
No	
	expayer have a right to be informed before information is sought from third onse to a specific request for exchange of information? *
Yes	
No	
right of taxpay	ner of the previous two questions, did your country previously recognise the vers to be informed and was such right removed in the context of the peer Forum on Transparency and Exchange of Information? *
Not applica	able (click here if you answered "No" to either question 61 or question 62)
Yes	

64. Does the taxpayer have the right to be heard by the tax authority before the exchange of information relating to him with another country? *
Yes
No
65. Does the taxpayer have the right to challenge before the judiciary the exchange of information relating to him with another country? *
○ Yes
No
66. Does the taxpayer have the right to see any information received from another country that relates to him? *
O Yes
No
67. Does the taxpayer have the right in all cases to require a mutual agreement procedure is initiated? *
Yes
O No

68. Does the taxpayer have a right to see the communications exchanged in the context of a mutual agreement procedure? *
Yes
No
Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
Yes
No
Area 10 - Legislation
69. Is there a prohibition on retrospective tax legislation in your country? *
Yes
O No

70. If no, are there restrictions on the adoption of retrospective tax legislation in your country? *
Not applicable (click here if you answered "Yes" to question 69)
○ Yes
○ No
71. Is there a procedure in your country for public consultation before the adopting of all (or most) tax legislation? *
Yes
○ No
72. Is tax legislation subject to constitutional review which can strike down unconstitutional laws? *
Yes
○ No

Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
YesNo
Area 11 - Revenue practice and guidance
73. Does the tax authority in your country publish guidance (e.g. revenue manuals, circulars, etc.) as to how it applies your tax law? *
O Yes
No
74. Does your country have a generalised system of advanced rulings available to taxpayers? *
Yes
○ No

75. If yes, is it legally binding? *
Not applicable (click here if you answered "No" to question 74)
Yes
O No
76. If a binding ruling is refused, does the taxpayer have a right to appeal? *
Yes
No
77. If your country publishes guidance as to how it applies your tax law, can taxpayers acting in good faith rely on that published guidance (i.e. protection of legitimate expectations)? *
Not applicable (click here if you answered "No" to question 76)
Yes
○ No

Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
○ Yes
No
Area 12 - Institutional framework for protecting taxpayers' rights
78. Is there a taxpayers' charter or taxpayers' bill of rights in your country? *
Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant
excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.
○ Yes
No
79. If yes, are its provisions legally effective? *
Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.
Not applicable (click here if you answered "No" to the previous question)
Yes
○ No

80. Is there a (tax) ombudsman / taxpayers' advocate / equivalent position in your country? *
Yes
○ No
81. If yes, can the ombudsman intervene in an on-going dispute between the taxpayer and the tax authority (before it goes to court)? *
Not applicable (click here if you answered "No" to question 80)
Yes
○ No
82. If yes to a (tax) ombudsman, is he/she independent from the tax authority? *
Not applicable (click here if you answered "No" to question 80)
Yes
No

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OPTR - 2021 Questionnaire 2 - Standards of Protection

Dear National Reporter,

I would like to thank you for your participation in the IBFD Observatory on the Protection of Taxpayers' Rights (OPTR).

This form collects the information on developments occurred in 2021 regarding the implementation of 57 minimum standards and 44 best practices, distributed into 86 benchmarks, for the practical protection of taxpayers' rights as monitored by the OPTR.

We kindly ask you to provide an impartial, non-judgmental summary of events occurred in 2020 that in your opinion affect the level of compliance of a given of minimum standard/best practice in your country. These events may include, without limitation, legislation enacted, administrative rulings and/or circulars issued, case law and tax administration practices implemented, among others, as requested by this form.

You are also kindly required to assess whether the events you described represent either a step towards or a step away from the practical implementation of the given minimum standard/best practice in your country. Full instructions are provided below.

This form should be filled in as soon as any of the events mentioned above occurs and edited as many times as necessary to cover all relevant developments occurred in 2020, until no later than 14 January 2022. We appreciate very much your cooperation in this regard.

Feel free to contact us for any clarification you may need. We look forward to your valuable contribution to this remarkable project.

Kind regards,

Prof. Dr Carlos E. Weffe Scientific Coordinator IBFD Observatory on the Protection of Taxpayers' Rights.

^{*} Better if filled in using Google Chrome © or Mozilla Firefox ©

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✓ Academia
Other:

Instructions

- 1. Please answer all questions. The form will not allow you to continue/submit your responses until you have answered all questions.
- 2. All questions are two or three-tiered (namely, either with parts "MS" and/or "BP", and "S"). They comprise a minimum standard (MS) and /or a best practice (BP), and a "summary of relevant facts in 2021" (S), a space for providing a summarized account on facts (legislation enacted, administrative rulings, circulars, case law, tax administration

practices), in a non-judgmental way.

- 3. Please Indicate, by clicking on the corresponding button, whether there was an improvement or a decrease of the level of compliance of the relevant standard/best practice in your country in 2021. If there were no changes, please indicate so by clicking on the corresponding button.
- 4. In ALL cases where an assessment of either improvement or decrease is reported, please refer the relevant novelties in the space provided under "summary of relevant facts in 2021", for each question. Please give a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. In case there is nothing to report for a given minimum standard/best practice, please answer "no changes".
- 5. If any, make additional, non-judgmental commentaries at the space provided under "summary of relevant facts in 2021".
- 6. In ALL cases back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org.
- 7. When completed, please submit the survey.
- 8. Once you have submitted the survey, you will receive an email acknowledging your participation in the OPTR and providing a backup of your answers.
- 9. The email will also include an "edit your survey" link, in case you want to modify any of your answers. You will receive this email every time you submit partial responses.
- 10. An option to quit the survey and save your answers is provided at the end of each section. This survey has 12 sections, as many as those identified by Baker and Pistone in their 2015 IFA General Report.
- 11. If answering partially, please select "Yes" at the end of the section in which you are to submit your partial answers to the survey. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this survey.
- 12. For editing your answers, please use the last "edit your response" link provided to you via email. Please bear in mind that this is the only way the system will acknowledge your previous answers. If you use a link other than the last one provided, some (or all) changes might not be retrieved by the system.
- 13. When clicking on the last "edit your response" link, the system will lead you to the front page of the survey. Click on "Next" as many times as needed to get to the section you want to continue in. Once you have reached said section, please remember to change your answer to the question "Do you want to save your results and quit?" to "No", in order to be able to continue.

Area 1 - Identification of taxpayers, issuing tax returns and communicating with taxpayers

1 (MS). Implement safeguards to prevent impersonation when issuing a unique identification number *
No changes
Shifted away
Shifted towards
1 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
2 (MS). The system of taxpayer identification should take account of religious sensitivities *
No changes
Shifted away
Shifted towards

2 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
3 (MS). Impose obligations of confidentiality on third parties with respect to information gathered by them for tax purposes *
O No changes
Shifted away
Shifted towards
3 (BP). Where tax is withheld by third parties, the taxpayer should be excluded from liability if the third party fails to pay over the tax *
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

Ministry of Finance requests the financial institutions to provide high frequency accounts information with administrative order. The electronic payment agencies are required by new legislation to provide periodic information of the online sales.

4 (MS). Where pre/populated returns are used, these should be sent to taxpayers to correct
errors.*

No	changes

/ \	ا۔ : 4ء - ا	
	Shitted	towards
\ /	OHIII LCU	towards

4 (S). Summary of relevant facts in 2021

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

5 (MS). Provide a right to access to taxpayers to personal information held about them, and a right to correct inaccuracies. *		
No changes		
Shifted away		
Shifted towards		
5 (BP). Publish guidance on taxpayers' rights to access information and correct inaccuracies *		
No changes		
Shifted away		
Shifted towards		
5 (S). Summary of relevant facts in 2021		
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.		

6 (MS). Where communication with taxpayers is in electronic form, institute systems to prevent impersonation or interception *
No changes
Shifted away
Shifted towards
6 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
7 (MS). Where a system of "cooperative compliance" operates, ensure it is available on a non-discriminatory and voluntary basis *
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
8 (MS). Provide assistance for those who face difficulties in meeting compliance obligations, including those with disabilities, those located in remote areas, and those unable or unwilling to use electronic forms of communication *
No changes
Shifted away
Shifted towards
8 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant

documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are

welcomed to send us these materials to our email: $\underline{optr@ibfd.org} \ and \ \underline{c.weffe@ibfd.org}. \ Thank \ you.$

Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
Yes
No
Area 2 - The issue of tax assessment
Area 2 The issue of tax assessment
9 (BP). Establish a constructive dialogue between taxpayers and revenue authorities to ensure a fair assessment of taxes based on equality of arms *
No changes
Shifted away
Shifted towards
9 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.

10 (BP). Use e-filing to speed up assessments and correction of errors, particularly systematic errors * No changes Shifted away Shifted towards
10 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
Due to pandemic measures, tax authorities and taxpayers were very encouraged to adopt online tax filing system.
Do you want to sayo your results and quit? *
Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
O Yes
No

Area 3 - Confidentiality

11 (MS). Provide a specific legal guarantee for confidentiality, with sanctions for officials who make unauthorised disclosures (and ensure sanctions are enforced). *
No changes
Shifted away
Shifted towards
11 (BP). Encrypt information held by a tax authority about taxpayers to the highest level attainable. *
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

Note: To 11(BP), in Taiwan, taxpayers' data is not encrypted. It is protected by measures and controls of Fiscal Information Agency. Every government officer may access in accordance with legal requirements.

12 (MS). Introduce an offence for tax officials covering up unauthorised disclosure of confidential information. *
No changes
Shifted away
Shifted towards
12 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
13 (MS). Restrict access to data to those officials authorised to consult it. For encrypted data, use digital access codes. *
No changes
Shifted away
Shifted towards

13 (BP). Ensure an effective fire-wall to prevent unauthorised access to data held by revenue authorities. *
No changes
Shifted away
Shifted towards
13 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
14 (MS). Audit data access periodically to identify cases of unauthorised access. *
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

In 2021, a major national tax bureau had accidentally leaked large amount of tax agents' personal data online. Such incident might be an evidence that normal tax officers do not share the idea and vigilance of personal data protection.

15 (MS). Introduce administrative measures emphasizing confidentiality to tax officials. *
No changes
Shifted away
Shifted towards
15 (BP). Appoint data protection/privacy officers at senior level and local tax offices. *
O No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

In 2021, a major national tax bureau had accidentally leaked large amount of tax agents' personal data online. After this incident, no measure to be adopted to prevent such data leak.

16 (MS). If a breach of confidentiality occurs, investigate fully with an appropriate level of seniority by independent persons (e.g. judges). *
O No changes
Shifted away
Shifted towards

16 (S). Summary of relevant facts in 2021

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

In 2021, a major national tax bureau had accidentally leaked large amount of tax agents' personal data online. After this incident, neither investigation was conducted nor apology was made to public.

17 (MS). Provide remedies for taxpayers who are victims of unauthorised disclosure of confidential information. *
O No changes
Shifted away
Shifted towards
17 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email:

18 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: <a (e.g.="" *<="" adequate="" after="" and="" authorisation="" employed,="" ensure="" href="https://optrodocumentary.com/optr</th></tr><tr><td>19 (MS). If " involving="" is="" judicial="" naming="" proceedings="" safeguards="" shaming"="" taxpayer).="" td="" the="">
No changes
Shifted away
Shifted towards
19 (BP). Require judicial authorisation before any disclosure of confidential information by revenue authorities *
No changes
Shifted away
Shifted towards

19 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
20 (MS). No disclosure of confidential taxpayer information to politicians, or where it might be used for political purposes. *
No changes
Shifted away
Shifted towards
20 (BP). Parliamentary supervision of revenue authorities should involve independent
officials, subject to confidentiality obligations, examining specific taxpayer data, and then reporting to Parliament. *
No changes
Shifted away
Shifted towards

20 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
21 (MS). Freedom of information legislation may allow a taxpayer to access information about himself. However, access to information by third parties should be subject to stringent safeguards: only if an independent tribunal concludes that the public interest in disclosure outweighs the right of confidentiality, and only after a hearing where the taxpayer has an opportunity to be heard. *
No changes
Shifted away
Shifted towards
21 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is

under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are

welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

22 (MS). If published, tax rulings should be anonymised and details that might identify the taxpayer removed. *
No changesShifted awayShifted towards
22 (BP). Anonymize all tax judgments and remove details that might identify the taxpayer *
No changes
Shifted away
○ Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

Note: As for 22(S), Taiwan judicial system has a long tradition to publish every judgement made by the courts unless the cases involve certain sensitive nature. Therefore, most of the tax decisions are fully disclosed in Judicial website. Only the name of taxpayers will be covered.

23 (MS). Legal professional privilege should apply to tax advice. * Please provide separately (via optr@ibfd.org) an annex with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.	
No changesShifted awayShifted towards	
23 (BP). Privilege from disclosure should apply to all tax advisors (not just lawyers) who supply similar advice to lawyers. Information imparted in circumstances of confidentiality may be privileged from disclosure. * Please provide separately (via optr@ibfd.org) an annex with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.	
No changesShifted awayShifted towards	
23 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if	

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

24 (MS). Where tax authorities enter premises which may contain privileged material, arrangements should be made (e.g. an independent lawyer) to protect that privilege. *
Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.
No changes
Shifted away
Shifted towards
24 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
Yes
No

Area 4 - Normal audits

25 (MS). Audits should respect the following principles: (i) Proportionality. (2) Ne bis in idem (prohibition of double jeopardy). (3) Audi alteram partem (right to be heard before any decision is taken). (4) Nemo tenetur se detegere (principle against self/incrimination). Tax notices issued in violation of these principles should be null and void. *
No changes
Shifted away
Shifted towards
25 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
26 (MS). In application of proportionality, tax authorities may only request for information that is strictly needed, not otherwise available, and must impose least burdensome impact on taxpayers. *
No changes
Shifted away
Shifted towards

Only if answered "shenacted, administra some content is no under a minimum st documentary materi	ifted away" or "shifted towards", please give here a summarized account of facts (legislation tive rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if onger applicable, due to other developments. If applicable, indicate whether the fact reported is andard or fully complies with the best practice. Please back up your assertions with the relevant als. While it is not mandatory, a short summary of such materials in English is appreciated. You are s these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
	cation of ne bis in idem the taxpayer should only receive one audit per except when facts that become known after the audit was completed. *
No changes	
Shift away	
Shift toward	3
27 (S) Summary	y of relevant facts in 2021
Only if answered "sh	ifted away" or "shifted towards", please give here a summarized account of facts (legislation tive rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

28 (MS). In application of audi alteram partem, taxpayers should have the right to attend all relevant meetings with tax authorities (assisted by advisors), the right to provide factual information, and to present their views before decisions of the tax authorities become final.
No changes
Shifted away
Shifted towards
28 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
29 (MS). In application of nemo tenetur, the right to remain silent should be respected in all tax audits. *
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
30 (BP). Tax audits should follow a pattern that is set out in published guidelines. *
No changes
Shifted away
Shifted towards
30 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
31 (BP). A manual of good practice in tax audits should be established at the global level. *
No changes
Shifted away

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

NOTE: the so-called "global level" described in 31 (BP) never exists or is considered by Taiwanese tax authority. So I choose, "No changes". to express "Not established yet."

32 (BP). Taxpayers should be entitled to request the start of a tax audit (to obtain finality). *
No changes
Shifted away
Shifted towards

32 (S). Summary of relevant facts in 2020

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

NOTE: Tax laws do not entitle any right to taxpayers to acquire any documents during tax audit procedures. I choose "no change", means such situation did not change in 2021.

33 (MS). Where tax authorities have resolved to start an audit, they should inform the taxpayer *
No changes
Shifted away
Shifted towards
33 (BP). Where tax authorities have resolved to start an audit, they should hold an initial meeting with the taxpayer in which they spell out the aims and procedure, together with timescale and targets. They should then disclose any additional evidence in their possession to the taxpayer. *
No changes
Shifted away
Shifted towards
33 (S). Summary of relevant facts in 2021

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

Note: Taxpayers are not to be informed in advance or at the start of tax audit. Normally, tax audit begins with provision of documents.

34 (MS). Taxpayers should be informed of information gathering from third parties. *	
No changes	
Shifted away	
Shifted towards	
34 (S). Summary of relevant facts in 2021	
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.	
Note: "No changes" means taxpayers still remain in the dark while third party provides their information.	
35 (BP). Reasonable time limits should be fixed for the conduct of audits. *	
No changes	
Shifted away	
Shifted towards	
35 (S). Summary of relevant facts in 2020	
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation	

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

Note: "No changes" means the "no-time limit" for tax audit still remain the same.

36 (MS). Technical assistance (including representation) should be available at all stages of the audit by experts selected by the taxpayer. *
No changes
Shifted away
Shifted towards
36 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
37 (MS). The completion of a tax audit should be accurately reflected in a document, notified in its full text to the taxpayer. *
No changes
Shifted away
Shifted towards

37 (BP). The drafting of the final audit report should involve participation by the taxpayer, with the opportunity to correct inaccuracies of facts and to express the taxpayer's view. *
No changes
Shifted away
○ Shifted towards
37 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you. Note: the above two "No Changes" means the status that no final report is to be produced and available to audited taxpayer remains the same.
38 (BP). Following an audit, a report should be prepared even if the audit does not result in additional tax or refund. *
No changes
Shifted away
○ Shifted towards

38 (S). Summary of relevant facts in 2021		
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.		
Note: the above two "No Changes" means the status that no final report is to be produced and available		
to audited taxpayer remains the same.		
D		
Do you want to save your results and quit? *		
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.		
O Yes		
No		
Area 5 - More intensive audits		
39 (BP). More intensive audits should be limited to the extent strictly necessary to ensure an		
effective reaction to non-compliance. *		
No changes		
Shifted away		

Shifted towards

39 (S). Summary of relevant facts in 2021	
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Spec some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported under a minimum standard or fully complies with the best practice. Please back up your assertions with the reled documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated, welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.	ify if ed is evant
40 (MS). If there is point in an audit when it becomes foreseeable that the taxpayer maliable for a penalty or criminal charge, from that time the taxpayer should have stronge protection of his right to silence, and statements from the taxpayer should not be used the audit procedure. *	er
No changes	
Shifted away	
Shifted towards	
40 (S). Summary of relevant facts in 2021	
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Spec	ify if

under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are

welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

41 (MS). Entering premises or interception of communications should be authorised by the judiciary. *
No changes
Shifted away
Shifted towards
41 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
42 (MS). Authorisation within the revenue authorities should only be in cases of urgency, and subsequently reported to the judiciary for ex-post ratification. *
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

NOTE: No change to 42 (MS). means there is no such "urgent authorisation" in tax regulations.

43 (MS). Inspection of the taxpayer's home should require authorisation by the judiciary and only be given in exceptional cases. *
No changes
Shifted away
Shifted towards
43 (BP). Where tax authorities intend to search the taxpayer's premises, the taxpayer should be informed and have an opportunity to appear before the judicial authority, subject to exception where there is evidence of danger that documents will be removed or destroyed.
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

NOTE: No changes to 43 (BP). means the search warrant is issued by court without consultation with taxpayers.

44 (BP). Access to bank information should require judicial authorisation. *
O No changes
Shifted away
Shifted towards

44 (S). Summary of relevant facts in 2021

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

According to tax laws, tax authorities are entitled, not necessary to acquire a court permission, to access the financial information held by banks. This status did not change. However, in last year, the MOF further required banks to routinely provide accounts information of high frequency transactions. So I choose shifted away.

45 (BP). Authorisation by the judiciary should be necessary for the interception of telephone communications and monitoring of internet access. Specialised offices within the judiciary should be established to supervise these actions. *		
No changes		
Shifted awayShifted towards		
		45 (S). Summ
enacted, administ some content is r under a minimum documentary mat	"shifted away" or "shifted towards", please give here a summarized account of facts (legislation trative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if no longer applicable, due to other developments. If applicable, indicate whether the fact reported is a standard or fully complies with the best practice. Please back up your assertions with the relevant terials. While it is not mandatory, a short summary of such materials in English is appreciated. You are d us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.	
seizure is indi	ure of documents should be subject to a requirement to give reasons why ispensable, and to fix the time when documents will be returned; seizure	
should be lim	itea in time. *	
No change	98	
Shifted aw	vay	
Shifted to	wards	

46 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
47 (BP). If data are held on a computer hard drive, then a backup should be made in the presence of the taxpayer's advisors and the original left with the taxpayer. *
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

Note: No Changes to 47 (BP). means there is no such procedure in Taiwan.

48 (MS). Where invasive techniques are applied, they should be limited in time to avoid a disproportionate impact on taxpayers. *
No changes
Shifted away
Shifted towards
48 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
Yes
No
Aroa 6 - Povious and appeals

Area 6 - Reviews and appeals

Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.

49 (BP). E-filing of requests for internal review to ensure the effective and speedy handling of the review process. *
No changes
Shifted away
○ Shifted towards
49 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
50 (MS). The right to appeal should not depend upon prior exhaustion of administrative reviews. *
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
51 (BP). Reviews and appeals should not exceed two years. *
No changes
Shifted away
Shifted towards
51 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
52 (MS). Audi alteram partem should apply in administrative reviews and judicial appeals. *
No changes
Shifted away
Shifted towards

52 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
53 (MS). Where tax must be paid in whole or in part before an appeal, there must be an effective mechanism for providing interim suspension of payment. *
No changes
Shifted away
Shifted towards
53 (BP). An appeal should not require prior payment of tax in all cases. *
No changes
Shifted away
Shifted towards

55 (MS). Legal assistance should be provided for those taxpayers who cannot afford it. *
No changesShifted awayShifted towards
55 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
56 (MS). Taxpayers should have the right to request the exclusion of the public from a tax appeal hearing. *
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
57 (MS). Tax judgments should be published. *
No changes
Shifted away
Shifted towards

Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
YesNo
Area 7 - Criminal and administrative sanctions
58 (MS). Proportionality and ne bis in idem should apply to tax penalties. *
No changesShifted away
Shifted towards
58 (S). Summary of relevant facts in 2021

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optrologicalcolorgraphics.org and c.weffe@ibfd.org. Thank you.

On 30 Oct 2021, legislative amendment passed to strengthen the separation and "ne bis in idem" between tax penalties and tax fines.

and one sanction should be applied. *	
O No changes	
Shifted away	
Shifted towards	
59 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you. On 30 Oct 2021, legislative amendment passed to strengthen the separation and "ne bis in idem" between tax penalties and tax fines.	
60 (BP). Voluntary disclosure should lead to reduction of penalties. *	
No changes	
No changes	
No changesShifted away	

enacted, administrati some content is no lo	fted away" or "shifted towards", please give here a summarized account of facts (legislation ive rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if onger applicable, due to other developments. If applicable, indicate whether the fact reported is andard or fully complies with the best practice. Please back up your assertions with the relevant
•	als. While it is not mandatory, a short summary of such materials in English is appreciated. You are these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
61 (MS). Sanction	ns should not be increased simply to encourage taxpayers to make sures. *
No changes	
No changesShifted away	
	ds
Shifted away	ds
Shifted away	rds

Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
Yes
No
Area 8 - Enforcement of taxes
Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Please be particularly aware of regulations on the COVID-19 pandemic. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.
62 (MS). Collection of taxes should never deprive taxpayers of their minimum necessary for living. *
No changes
Shifted away
Shifted towards
62 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation
enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.

63 (BP). Authorisation by the judiciary should be required before seizing assets or bank accounts *
No changes
Shifted away
○ Shifted towards
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
64 (MS). Taxpayers should have the right to request delayed payment of arrears. *
O No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

Due to pandemic impacts, MOF has loosened the requirements for deferred tax payments.

	65 (BP). Bankruptcy of taxpayers should be avoided, by partial remission of the debt or structured plans for deferred payment. *				
•	No changes				
0	Shifted away				

65 (S). Summary of relevant facts in 2021

Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

Note: In Taiwan, personal or corporate bankruptcy is permitted only in very limited scope and rare circumstances. So the above "No Changes" means "not applicable".

66 (MS). Temporary suspension of tax enforcement should follow natural disasters. * Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Please be particularly aware of regulations on the COVID-19 pandemic. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you. No changes
Shifted away
○ Shifted towards
44 (C) Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you. Note: according to laws governing tax appeals and litigation, the temporary suspension of tax enforcement during appeal can be permitted not only because of natural disasters. So the above "No Changes" means "not applicable".
Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
○ Yes
No

reasoned request from the requesting state that the taxpayer should not be informed on grounds that it would prejudice the investigation. *
No changes
Shifted away
Shifted towards
67 (BP). The taxpayer should be informed that a cross-border request for information is to be made. *
No changes
Shifted away
Shifted towards
67 (S). Summary of relevant facts in 2021

67 (MS). The requesting state should notify the taxpayer of cross-border requests for information, unless it has specific grounds for considering that this would prejudice the process of investigation. The requested state should inform the taxpayer unless it has a

Note: In Taiwan, no notice is given to taxpayers whose tax information has been exchanged between Taiwan and cooperating countries. So the above "No Changes" means "not applicable".

welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are

68 (BP). Where a cross-border request for information is made, the requested state should also be asked to supply information that assists the taxpayer. *
No changes
Shifted away
○ Shifted towards
68 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you. Note: In Taiwan, no notice is given to taxpayers whose tax information has been exchanged between Taiwan and cooperating countries. So the above "No Changes" means "not applicable".
69 (BP). Provisions should be included in tax treaties setting specific conditions for exchange of information. *
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

Note: In Taiwan, no notice is given to taxpayers whose tax information has been exchanged between Taiwan and cooperating countries. So the above "No Changes" means "not applicable".

70 (MS). If information is sought from third parties, judicial authorisation should be necessary. *
No changes
Shifted away
Shifted towards

70 (S). Summary of relevant facts in 2021

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

Note: In Taiwan, tax authorities can request information from third parties without judicial authorization. So the above "No Changes" means "not applicable".

71 (BP). The taxpayer should be given access to information received by the requesting state. *
No changes
Shifted away
Shifted towards
71 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email:

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

Note: In Taiwan, regulations governing information exchange do not include the prohibit of using illegal gotten information. So the above "No Changes" means "not applicable".

73 (BP). A requesting state should provide confirmation of confidentiality to the requested
state. *

	No	changes
\sim		

Shifted av	way
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\ /	Silliteu	towarus

73 (S). Summary of relevant facts in 2021

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

Note: No such rule is included in the exchange regulations. So the above "No Changes" means "not applicable".

74 (MS). A state should not be entitled to receive information if it is unable to provide independent, verifiable evidence that it observes high standards of data protection. *
No changes
Shifted away
Shifted towards
74 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you. Note: No data protection rule is included in the exchange regulations. So the above "No Changes" means "not applicable".
75 (BP). For automatic exchange of financial information, the taxpayer should be notified of the proposed exchange in sufficient time to exercise data protection rights. *
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

NOTE: as stated above, No notice will be given to taxpayers. So the above "No Changes" means "not applicable".

76 (BP). Taxpayers should have a right to request initiation of mutual agreement procedure. *
No changes
Shifted away
Shifted towards

76 (S). Summary of relevant facts in 2021

77 (MS). Taxpayers should have a right to participate in mutual agreement procedure by being heard and being informed as to the progress of the procedure. *
No changes
Shifted away
Shifted towards
77 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
O Yes
No

Area 10 - Legislation

78 (MS). Retrospective tax legislation should only be permitted in limited circumstances which are spelt out in detail. *
O No changes
Shifted away
Shifted towards
78 (BP). Retrospective tax legislation should ideally be banned completely. *
O No changes
Shifted away
Shifted towards
70 (0) 0
78 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.

On 1st July 2021, Taiwan validated a retrospective tax legislation for the real property acquired since

2016.

79 (BP). Public consultation should precede the making of tax policy and tax law. *
No changes
Shifted away
Shifted towards
79 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
Yes
No

Area 11 - Revenue practice and guidance

80 (MS). Taxpayers should be entitled to access all relevant legal material, comprising legislation, administrative regulations, rulings, manuals and other guidance. *
No changes
Shifted away
Shifted towards
80 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
81 (MS). Where legal material is available primarily on the internet, arrangements should be made to provide it to those who do not have access to the internet. *
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

Note: High speed internet access is available and cheap to almost every citizens.	

82 (MS). Binding rulings should only be published in an anonymised form *
No changes
Shifted away
Shifted towards

82 (S). Summary of relevant facts in 2021

83 (MS). Where a taxpayer relies upon published guidance of a revenue authority which subsequently proves to be inaccurate, changes should apply only prospectively. *
No changes
Shifted away
Shifted towards
83 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
Yes
No

Area 12 - Institutional framework for protecting taxpayers' rights

84 (MS). Adoption of a charter or statement of taxpayers' rights should be a minimum standard. *
No changes
Shifted away
Shifted towards
84 (BP). A separate statement of taxpayers' rights under audit should be provided to taxpayers who are audited. *
No changes
Shifted away
Shifted towards
84 (S). Summary of relevant facts in 2020

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

Note: The above two "No Changes" means "Not Applicable". Taiwan has no taxpayers' rights charter. Instead, we have "Taxpayers' Right Protection Act" which has stated several taxpayers' rights and procedural requirements for the tax authorities.

85 (BP). A taxpayer advocate or ombudsman should be established to scrutinise the operations of the tax authority, handle specific complaints, and intervene in appropriate cases. Best practice is the establishment of a separate office within the tax authority but independent from normal operations of that authority. *
No changes
Shifted away
Shifted towards
85 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
Note: Taiwan's tax advocates are selected among senior tax officers who carry out their duties in the same establishment with the other tax colleagues. So the above "No Changes" means "Not Applicable".
86 (BP). The organisational structure for the protection of taxpayers' rights should operate at local level as well as nationally. *
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

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