

Observatory on the Protection of Taxpayers' Rights

Below you will find a questionnaire filled in by Stoycho Dulevski, Assistance Professor in Tax and Financial law at the *University of National and World Economy* and OPTR National Reporter of Bulgaria.

This set of questionnaires comprise the National Reporter's assessment on the country practice during 2021 in the protection of taxpayers' rights, and the level of fulfilment of the minimum standards and best practices on the practical protection of taxpayers' rights identified by Prof. Dr. Philip Baker and Prof. Dr. Pasquale Pistone at the 2015 IFA Congress on "The Practical Protection of Taxpayers' Fundamental Rights".

OPTR - 2021 Questionnaire 1 - Country Practice

Dear National Reporter,

I would like to thank you for your participation in the IBFD's Observatory on the Protection of Taxpayers' Rights (OPTR).

This form collects the information on the practical implementation in domestic law of legal procedures, safeguards and guarantees associated with taxpayers' rights in 82 situations for the practical protection of taxpayers' rights, as monitored by the IBFD Observatory on the Protection of Taxpayers' Rights.

We kindly ask you to assess assertively (yes/no) the level of practical implementation of said procedures, safeguards and guarantees associated with taxpayers' rights in your country. When answering, please bear in mind the actual practice regarding each situation, regardless of whether a given procedure, safeguard or guarantee has been formally adopted in your country.

We would be very grateful if you submit us this questionnaire, duly filled out, by no later than 14 January 2022.

Feel free to contact us for any clarification you may need. We look forward to your valuable contribution to this remarkable project.

Kind regards,

Prof. Dr. Carlos E. Weffe Scientific Coordinator IBFD Observatory on the Protection of Taxpayers' Rights.

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^{*} Better if filled in using Google Chrome © or Mozilla Firefox ©

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Questionnaire 1 - Country Practice

Instructions:

- 1. Please answer all questions. The form will not allow you to continue/submit your responses until you have answered all questions.
- 2. For assertive questions, please answer with "yes" or "no" by clicking on the corresponding button.
- 3. For questions that require you to specify a period of time (namely, Q. 26 and Q. 45), please select the time applicable in your country to carry out the procedures indicated in the questions in practice, within the options provided.
- 4. For questions with more than one possible answer (namely, Q. 56), please check all necessary boxes to reflect better the practical situation of your country regarding the issue, by clicking on them.
- 5. When completed, please submit the survey.
- 6. Once you have submitted the survey, you will receive an email acknowledging your participation in the OPTR and providing a backup of your answers.

7. The email will also include an "edit your survey" link, in case you want to modify any of your answers. You will receive this email every time you submit partial responses.
8. An option to quit the survey and save your answers is provided at the end of each section.
9. If answering partially, please select "Yes" at the end of the section in which you are to submit your partial answers to the survey. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this survey.
10. For editing your answers, please use the last "edit your response" link provided to you via email. Please bear in mind that this is the only way the system will acknowledge your previous answers. If you use a link other than the last one provided, some (or all) changes might not be retrieved by the system.
11. When clicking on the last "edit your response" link, the system will lead you to the front page of the survey. Click on "Next" as many times as needed to get to the section you want to continue in. Once you have reached said section, please remember to change your answer to the question "Do you want to save your results and quit?" to "No", in order to be able to continue.
Area 1 - Identification of taxpayers, issuing tax returns and communicating with taxpayers
1. Do taxpayers have the right to see the information held about them by the tax authority? *
Yes
○ No
O No
○ No
No2. If yes, can they request the correction of errors in the information? *
2. If yes, can they request the correction of errors in the information? *Not applicable (click here if you answered "No" to the previous question)
 2. If yes, can they request the correction of errors in the information? * Not applicable (click here if you answered "No" to the previous question) Yes
2. If yes, can they request the correction of errors in the information? *Not applicable (click here if you answered "No" to the previous question)
 2. If yes, can they request the correction of errors in the information? * Not applicable (click here if you answered "No" to the previous question) Yes

3. Is it possible in your country for taxpayers to communicate electronically with the tax authority? *
Yes
O No
4. If yes, are there systems in place to prevent unauthorised access to the channel of communication? *
Yes
O No
5. In your country, is there a system of "cooperative compliance" / "enhanced relationship"which applies to some taxpayers only? *
Yes
No
6. If yes, are there rules or procedures in place to ensure this system is available to all eligible taxpayers on a non-preferential/non discriminatory/non arbitrary basis? *
Not applicable (click here if you answered "No" to question 5)
Yes
O No

7. Are there special arrangements for individuals who face particular difficulties (e.g. the disabled, the elderly, other special cases) to receive assistance in complying with their tax obligations? *
Yes
No
Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
○ Yes
No
Area 2 - The issue of tax assessment
8. Does a dialogue take place in your country between the taxpayer and the tax authority before the issue of an assessment in order to reach an agreed assessment? *
○ Yes
No

9. If yes, can the taxpayer request a meeting with the tax officer? *	
Not applicable (click here if you answered "No" to question 8)	
○ Yes	
O No	
10. If a systematic error in the assessment of tax comes to light (e.g. the tax authority loses a tax case and it is clear that tax has been collected on a wrong basis), does the tax	
authority act ex officio to notify all affected taxpayers and arrange repayments to them? *	
Yes	
No	
Do you want to save your results and quit? *	
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.	
Yes	
No	

Area 3 - Confidentiality

11. Is information held by your tax authority automatically encrypted? *
○ Yes
No
12. Is access to information held by the tax authority about a specific taxpayer accessible only to the tax official(s) dealing with that taxpayer's affairs? *
Yes
○ No
13. If yes, must the tax official identify himself/herself before accessing information held about a specific taxpayer? *
Not applicable (click here if you answered "No" to question 12)
Yes
O No
14. Is access to information held about a taxpayer audited internally to check if there has
been any unauthorised access to that information? *
Yes
○ No

15. Are there examples of tax officials who have been criminally prosecuted in the last decade for unauthorised access to taxpayers' data? *
Yes
No
16. Is information about the tax liability of specific taxpayers publicly available in your country? *
Yes
O No
17. Is "naming and shaming" of non-compliant taxpayers practised in your country? *
Yes
O No
18. Is there a system in your country by which the courts may authorise the public disclosure of information held by the tax authority about specific taxpayers (e.g. habeas data or freedom of information? *
Yes
No

19. Is there a system of protection of legally privileged communications between the taxpayer and its advisors? *		
Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.		
Yes		
○ No		
20. If yes, does this extend to advisors other than those who are legally qualified (e.g. accountants, tax advisors)? *		
Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.		
Not applicable (click here if you answered "No" to question 19)		
○ Yes		
No		
Do you want to save your results and quit? *		
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.		
Yes		
No		

25. Are there time limits applicable to the conduct of a normal audit in your country (e.g. the audit must be concluded within so many months? *	
Yes	
O No	
26. If yes, what is the normal limit in months? *	
4-6 months	
27. Does the taxpayer have the right to be represented by a person of its choice in the audit process? *	
Yes	
O No	
28. May the opinion of independent experts be used in the audit process? *	
Yes	
O No	

29. Does the taxpayer have the right to receive a full report on the conclusions of the audit at the end of the process? *
YesNo
30. Are there limits to the frequency of audits of the same taxpayer (e.g. in respect to different periods or different taxes)? *
○ Yes
No
Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
Yes
No

Area 5 - More intensive audits

31. Is the principle nemo tenetur applied in tax investigations (i.e. the principle against self-incrimination? *
Yes
No
32. If yes, is there a restriction on the use of information supplied by the taxpayer in a subsequent penalty procedure/criminal procedure? *
Not applicable (click here if you answered "No" to question 31)
O Yes
○ No
33. If yes to nemo tenetur, can the taxpayer raise this principle to refuse to supply basic accounting information to the tax authority? *
Not applicable (click here if you answered "No" to question 31)
○ Yes
○ No

34. Is there a procedure applied in your country to identify a point in time during investigation when it becomes likely that the taxpayer may be liable for a penalt criminal charge, and from that time onwards the taxpayer's right not to self-increcognised? *	y or a
O Yes	
No	
35. If yes, is there a requirement to give the taxpayer a warning that the taxpaye the right of non-self-incrimination? *	er can rely on
Not applicable (click here if you answered "No" to question 34)	
Yes	
○ No	
36. Is authorisation by a court always needed before the tax authority may enterpremises? *	r and search
O Yes	
No	

37. May the tax authority enter and search the dwelling places of individuals? *
Yes
● No
38. Is a court order required before the tax authority can use interception of communications (e.g. telephone tapping or access to electronic communications)? *
Yes
○ No
39. Is there a procedure in place to ensure that legally privileged material is not taken in the course of a search? *
Yes
No
Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
Yes
No

40. Is there a procedure for an internal review of an assessment/decision before the
taxpayer appeals to the judiciary? *
Yes
○ No
41. Does the taxpayer need permission to appeal to the first instance tribunal? *
Yes
No
42. Does the taxpayer need permission to appeal to the second or higher instance
tribunals? *
Yes
No

Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into

English, if possible, would be very appreciated. Thank you.

Yes
○ No
44. Are there time limits applicable for a tax case to complete the judicial appeal process? *
Yes
No
45. If yes, what is the normal time it takes for a tax case to be concluded on appeal? *
There is no limit (click here if you answered "No" to question 44) ▼
46. Are there any arrangements for alternative dispute resolution (e.g. mediation or arbitration) before a tax case proceeds to the judiciary? *
Yes
No

47. Is there a system for the simplified resolution of tax disputes (e.g. by a determination on the file, or by e/filing)? *
Yes
O No
48. Is the principle audi alteram partem (i.e. each party has a right to a hearing) applied in all tax appeals? *
Yes
O No
49. Does the taxpayer have to pay some/all the tax before an appeal can be made (i.e. solve et repete)? *
Yes
O No
50. If yes, are there exceptions recognised where the taxpayer does not need to pay before appealing (i.e. can obtain an interim suspension of the tax debt? *
Not applicable (click here if you answered "No" to question 49)
Yes
O No

51. Does the loser have to pay the costs in a tax appeal? *
Yes
○ No
52. If yes, are there situations recognised where the loser does not need to pay the costs (e.g. because of the conduct of the other party)? *
Not applicable (click here if you answered "No" to question 51)
Yes
O No
53. If there is usually a public hearing, can the taxpayer request a hearing in camera (i.e. not in public) to preserve secrecy/confidentiality? *
Yes
O No
E4. Are judgments of tay tribunals published? *
54. Are judgments of tax tribunals published? *
Yes
O No

55. If yes, can the taxpayer preserve its anonymity in the judgment? *
 Not applicable (click here if you answered "No" to question 54) Yes No
Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue. Yes No
Area 7 - Criminal and administrative sanctions
56. Does the principle ne bis in idem apply in your country to prevent either: *
The principle does not apply in my country
The imposition of a tax penalty and the tax liability
The imposition of more than one tax penalty for the same conduct
The imposition of a tax penalty and a criminal liability

57. If ne bis in idem is recognised, does this prevent two parallel sets of court proceedings arising from the same factual circumstances (e.g. a tax court and a criminal court)? *
Not applicable (click here if you answered "No" to question 56)
○ Yes
No
58. If the taxpayer makes a voluntary disclosure of a tax liability, can this result in a reduced or a zero penalty? *
Yes
○ No
Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
O Yes
No

Area 8 - Enforcement of taxes

59. Is a court order always necessary before the tax authorities can access a taxpayer's bank account or other assets? *
Yes
No
60. Does the taxpayer have the right to request a deferred payment of taxes or a payment in instalments (perhaps with a guarantee)? *
Yes
○ No
Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
O Yes
No

Area 9 - Cross-border situations

61. Does the taxpayer have the right to be informed before information relating to him is exchanged in response to a specific request? *
Yes
No
62. Does the taxpayer have a right to be informed before information is sought from third parties in response to a specific request for exchange of information? *
Yes
No
63. If no to either of the previous two questions, did your country previously recognise the right of taxpayers to be informed and was such right removed in the context of the peer review by the Forum on Transparency and Exchange of Information? *
Not applicable (click here if you answered "No" to either question 61 or question 62)
Yes
No

64. Does the taxpayer have the right to be heard by the tax authority before the exchange of information relating to him with another country? *
Yes
No
65. Does the taxpayer have the right to challenge before the judiciary the exchange of information relating to him with another country? *
○ Yes
No
66. Does the taxpayer have the right to see any information received from another country that relates to him? *
Yes
O No
67. Does the taxpayer have the right in all cases to require a mutual agreement procedure is initiated? *
Yes
O No

68. Does the taxpayer have a right to see the communications exchanged in the context of a mutual agreement procedure? *
Yes
No
Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
O Yes
No
Area 10 - Legislation
69. Is there a prohibition on retrospective tax legislation in your country? *
Yes
No

70. If no, are there restrictions on the adoption of retrospective tax legislation in your country? *
Not applicable (click here if you answered "Yes" to question 69)YesNo
O NO
71. Is there a procedure in your country for public consultation before the adopting of all (or most) tax legislation? *
Yes
○ No
72. Is tax legislation subject to constitutional review which can strike down unconstitutional laws? *
Yes
○ No

Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue. Yes No
Area 11 - Revenue practice and guidance
73. Does the tax authority in your country publish guidance (e.g. revenue manuals, circulars, etc.) as to how it applies your tax law? *
Yes
○ No
74. Does your country have a generalised system of advanced rulings available to taxpayers? *
○ Yes
No

75. If yes, is it legally binding? *
Not applicable (click here if you answered "No" to question 74)
○ Yes
O No
76. If a binding ruling is refused, does the taxpayer have a right to appeal? *
Yes
No
77. If your country publishes guidance as to how it applies your tax law, can taxpayers acting in good faith rely on that published guidance (i.e. protection of legitimate expectations)? *
Not applicable (click here if you answered "No" to question 76)
O Yes
O No

Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
○ Yes
No
Area 12 - Institutional framework for protecting taxpayers' rights
78. Is there a taxpayers' charter or taxpayers' bill of rights in your country? *
Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.
Yes
○ No
79. If yes, are its provisions legally effective? *
Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.
Not applicable (click here if you answered "No" to the previous question)
○ Yes
No

80. Is there a (tax) ombudsman / taxpayers' advocate / equivalent position in your country? *	
Yes	
○ No	
81. If yes, can the ombudsman intervene in an on-going dispute between the taxpayer and the tax authority (before it goes to court)? *	
Not applicable (click here if you answered "No" to question 80)	
Yes	
No	
82. If yes to a (tax) ombudsman, is he/she independent from the tax authority? *	
Not applicable (click here if you answered "No" to question 80)	
Yes	
○ No	

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OPTR - 2021 Questionnaire 2 - Standards of Protection

Dear National Reporter,

I would like to thank you for your participation in the IBFD Observatory on the Protection of Taxpayers' Rights (OPTR).

This form collects the information on developments occurred in 2021 regarding the implementation of 57 minimum standards and 44 best practices, distributed into 86 benchmarks, for the practical protection of taxpayers' rights as monitored by the OPTR.

We kindly ask you to provide an impartial, non-judgmental summary of events occurred in 2020 that in your opinion affect the level of compliance of a given of minimum standard/best practice in your country. These events may include, without limitation, legislation enacted, administrative rulings and/or circulars issued, case law and tax administration practices implemented, among others, as requested by this form.

You are also kindly required to assess whether the events you described represent either a step towards or a step away from the practical implementation of the given minimum standard/best practice in your country. Full instructions are provided below.

This form should be filled in as soon as any of the events mentioned above occurs and edited as many times as necessary to cover all relevant developments occurred in 2020, until no later than 14 January 2022. We appreciate very much your cooperation in this regard.

Feel free to contact us for any clarification you may need. We look forward to your valuable contribution to this remarkable project.

Kind regards,

Prof. Dr Carlos E. Weffe Scientific Coordinator IBFD Observatory on the Protection of Taxpayers' Rights.

^{*} Better if filled in using Google Chrome © or Mozilla Firefox ©

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Tax Administration
Judiciary
(Tax) Ombudsperson
✓ Academia
Other:

Instructions

- 1. Please answer all questions. The form will not allow you to continue/submit your responses until you have answered all questions.
- 2. All questions are two or three-tiered (namely, either with parts "MS" and/or "BP", and "S"). They comprise a minimum standard (MS) and /or a best practice (BP), and a "summary of relevant facts in 2021" (S), a space for providing a summarized account on facts (legislation enacted, administrative rulings, circulars, case law, tax administration

practices), in a non-judgmental way.

- 3. Please Indicate, by clicking on the corresponding button, whether there was an improvement or a decrease of the level of compliance of the relevant standard/best practice in your country in 2021. If there were no changes, please indicate so by clicking on the corresponding button.
- 4. In ALL cases where an assessment of either improvement or decrease is reported, please refer the relevant novelties in the space provided under "summary of relevant facts in 2021", for each question. Please give a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. In case there is nothing to report for a given minimum standard/best practice, please answer "no changes".
- 5. If any, make additional, non-judgmental commentaries at the space provided under "summary of relevant facts in 2021".
- 6. In ALL cases back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org.
- 7. When completed, please submit the survey.
- 8. Once you have submitted the survey, you will receive an email acknowledging your participation in the OPTR and providing a backup of your answers.
- 9. The email will also include an "edit your survey" link, in case you want to modify any of your answers. You will receive this email every time you submit partial responses.
- 10. An option to quit the survey and save your answers is provided at the end of each section. This survey has 12 sections, as many as those identified by Baker and Pistone in their 2015 IFA General Report.
- 11. If answering partially, please select "Yes" at the end of the section in which you are to submit your partial answers to the survey. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this survey.
- 12. For editing your answers, please use the last "edit your response" link provided to you via email. Please bear in mind that this is the only way the system will acknowledge your previous answers. If you use a link other than the last one provided, some (or all) changes might not be retrieved by the system.
- 13. When clicking on the last "edit your response" link, the system will lead you to the front page of the survey. Click on "Next" as many times as needed to get to the section you want to continue in. Once you have reached said section, please remember to change your answer to the question "Do you want to save your results and quit?" to "No", in order to be able to continue.

Area 1 - Identification of taxpayers, issuing tax returns and communicating with taxpayers

1 (MS). Implement safeguards to prevent impersonation when issuing a unique identification number *
No changes
Shifted away
Shifted towards
1 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
2 (MS). The system of taxpayer identification should take account of religious sensitivities *
No changes
Shifted away
Shifted towards

	ry of relevant facts in 2021
enacted, administ some content is r under a minimum documentary mat	"shifted away" or "shifted towards", please give here a summarized account of facts (legislation trative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if no longer applicable, due to other developments. If applicable, indicate whether the fact reported is a standard or fully complies with the best practice. Please back up your assertions with the relevant terials. While it is not mandatory, a short summary of such materials in English is appreciated. You are d us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
•	se obligations of confidentiality on third parties with respect to information them for tax purposes *
No change	es
Shifted aw	/ay
Shifted tov	wards
	tax is withheld by third parties, the taxpayer should be excluded from liability arty fails to pay over the tax *
No change	es
Shifted aw	/ay

3 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
4 (MS). Where pre/populated returns are used, these should be sent to taxpayers to correct errors. *
No changes
Shifted away
Shifted towards
4 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation

(MS). Provide a right to access to taxpayers to personal information held about them, and right to correct inaccuracies. *		
No changes		
Shifted away		
○ Shifted towards		
5 (BP). Publish guidance on taxpayers' rights to access information and correct inaccuracies *		
No changes		
Shifted away		
Shifted towards		
5 (S). Summary of relevant facts in 2021		
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email:		

6 (MS). Where communication with taxpayers is in electronic form, institute systems to prevent impersonation or interception *
No changes
Shifted away
Shifted towards
6 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
7 (MS). Where a system of "cooperative compliance" operates, ensure it is available on a non-discriminatory and voluntary basis *
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
8 (MS). Provide assistance for those who face difficulties in meeting compliance obligations, including those with disabilities, those located in remote areas, and those unable or unwilling to use electronic forms of communication *
No changes
Shifted away
Shifted towards
8 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant

documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are

welcomed to send us these materials to our email: $\underline{optr@ibfd.org} \ and \ \underline{c.weffe@ibfd.org}. \ Thank \ you.$

Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
Yes
No
Area 2 - The issue of tax assessment
Area 2 The issue of tax assessment
9 (BP). Establish a constructive dialogue between taxpayers and revenue authorities to ensure a fair assessment of taxes based on equality of arms *
No changes
Shifted away
Shifted towards
9 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.

10 (BP). Use e-filing to speed up assessments and correction of errors, particularly systematic errors *
No changes
Shifted away
Shifted towards
10 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
O Yes
No

Area 3 - Confidentiality

11 (MS). Provide a specific legal guarantee for confidentiality, with sanctions for officials who make unauthorised disclosures (and ensure sanctions are enforced). *	
No changes	
Shifted away	
Shifted towards	
11 (BP). Encrypt information held by a tax authority about taxpayers to the highest level attainable. *	
No changes	
Shifted away	
Shifted towards	
11 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.	

12 (MS). Introduce an offence for tax officials covering up unauthorised disclosure of confidential information. *
No changes
Shifted away
Shifted towards
12 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
13 (MS). Restrict access to data to those officials authorised to consult it. For encrypted data, use digital access codes. *
No changes
Shifted away
Shifted towards

13 (BP). Ensure an effective fire-wall to prevent unauthorised access to data held by revenue authorities. *
No changes
Shifted away
Shifted towards
13 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
14 (MS). Audit data access periodically to identify cases of unauthorised access. *
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
15 (MS). Introduce administrative measures emphasizing confidentiality to tax officials. *
No changes
Shifted away
Shifted towards
15 (BP). Appoint data protection/privacy officers at senior level and local tax offices. *
No changes
Shifted away
Shifted towards
15 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.

16 (MS). If a breach of confidentiality occurs, investigate fully with an appropriate level of seniority by independent persons (e.g. judges). *
No changes
Shifted away
Shifted towards
16 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
17 (MS). Provide remedies for taxpayers who are victims of unauthorised disclosure of confidential information. *
No changes
Shifted away
Shifted towards

enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.		
	eptions to the general rule of confidentiality should be explicitly stated in the y drafted and interpreted. *	
No chan	ges	
Shifted a	away	
	owards	
Shifted t		

19 (MS). If "naming and shaming" is employed, ensure adequate safeguards (e.g. judicial authorisation after proceedings involving the taxpayer). *
No changes
Shifted away
Shifted towards
19 (BP). Require judicial authorisation before any disclosure of confidential information by revenue authorities *
No changes
Shifted away
Shifted towards
19 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.

20 (MS). No disclosure of confidential taxpayer information to politicians, or where it might be used for political purposes. *
No changes
Shifted away
Shifted towards
20 (BP). Parliamentary supervision of revenue authorities should involve independent officials, subject to confidentiality obligations, examining specific taxpayer data, and then reporting to Parliament. *
No changes
Shifted away
Shifted towards
20 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation

some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are

welcomed to send us these materials to our email: $\underline{optr@ibfd.org} \text{ and } \underline{c.weffe@ibfd.org}.$ Thank you.

21 (MS). Freedom of information legislation may allow a taxpayer to access information about himself. However, access to information by third parties should be subject to stringent safeguards: only if an independent tribunal concludes that the public interest in disclosure outweighs the right of confidentiality, and only after a hearing where the eaxpayer has an opportunity to be heard. *	
No changes	
Shifted away	
Shifted towards	
21 (S). Summary of relevant facts in 2021	
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.	
22 (MS). If published, tax rulings should be anonymised and details that might identify the taxpayer removed. *	
No changes	
Shifted away	
Shifted towards	

22 (BP). Anonymize all tax judgments and remove details that might identify the taxpayer *
No changes
Shifted away
Shifted towards
22 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
23 (MS). Legal professional privilege should apply to tax advice. * Please provide separately (via optr@ibfd.org) an annex with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.
No changes
Shifted away
Shifted towards

23 (BP). Privilege from disclosure should apply to all tax advisors (not just lawyers) who supply similar advice to lawyers. Information imparted in circumstances of confidentiality may be privileged from disclosure. * Please provide separately (via optr@ibfd.org) an annex with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.	
No changes	
Shifted away	
○ Shifted towards	
23 (S). Summary of relevant facts in 2021	
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.	3
24 (MS). Where tax authorities enter premises which may contain privileged material,	
arrangements should be made (e.g. an independent lawyer) to protect that privilege. *	
Please provide separately (via	

24 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
Yes
No
Area 4 - Normal audits
25 (MS). Audits should respect the following principles: (i) Proportionality. (2) Ne bis in idem (prohibition of double jeopardy). (3) Audi alteram partem (right to be heard before any decision is taken). (4) Nemo tenetur se detegere (principle against self/incrimination). Tax notices issued in violation of these principles should be null and void. *
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
26 (MS). In application of proportionality, tax authorities may only request for information that is strictly needed, not otherwise available, and must impose least burdensome impact on taxpayers. *
No changes
Shifted away
Shifted towards
26 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if

some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are

welcomed to send us these materials to our email: $\underline{optr@ibfd.org}$ and $\underline{c.weffe@ibfd.org}$. Thank you.

27 (BP). In application of ne bis in idem the taxpayer should only receive one audit per taxable period, except when facts that become known after the audit was completed. *
No changes
Shift away
Shift towards
27 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
28 (MS). In application of audi alteram partem, taxpayers should have the right to attend all relevant meetings with tax authorities (assisted by advisors), the right to provide factual nformation, and to present their views before decisions of the tax authorities become final.
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
29 (MS). In application of nemo tenetur, the right to remain silent should be respected in all tax audits. *
No changes
Shifted away
Shifted towards
29 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards" please give here a summarized account of facts (legislation

30 (BP). Tax audits should follow a pattern that is set out in published guidelines. *
No changesShifted away
Shifted towards
30 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and <a href="https://optrodocumentary.optrodocumentary.optrace-color: blue back up your assertions with the relevant documentary materials. Unlied to our email: optr@ibfd.org and <a "shifted="" (legislation="" a="" account="" administration="" administrative="" applicable,="" assertions="" away"="" back="" best="" case="" circulars,="" complies="" content="" developments.="" due="" enacted,="" fact="" facts="" fully="" give="" here="" href="https://optrodocumentary.optrod</td></tr><tr><td>31 (BP). A manual of good practice in tax audits should be established at the global level. *</td></tr><tr><td>No changesShifted awayShifted towards</td></tr><tr><td>31 (S). Summary of relevant facts in 2021 Only if answered " if="" in="" indicate="" is="" law,="" longer="" minimum="" no="" non-judgmental="" of="" or="" other="" please="" practice.="" practices),="" relevant<="" reported="" rulings,="" shifted="" some="" specify="" standard="" summarized="" tax="" td="" the="" to="" towards",="" under="" up="" way.="" whether="" with="" your="">
documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.

32 (BP). Taxpayers should be entitled to request the start of a tax audit (to obtain finality). *
No changesShifted awayShifted towards
32 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
33 (MS). Where tax authorities have resolved to start an audit, they should inform the taxpayer * No changes Shifted away Shifted towards

33 (BP). Where tax authorities have resolved to start an audit, they should hold an initial meeting with the taxpayer in which they spell out the aims and procedure, together with timescale and targets. They should then disclose any additional evidence in their possession to the taxpayer. *
No changes
Shifted away
○ Shifted towards
33 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
34 (MS). Taxpayers should be informed of information gathering from third parties. *
No changes
Shifted away
○ Shifted towards

Only if answenacted, ac some contounder a min documenta	wered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation dministrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if ent is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is nimum standard or fully complies with the best practice. Please back up your assertions with the relevant ary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
35 (BP).	Reasonable time limits should be fixed for the conduct of audits. *
No c	changes
Shifted away	
Shift	ted towards
(0) -	
	ummary of relevant facts in 2020
•	wered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation dministrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if

36 (MS). Technical assistance (including representation) should be available at all stages of the audit by experts selected by the taxpayer. *
No changes
Shifted away
Shifted towards
36 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
37 (MS). The completion of a tax audit should be accurately reflected in a document, notified in its full text to the taxpayer. *
No changes
Shifted away
Shifted towards

37 (BP). The drafting of the final audit report should involve participation by the taxpayer, with the opportunity to correct inaccuracies of facts and to express the taxpayer's view. *
No changes
Shifted away
Shifted towards
37 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
38 (BP). Following an audit, a report should be prepared even if the audit does not result in additional tax or refund. *
No changes
Shifted away
Shifted towards

38 (S). Summary of relevant facts in 2021	
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You a	re
welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.	
Do you want to save your results and quit? *	
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.	
O Yes	
No	
Area 5 - More intensive audits	
39 (BP). More intensive audits should be limited to the extent strictly necessary to ensure a effective reaction to non-compliance. *	an
No changes	
Shifted away	
O Shifted towards	

39 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
40 (MS). If there is point in an audit when it becomes foreseeable that the taxpayer may be liable for a penalty or criminal charge, from that time the taxpayer should have stronger protection of his right to silence, and statements from the taxpayer should not be used in the audit procedure. *
No changes
Shifted away
Shifted towards
40 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if

under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are

welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

41 (MS). Entering premises or interception of communications should be authorised by the judiciary. *
No changes
Shifted away
Shifted towards
41 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
42 (MS). Authorisation within the revenue authorities should only be in cases of urgency, and subsequently reported to the judiciary for ex-post ratification. *
No changes
Shifted away
Shifted towards

42 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
43 (MS). Inspection of the taxpayer's home should require authorisation by the judiciary and only be given in exceptional cases. *
No changes
Shifted away
Shifted towards
43 (BP). Where tax authorities intend to search the taxpayer's premises, the taxpayer should be informed and have an opportunity to appear before the judicial authority, subject to exception where there is evidence of danger that documents will be removed or destroyed. *
No changes
Shifted away
Shifted towards

44 (BP). Access to bank information should require judicial authorisation. * No changes Shifted away Shifted towards	enacted, administrative rulii some content is no longer a under a minimum standard documentary materials. Wh	vay" or "shifted towards", please give here a summarized account of facts (legislation ngs, circulars, case law, tax administration practices), in a non-judgmental way. Specify if applicable, due to other developments. If applicable, indicate whether the fact reported is or fully complies with the best practice. Please back up your assertions with the relevant ile it is not mandatory, a short summary of such materials in English is appreciated. You ar materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
Shifted away	44 (BP). Access to ba	nk information should require judicial authorisation. *
	No changes	
Shifted towards	Shifted away	
	Shifted towards	

communic	athorisation by the judiciary should be necessary for the interception of telephone ations and monitoring of internet access. Specialised offices within the judiciary established to supervise these actions. *
No cha	nges
Shifted	away
Shifted	towards
45 (S). Sum	nmary of relevant facts in 2021
enacted, admi some content under a minim documentary	red "shifted away" or "shifted towards", please give here a summarized account of facts (legislation inistrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is num standard or fully complies with the best practice. Please back up your assertions with the relevant materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
seizure is ir	eizure of documents should be subject to a requirement to give reasons why ndispensable, and to fix the time when documents will be returned; seizure
snould be i	limited in time. *
No cha	nges
Shifted	away
Shifted	towards

some under docur	ed, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant mentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are med to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
	BP). If data are held on a computer hard drive, then a backup should be made in the ence of the taxpayer's advisors and the original left with the taxpayer. *
•	No changes
0	Shifted away
	Shifted towards
0	

48 (MS). Where invasive techniques are applied, they should be limited in time to avoid a disproportionate impact on taxpayers. *
No changes
Shifted away
Shifted towards
48 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
Yes
No
Aroa 6 - Povious and appeals

Area 6 - Reviews and appeals

Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.

49 (BP). E-filing of requests for internal review to ensure the effective and speedy handling of the review process. *
No changes
Shifted away
○ Shifted towards
49 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
50 (MS). The right to appeal should not depend upon prior exhaustion of administrative reviews. *
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
51 (BP). Reviews and appeals should not exceed two years. *
No changes
Shifted away
Shifted towards
51 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
52 (MS). Audi alteram partem should apply in administrative reviews and judicial appeals. *
No changes
Shifted away
Shifted towards

52 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
53 (MS). Where tax must be paid in whole or in part before an appeal, there must be an effective mechanism for providing interim suspension of payment. *
No changes
Shifted away
Shifted towards
53 (BP). An appeal should not require prior payment of tax in all cases. *
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
54 (BP). The state should bear some or all of the costs of an appeal, whatever the outcome. *
No changes
Shifted away
Shifted towards
54 (S). Summary of relevant facts in 2021

55 (MS). Legal assistance should be provided for those taxpayers who cannot afford it. *
No changesShifted awayShifted towards
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
56 (MS). Taxpayers should have the right to request the exclusion of the public from a tax appeal hearing. *
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
57 (MS). Tax judgments should be published. *
No changes
Shifted away
Shifted towards

57 (S). Summary of relevant facts in 2021

Do you want to save your results and quit? * If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue. Yes No
Area 7 - Criminal and administrative sanctions
58 (MS). Proportionality and ne bis in idem should apply to tax penalties. *
No changesShifted awayShifted towards
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.

59 (BP). Where administrative and criminal sanctions may both apply, only one procedure and one sanction should be applied. *
No changes
Shifted away
Shifted towards
59 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
60 (BP). Voluntary disclosure should lead to reduction of penalties. *
No changes
Shifted away
Shifted towards

60 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant				
-	n materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.			
	anctions should not be increased simply to encourage taxpayers to make disclosures. *			
No cha	anges			
	d away			
Shifted	a away			
	d towards			
	·			
Shifted	·			

Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
Yes
No
Area 8 - Enforcement of taxes
Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Please be particularly aware of regulations on the COVID-19 pandemic. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.
62 (MS). Collection of taxes should never deprive taxpayers of their minimum necessary for living. *
No changes
Shifted away
Shifted towards
62 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation
enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.

63 (BP). Authorisation by the judiciary should be required before seizing assets or bank accounts *
No changes
Shifted away
Shifted towards
63 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
64 (MS). Taxpayers should have the right to request delayed payment of arrears. *
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
65 (BP). Bankruptcy of taxpayers should be avoided, by partial remission of the debt or structured plans for deferred payment. *
No changes
Shifted away
Shifted towards
65 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if

some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are

welcomed to send us these materials to our email: $\underline{optr@ibfd.org}$ and $\underline{c.weffe@ibfd.org}$. Thank you.

66 (MS). Temporary suspension of tax enforcement should follow natural disasters. * Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Please be particularly aware of regulations on the COVID-19 pandemic. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.
No changes
Shifted away
Shifted towards
66 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
○ Yes
No

Area 9 - Cross-border situations

information, unless it has specific grounds for considering that this would prejudice the process of investigation. The requested state should inform the taxpayer unless it has a reasoned request from the requesting state that the taxpayer should not be informed on
grounds that it would prejudice the investigation. *
No changes
Shifted away
Shifted towards
67 (BP). The taxpayer should be informed that a cross-border request for information is to be made. *
No changes
Shifted away
Shifted towards
67 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.

67 (MS). The requesting state should notify the taxpayer of cross-border requests for

68 (BP). Where a cross-border request for information is made, the requested state should also be asked to supply information that assists the taxpayer. *
No changes
Shifted away
○ Shifted towards
68 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
69 (BP). Provisions should be included in tax treaties setting specific conditions for exchange of information. *
No changes
Shifted away
Shifted towards

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
70 (MS). If information is sought from third parties, judicial authorisation should be necessary. *
No changes
Shifted away
Shifted towards
70 (S). Summary of relevant facts in 2021

71 (BP). The taxpayer should be given access to information received by the requesting state. *
No changes
Shifted away
○ Shifted towards
71 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
72 (BP). Information should not be supplied in response to a request where the originating cause was the acquisition of stolen or illegally obtained information. *
No changes
Shifted away
Shifted towards

72 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
73 (BP). A requesting state should provide confirmation of confidentiality to the requested state. *
No changes
Shifted away
Shifted towards
73 (S). Summary of relevant facts in 2021

74 (MS). A state should not be entitled to receive information if it is unable to provide independent, verifiable evidence that it observes high standards of data protection. *
No changes
Shifted away
Shifted towards
74 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
75 (BP). For automatic exchange of financial information, the taxpayer should be notified of the proposed exchange in sufficient time to exercise data protection rights. *
No changes
Shifted away
Shifted towards

enacted, administrative rulings, circulars, some content is no longer applicable, due under a minimum standard or fully compl documentary materials. While it is not ma	ts in 2021 ad towards", please give here a summarized account of facts (legislation , case law, tax administration practices), in a non-judgmental way. Specify if e to other developments. If applicable, indicate whether the fact reported is lies with the best practice. Please back up your assertions with the relevant andatory, a short summary of such materials in English is appreciated. You are our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.	
76 (BP). Taxpayers should have a	a right to request initiation of mutual agreement procedure. *	
No changes		
Shifted away		
Shifted towards		
76 (S). Summary of relevant fact	ts in 2021	
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported		

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: <a href="https://optractice.org/nc/en/shift-nc/en/sh

77 (MS). Taxpayers should have a right to participate in mutual agreement procedure by being heard and being informed as to the progress of the procedure. *
No changes
Shifted away
Shifted towards
77 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
O Yes
No

Area 10 - Legislation

78 (MS). Retrospective tax legislation should only be permitted in limited circumstances which are spelt out in detail. *
O No changes
Shifted away
Shifted towards
78 (BP). Retrospective tax legislation should ideally be banned completely. *
No changes
Shifted away
Shifted towards

78 (S). Summary of relevant facts in 2021

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optrologicalcolorg/bt/95/46/ and c.weffe@ibfd.org. Thank you.

From 23.12.2021 there are significant amendments in the Bulgarian Administrative Violations and Sanctions Act that affect also the tax matter. In this regard, the Bulgarian National Revenue Agency issued a guidance on their application in pending tax situations, distinguishing when the old regulation is applicable and when the new one.

79 (BP). Public consultation should precede the making of tax policy and tax law. *
No changes
Shifted away
Shifted towards
79 (S). Summary of relevant facts in 2021
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
Do you want to save your results and quit? *
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.
Yes
No

Area 11 - Revenue practice and guidance

80 (MS). Taxpayers should be entitled to access all relevant legal material, comprising legislation, administrative regulations, rulings, manuals and other guidance. *
No changes
Shifted away
Shifted towards
80 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
81 (MS). Where legal material is available primarily on the internet, arrangements should be made to provide it to those who do not have access to the internet. *
No changes
Shifted away
O Shifted towards

under a mi	dministrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if tent is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is inimum standard or fully complies with the best practice. Please back up your assertions with the relevant ary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You ar to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.
82 (MS).	. Binding rulings should only be published in an anonymised form *
No c	changes
Shif	ted away
Shif	ted towards

83 (MS). Where a taxpayer relies upon published guidance of a revenue authority which subsequently proves to be inaccurate, changes should apply only prospectively. *						
No changes						
Shifted away						
Shifted towards						
83 (S). Summary of relevant facts in 2021 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.						
Do you want to save your results and quit? *						
If "Yes", please submit the form. If "Yes", bear in mind that there are still several questions that need to be answered later. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue.						
Yes						
No						

Area 12 - Institutional framework for protecting taxpayers' rights

84 (MS). Adoption of a charter or statement of taxpayers' rights should be a minimum standard. *						
No changes						
Shifted away						
Shifted towards						
84 (BP). A separate statement of taxpayers' rights under audit should be provided to taxpayers who are audited. *						
No changes						
Shifted away						
Shifted towards						
84 (S). Summary of relevant facts in 2020						
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.						

85 (BP). A taxpayer advocate or ombudsman should be established to scrutinise the operations of the tax authority, handle specific complaints, and intervene in appropriate cases. Best practice is the establishment of a separate office within the tax authority but independent from normal operations of that authority. *						
No changes						
Shifted away						
Shifted towards						
85 (S). Summary of relevant facts in 2021						
Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org . Thank you.						
86 (BP). The organisational structure for the protection of taxpayers' rights should operate at local level as well as nationally. *						
No changes						
Shifted away						
Shifted towards						

86 (S). Summary of relevant facts in 2021

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Please back up your assertions with the relevant documentary materials. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org. Thank you.

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ОТНОСНО: промени в *Закона за административните нарушения и наказания* (ЗАНН), в сила от 23 декември 2021 г.

Настоящото становище се издава с цел да разясни последиците от промените в административнонаказателното производство, в сила от 23 декември 2021 г., произтичащи от приетия Закон за изменение и допълнение на Закона за административните нарушения и наказания (обн., ДВ, бр. 109 от 20 декември 2020 г.) по отношение на актовете, издавани органите по приходите и публичните изпълнители в НАП и действията относно отразяването им в информационните системи на НАП, включително и погасяване на задълженията, произтичащи от издадените актове. На основание § 51 от Закона за административните нарушения и наказания (ЗАНН), законът влиза в сила една година след обнародване – т.е. от 23.12.2021г. в цялост, освен за определени параграфи - §44-46 от ПЗР на ЗАНН.

- I. Приложим закон за производства по ЗАНН относно издаваните актове, във връзка с измененията в сила от 23.12.2021г.
- 1. По отношение на извършените проверки, за които са съставени протоколи, съдържащи данни за осъществени административни нарушения, извършени преди 23.12.2021 г. и за които все още не са съставени актове за установяване на административни нарушения (АУАН), същите следва да бъдат съставени по новите правила.



2. По отношение на образуваните към 23.12.2021г. административнонаказателни производства, по които е съставен АУАН, но не е издаден акт на административнонаказващ орган (АНО).

Както бе вече посочено от 23 декември 2021 г. са в сила промени в ЗАНН. Това поставя въпроса за действието на новите правила по отношение на висящите административнонаказателни производства, както и постановените към този момент актове на наказващия орган. Принципите за действие по време на общия административен закон – ЗАНН, в материалноправната му част не търпят промяна. Съгласно чл. 3, ал. 1 от ЗАНН, за всяко административно нарушение се прилага нормативният акт, който е бил в сила по време на извършването му, а ал. 2 на същия законов текст гласи, че ако до влизане в сила на наказателното постановление последват различни нормативни разпоредби, прилага се онази от тях, която е поблагоприятна за нарушителя. По принцип за по-благоприятен закон се счита този, прилагането на който спрямо нарушителя води до по-благоприятни за него административнонаказателни последици.

В този смисъл новият закон ще се прилага винаги, когато е по-благоприятен. В аспекта на издавани от НАП актове това означава, че неприключилите с акт на АНО производства следва да приключат с издаване на актовете от компетентността на АНО по новия закон, доколкото със същия освен с досега съществуващите актове – наказателно постановление, резолюция за прекратяване и предупреждение се въвежда нова възможност за сключване на споразумение.

Изменителният закон от 2020 г. се прилага като по-благоприятен закон например в хипотезата, при която са налице основания за освобождаване от отговорност с предупреждение по реда на чл. 28 ал. 1 от ЗАНН след влизане в сила на изменителния закон за нарушения, извършени преди влизане в сила на същия. С измененията на чл. 28 ал. 1 от ЗАНН са регламентирани нови възможности/условия за приключване на производството с предупреждение. Съгласно новата редакция на тази разпоредба, за маловажен случай на административно нарушение наказващият орган не налага наказание на нарушителя, като го предупреждава писмено, че при извършване на друго административно нарушение от същия вид, представляващо маловажен случай, в едногодишен срок от влизане в сила на предупреждението, за това друго нарушение ще му бъде наложено административно наказание. По своето съдържание,



предупреждението към нарушителя, предвидено с новата редакция на чл. 28, ал. 1, изр. 1 от ЗАНН е по-благоприятно, по смисъла на чл. 3, ал. 2 от ЗАНН, в сравнение с това по действащия до 22.12.2021г. чл. 28, б. "а" от същия закон. Това е така, тъй като с изменителния закон възможността нарушителят да бъде санкциониран при последващо нарушение е ограничена — само за нарушение от същия вид до едногодишен срок от влизане в сила на предупреждението.

II. Приложим закон относно процесуалните норми.

По отношение на процесуалните норми, доколкото в ЗАНН липсват правила за действието им по време, а такива не са предвидени и с изменителния закон, приложим по силата на препращането в чл. 84 от ЗАНН, е чл. 3 от Наказателно-процесуалният кодекс (НПК), съгласно който разпоредбите на същия се прилагат от влизането им в сила и за процесуалните действия, които предстоят по незавършени наказателни производства.

1. Относно реквизити на издаваните от НАП актове по ЗАНН.

След влизане в сила на промените в ЗАНН в част от актовете на АНО се налагат корекции в използваните в НАП бланки, независимо дали същите са с пореден номер, разпечатани на хартия или генерирани от системата, поради което следва органите по приходите И публичните изпълнители, съставители на АУАН, И административнонаказващите органи в НАП да приведат издаваните от тях актове в съответствие с новите правила, съответно реквизити на актовете. Това следва бъде направено чрез приложение към АУАН, съответно към актовете на АНО, за която цел са изготвени образци на приложения към актовете, неразделна част от тях, с които се уведомяват лицата за правата им във връзка с измененията на ЗАНН след 23.12.2021г., напр. срок за възражение, оспорване, плащане и т.н. При всички случаи недвусмислено следва да е ясно към кой точно акт на орган по приходите/публичен изпълнител/АНО със съответния номер е приложението. Образците на приложенията към актовете са приложение към настоящото писмо.

- 2. По отношение на сроковете.
- 2.1. По-дълги срокове за оспорване.

Изменителният закон се прилага като по-благоприятен тогава, когато с него се предвиждат по-дълги процесуални срокове и установените до момента такива не са



изтекли. С удължаването на сроковете лицето има допълнителни време да организира защита си, което е благоприятната последица за него.

Напр. срокът за депозиране на писмени възражения срещу акта за установяване на административно нарушение е удължен от три на седем дни (чл. 44, ал. 1). Новият, по-дълъг срок за възражения ще се приложи, в случай че към датата на влизане в сила на изменителния закон все още не е изтекъл 7-дневния срок от подписване на акта, независимо, дали е изтекъл 3-дневният срок за депозиране на възражение.

С разпоредбата на чл. 59, ал. 2 от ЗАНН, в новата ѝ редакция, се удължават сроковете за оспорване на подлежащите на оспорване актове на администрацията – от седем на четиринадесет дни. Удълженият срок за обжалване на актовете на наказващия орган ще се приложи по отношение на подлежащи на обжалване актове, издадени при действието на досегашната разпоредба на закона, ако не са изтекли сроковете за оспорване към момента на влизане на закона в сила.

В случай, че срокът за обжалване на наказателното постановление все още не е изтекъл към датата на влизане в сила на изменителния закон, този срок се удължава до 14-дневен, на основание чл. 84 от ЗАНН, вр. с чл. 3 от НПК.

В случай, че 7-дневния срок за обжалване е изтекъл съобразно редакцията на чл.59, ал. 2 от ЗАНН преди влизане в сила на промените на 23.12.21 г., подлежащите на обжалване актове /НП/ са влезли в сила и срокът за обжалването им не се удължава.

Следва да се обърне внимание и на обстоятелството, че неподлежащи на оспорване към момента на постановяването им актове на АНО, постановени преди 23.12.2021 г., не могат да бъдат оспорвани по новия ред /предупрежденията по чл. 28 от ЗАНН и резолюциите за прекратяване на административнонаказателното производство/, предвид че вече са влезли в сила на основание чл. 64, б. "а" от ЗАНН, като актове, които не подлежат на обжалване.

2.2. Нови срокове при правоприемство на юридическите лица, настъпило след съставяне на акта за нарушение или след издаване на наказателното постановление.

Съгласно новата ал. 3 на чл. 83 от ЗАНН, при правоприемство на юридическото лице след съставяне на акта за установяване на административно нарушение, производството продължава по отношение на правоприемника, на когото съставеният акт следва да се предяви и връчи, а сроковете по този закон за правоприемника текат от датата на връчване на акта. В случай, че актът за установяване на административно



нарушение е съставен преди 23.12.2021 г., същият следва да бъде връчен на дружеството – правоприемник след влизане на закона в сила.

На основание новата ал. 4 на чл. 83 от ЗАНН при правоприемство на юридическото лице след издаване на наказателното постановление, предупреждението или резолюцията на наказващия орган административнонаказателното производство продължава по отношение на правоприемника. Издаденото наказателно постановление, предупреждение или резолюция се връчва на правоприемника, а сроковете по този закон за правоприемника текат от датата на връчване на акта.

Това следва да се прилага, когато след издаване на съответния акт, но преди изтичане на сроковете за обжалването му от дружеството – праводател, настъпи правоприемство.

III. Погасяване на задължението по издадените от АНО актове.

Изменителният закон винаги ще се яви по-благоприятен за лицата, които желаят да изпълнят наложеното им преди влизане в сила на закона наказание глоба или имуществена санкция в редуциран размер, по реда на чл. 796 от ЗАНН. Съгласно тази разпоредба, в случай, че нарушителят не желае да обжалва наказателното постановление в частта относно наложената глоба или имуществена санкция, той може да заплати в 14-дневен срок от връчване на наказателното постановление 80 на сто от нейния размер, освен ако специален закон предвижда намален размер на глобата. Лицата могат да се ползват от посочената разпоредба и да заплатят наложените им глоби и имуществени санкции, в случай че посоченият в закона 14-дневен срок от връчване на наказателното постановление не е изтекъл към датата на влизане в сила на изменителния закон, независимо, дали към тази дата е изтекъл 7-дневният срок за обжалване на наказателното постановление, или не.

Следва в тази връзка да се обърне внимание, че плащайки задължението си в редуцирания размер по издаденото наказателно постановление, същото на основание чл. 79 б, ал. 2 влиза в сила в частта относно наложената глоба от датата на плащането.

IV. Отразяване на погасеното редуцирано задължение за глоба или имуществена санкция по реда на чл. 79 б от ЗАНН в ИС на НАП.

Погасяването на задълженията в НАП се извършва по реда и механизма на чл. 169 от ДОПК. Логиката на този механизъм е при постъпване на плащане, със същото да бъде погасено най-старото задължение, без лицето да има възможност да избира кое



задължение погасява. Същевременно обаче има случаи, в които лицето на основание други законови разпоредби или специфична ситуация, поради липсата си на право на избор би се оказало в ситуация да не може да упражни предоставени му от закона правомощия или да ползва предоставени му от закона права в свой собствен правен интерес. Такива са например случаите за:

- отпечатване на запечатан от органите по приходите търговски обект, ако лицето докаже, че глобата или имуществена санкция е заплатена изцяло /чл.187, ал.4 от ЗДДС/

както и

- погасяване на редуцирания размер на задължението за глоба или имуществена санкция в 14 дневен срок съгласно чл. 79 б от ЗАНН.

Доколкото в тези случаи предвид спецификите на ситуациите се налага платените суми да бъдат отразени за плащане/погасяване на конкретното задължение, което лицето желае, следва да се приеме, че приоритет има законният интерес на лицето да ползва гарантираните му от закона права. Предвид целта на издаваните от НАП актове в тези случаи, същите са насочени както да се поправи конкретно административно противоправно поведение чрез наказване ИЛИ мярка административна принуда, то същата следва да се приеме за изпълнена и да не се разширяват границите на административната принуда, която чрез прилагането на чл. 169, ал. 4 и 5 от ДОПК би обхванала всички непогасени задължения на лицето, с поранна дата на плащане, спрямо задължението, което лицето иска да плати.

Именно надделяващият законен интерес е критерият да се приложи погасяване на конкретно задължение, което лицето само посочи. За изпълнение на това, в случаите на наложена глоба или имуществена санкция на лицето следва да се предостави възможност чрез подаване/попълване на специално заявление - Заявление по чл. 79 б от Закона за административните нарушения и наказания и по чл. 169, ал. 4, във връзка с ал. 5, от ДОПК да прецени с платената от него сума кое задължение желае да погаси. Образец на заявлението се предоставя на лицето при връчване на наказателното постановление, както и при желание на лицето да плати задължението по акта в редуциран размер в 14-дневния срок. В случай, че лицето желае да плати намаления размер на глобата или имуществената санкция в законовия срок, подавайки заявлението и плащайки сумата в законовия срок всъщност погасява конкретното задължение, в



редуцирания му размер. При тези обстоятелства след 22.12.2021 г. конкретното задължение следва да бъде отразено в информационните системи на НАП независимо от обстоятелството, че не е влязло в сила и да се осигури възможност за погасяването му в намален размер с извършено от лицето плащане по реда на чл. 169, ал. 4, във връзка с ал. 5 от ДОПК, в законовия срок.

Приложение:

- 1. Заявление по чл. 79б от Закона за административните нарушения и наказания и по чл. 169, ал. 4, във връзка с ал. 5, от ДОПК;
 - 2. Приложение към АУАН;
 - 3. Приложение към Наказателно постановление;
 - 4. Приложение към Резолюция за прекратяване;
 - 5. Приложение към Предупреждение.

Χ		
РУМЕН СПЕЦОВ		

ИЗПЪЛНИТЕЛЕН ДИРЕКТОР НА НАП