

Observatory on the Protection of Taxpayers' Rights

Below you will find a questionnaire filled in by Ahmad Khalid Phul, Advisor at *Exigent Group* and OPTR National Reporter of Mauritius.

This set of questionnaires comprise the National Reporter's assessment on the country practice during 2020 in the protection of taxpayers' rights, and the level of fulfilment of the minimum standards and best practices on the practical protection of taxpayers' rights identified by Prof. Dr. Philip Baker and Prof. Dr. Pasquale Pistone at the 2015 IFA Congress on "The Practical Protection of Taxpayers' Fundamental Rights".

OPTR - 2020 Questionnaire 1 - Country Practice

Dear National Reporter,

I would like to thank you for your participation in the IBFD's Observatory on the Protection of Taxpayers' Rights (OPTR).

This form collects the information on the practical implementation in domestic law of legal procedures, safeguards and guarantees associated with taxpayers' rights in 82 situations for the practical protection of taxpayers' rights, as monitored by the IBFD Observatory on the Protection of Taxpayers' Rights.

We kindly ask you to assess assertively (yes/no) the level of practical implementation of said procedures, safeguards and guarantees associated with taxpayers' rights in your country. When answering, please bear in mind the actual practice regarding each situation, regardless of whether a given procedure, safeguard or guarantee has been formally adopted in your country.

We would be very grateful if you submit us this questionnaire, duly filled out, by no later than 15 January 2021.

Feel free to contact us for any clarification you may need. We look forward to your valuable contribution to this remarkable project.

Kind regards,

Prof. Dr. Carlos E. Weffe Managing Editor IBFD Observatory on the Protection of Taxpayers' Rights.

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|-----------------------|--|
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^{*} Better if filled in using Google Chrome © or Mozilla Firefox ©

| Name: * Ahmad Khalid Phul |
|---------------------------------|
| Country: * |
| Mauritius |
| Affiliation * |
| ✓ Taxpayers / Tax Practitioners |
| Tax Administration |
| Judiciary |
| (Tax) Ombudsperson |
| Academia |
| Other: |
| |

Questionnaire 1 - Country Practice

Instructions:

- 1. Please answer all questions. The form will not allow you to continue/submit your responses until you have answered all questions.
- 2. For assertive questions, please answer with "yes" or "no" by clicking on the corresponding button.
- 3. For questions that require you to specify a period of time (namely, Q. 26 and Q. 45), please select the time applicable in your country to carry out the procedures indicated in the questions in practice, within the options provided.
- 4. For questions with more than one possible answer (namely, Q. 56), please check all necessary boxes to reflect better the practical situation of your country regarding the issue, by clicking on them.

| 5. When completed, please submit the survey. |
|--|
| 6. Once you have submitted the survey, you will receive an email acknowledging your participation in the OPTR and providing a backup of your answers. |
| 7. The email will also include an "edit your survey" link, in case you want to modify any of your answers. You will receive this email every time you submit partial responses. |
| 8. An option to quit the survey and save your answers is provided at the end of each section. |
| 9. If answering partially, please select "Yes" at the end of the section in which you are to submit your partial answers to the survey. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this survey. |
| 10. For editing your answers, please use the last "edit your response" link provided to you via email. Please bear in mind that this is the only way the system will acknowledge your previous answers. If you use a link other than the last one provided, some (or all) changes might not be retrieved by the system. |
| 11. When clicking on the last "edit your response" link, the system will lead you to the front page of the survey. Click on "Next" as many times as needed to get to the section you want to continue in. Once you have reached said section, please remember to change your answer to the question "Do you want to save your results and quit?" to "No", in order to be able to continue. |
| Area 1 - Identification of taxpayers, issuing tax returns and communicating with taxpayers |
| 1. Do taxpayers have the right to see the information held about them by the tax authority? * |
| Yes |
| ○ No |
| 2. If yes, can they request the correction of errors in the information? * |

Not applicable (click here if you answered "No" to the previous question)

Yes

No

| 3. Is it possible in your country for taxpayers to communicate electronically with the tax authority? * |
|--|
| Yes |
| O No |
| |
| 4. If yes, are there systems in place to prevent unauthorised access to the channel of communication? * |
| Yes |
| O No |
| |
| 5. In your country, is there a system of "cooperative compliance" / "enhanced relationship"which applies to some taxpayers only? * |
| Yes |
| O No |
| |
| 6. If yes, are there rules or procedures in place to ensure this system is available to all eligible taxpayers on a non-preferential/non discriminatory/non arbitrary basis? * |
| Not applicable (click here if you answered "No" to the previous question) |
| Yes |
| ○ No |
| |

| 7. Are there special arrangements for individuals who face particular difficulties (e.g. the disabled, the elderly, other special cases) to receive assistance in complying with their tax obligations? * |
|---|
| Yes |
| ○ No |
| Do you want to save your results and quit? * |
| If "Yes", please submit the form. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue. |
| Yes |
| No |
| Area 2 - The issue of tax assessment |
| 8. Does a dialogue take place in your country between the taxpayer and the tax authority before the issue of an assessment in order to reach an agreed assessment? * |
| Yes |
| ○ No |
| |

Area 3 - Confidentiality

| 11. Is information held by your tax authority automatically encrypted? * |
|---|
| Yes |
| O No |
| |
| 12. Is access to information held by the tax authority about a specific taxpayer accessible |
| only to the tax official(s) dealing with that taxpayer's affairs? * |
| Yes |
| ○ No |
| |
| |
| 13. If yes, must the tax official identify himself/herself before accessing information held about a specific taxpayer? * |
| Not applicable (click here if you answered "No" to the previous question) |
| Yes Yes |
| ○ No |
| |
| |
| 14. Is access to information held about a taxpayer audited internally to check if there has been any unauthorised access to that information? * |
| |
| Yes |
| ○ No |
| |

| 15. Are there examples of tax officials who have been criminally prosecuted in the last decade for unauthorised access to taxpayers' data? * |
|--|
| Yes |
| No |
| 16. Is information about the tax liability of specific taxpayers publicly available in your country? * |
| Yes |
| No |
| 17. Is "naming and shaming" of non-compliant taxpayers practised in your country? * |
| Yes |
| O No |
| 18. Is there a system in your country by which the courts may authorise the public disclosure of information held by the tax authority about specific taxpayers (e.g. habeas data or freedom of information? * |
| Yes |
| No |

| 19. Is there a system of protection of legally privileged communications between the taxpayer and its advisors? * |
|--|
| Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you. |
| O Yes |
| No |
| |
| 20. If yes, does this extend to advisors other than those who are legally qualified (e.g. accountants, tax advisors)? * |
| Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you. |
| Not applicable (click here if you answered "No" to the previous question) |
| Yes |
| ○ No |
| |
| Do you want to save your results and quit? * |
| If "Yes", please submit the form. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue. |
| ○ Yes |
| No |
| |

Area 4 - Normal audits

| 21. Does the principle ne bis in idem apply to tax audits (i.e. that the taxpayer can only receive one audit in respect of the same taxable period)? * |
|--|
| Yes |
| No |
| 22. If yes, does this mean only one audit per tax per year? * |
| Not applicable (click here if you answered "No" to the previous question) |
| Yes |
| ○ No |
| 23. Does the principle audi alteram partem apply in the tax audit process (i.e. does the taxpayer have to be notified of all decisions taken in the process and have the right to object and be heard before the decision is finalised)? * |
| Yes |
| O No |
| 24. Does the taxpayer have the right to request an audit (e.g. if the taxpayer wishes to get |
| finality of taxation for a particular year)? * |
| Yes |
| No |
| |

| 25. Are there time limits applicable to the conduct of a normal audit in your country (e.g. the audit must be concluded within so many months? * |
|--|
| ○ Yes |
| No |
| 26. If yes, what is the normal limit in months? * |
| There is no limit (click here if you answered "No" to the previous question) ▼ |
| 27. Does the taxpayer have the right to be represented by a person of its choice in the audit process? * |
| Yes |
| ○ No |
| 28. May the opinion of independent experts be used in the audit process? * |
| Yes |
| ○ No |

| 29. Does the taxpayer have the right to receive a full report on the conclusions of the audit at the end of the process? * |
|--|
| Yes |
| ○ No |
| 30. Are there limits to the frequency of audits of the same taxpayer (e.g. in respect to |
| different periods or different taxes)? * |
| Yes |
| No |
| Do you want to save your results and quit? * |
| If "Yes", please submit the form. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue. |
| Yes |
| No |

Area 5 - More intensive audits

| 31. Is the principle nemo tenetur applied in tax investigations (i.e. the principle against self-incrimination? * |
|---|
| O Yes |
| No |
| |
| 32. If yes, is there a restriction on the use of information supplied by the taxpayer in a subsequent penalty procedure/criminal procedure? * |
| Not applicable (click here if you answered "No" to the previous question) |
| Yes |
| No |
| 33. If yes to nemo tenetur, can the taxpayer raise this principle to refuse to supply basic accounting information to the tax authority? * |
| Not applicable (click here if you answered "No" to question 31) |
| ○ Yes |
| No |
| |

| 34. Is there a procedure applied in your country to identify a point in time during an investigation when it becomes likely that the taxpayer may be liable for a penalty or a criminal charge, and from that time onwards the taxpayer's right not to self-incriminate is recognised? * | | | |
|--|---|--|--|
| Ye: | ○ Yes | | |
| No | | | |
| | es, is there a requirement to give the taxpayer a warning that the taxpayer can rely on ht of non-self-incrimination? * | | |
| O No | t applicable (click here if you answered "No" to the previous question) | | |
| Ye | S | | |
| No | | | |
| 36. Is a premis | uthorisation by a court always needed before the tax authority may enter and search es? * | | |
| Yes | S | | |
| No | | | |
| | | | |
| | | | |

| 37. May the tax authority enter and search the dwelling places of individuals? * | | |
|--|--|--|
| YesNo | | |
| 38. Is a court order required before the tax authority can use interception of communications (e.g. telephone tapping or access to electronic communications)? * | | |
| YesNo | | |
| 39. Is there a procedure in place to ensure that legally privileged material is not taken in the course of a search? * | | |
| YesNo | | |
| Do you want to save your results and quit? * If "Yes", please submit the form. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue. | | |
| Yes No | | |

| Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you. | | |
|--|--|--|
| 40. Is there a procedure for an internal review of an assessment/decision before the taxpayer appeals to the judiciary? * | | |
| Yes | | |
| O No | | |
| | | |
| 41. Does the taxpayer need permission to appeal to the first instance tribunal? * | | |
| Yes | | |
| No | | |
| | | |
| 42. Does the taxpayer need permission to appeal to the second or higher instance tribunals? * | | |
| Yes | | |
| ○ No | | |

| 43. Is it necessary for the taxpayer to bring his case first before an administrative court to quash the assessment/decision, before the case can proceed to a judicial hearing? * |
|--|
| Yes |
| O No |
| 44. Are there time limits applicable for a tax case to complete the judicial appeal process? * |
| Yes |
| No |
| 45. If yes, what is the normal time it takes for a tax case to be concluded on appeal? * |
| There is no limit (click here if you answered "No" to the previous question) ▼ |
| 46. Are there any arrangements for alternative dispute resolution (e.g. mediation or arbitration) before a tax case proceeds to the judiciary? * |
| Yes |
| ○ No |
| |

| 47. Is there a system for the simplified resolution of tax disputes (e.g. by a determination on the file, or by e/filing)? * |
|--|
| ○ Yes |
| No |
| 48. Is the principle audi alteram partem (i.e. each party has a right to a hearing) applied in all tax appeals? * |
| Yes |
| O No |
| 49. Does the taxpayer have to pay some/all the tax before an appeal can be made (i.e. solve et repete)? * |
| Yes |
| ○ No |
| 50. If yes, are there exceptions recognised where the taxpayer does not need to pay before appealing (i.e. can obtain an interim suspension of the tax debt? * |
| Not applicable (click here if you answered "No" to the previous question) |
| Yes |
| ○ No |
| |

| 51. Does the loser have to pay the costs in a tax appeal? * | |
|--|--|
| Yes | |
| O No | |
| 52. If yes, are there situations recognised where the loser does not need to pay the costs (e.g. because of the conduct of the other party)? * | |
| Not applicable (click here if you answered "No" to the previous question) | |
| Yes | |
| O No | |
| 53. If there is usually a public hearing, can the taxpayer request a hearing in camera (i.e. not in public) to preserve secrecy/confidentiality? * | |
| Yes | |
| O No | |
| 54. Are judgments of tax tribunals published? * | |
| Yes | |
| ○ No | |

| 55. If yes, can the taxpayer preserve its anonymity in the judgment? * | | |
|---|--|--|
| Not applicable (click here if you answered "No" to the previous question) Yes No | | |
| Do you want to save your results and quit? * If "Yes", please submit the form. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue. Yes No | | |
| Area 7 - Criminal and administrative sanctions | | |
| 56. Does the principle ne bis in idem apply in your country to prevent either: * | | |
| The principle does not apply in my country | | |
| The imposition of a tax penalty and the tax liability | | |
| The imposition of more than one tax penalty for the same conduct | | |
| The imposition of a tax penalty and a criminal liability | | |

| 57. If ne bis in idem is recognised, does this prevent two parallel sets of court proceedings arising from the same factual circumstances (e.g. a tax court and a criminal court)? * | | |
|--|--|--|
| Not applicable (click here if you answered "No" to the previous question) | | |
| ○ Yes | | |
| ○ No | | |
| | | |
| 58. If the taxpayer makes a voluntary disclosure of a tax liability, can this result in a reduced or a zero penalty? * | | |
| Yes | | |
| O No | | |
| | | |
| Do you want to save your results and quit? * | | |
| If "Yes", please submit the form. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue. | | |
| Yes | | |
| No | | |
| | | |

Area 8 - Enforcement of taxes

| 59. Is a court order always necessary before the tax authorities can access a taxpayer's bank account or other assets? * |
|--|
| Yes No |
| |
| 60. Does the taxpayer have the right to request a deferred payment of taxes or a payment in instalments (perhaps with a guarantee)? * |
| Yes |
| ○ No |
| Do you want to save your results and quit? * |
| If "Yes", please submit the form. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue. |
| O Yes |
| No |

Area 9 - Cross-border situations

| | 61. Does the taxpayer have the right to be informed before information relating to him is exchanged in response to a specific request? * | |
|--|---|--|
| Yes | | |
| No | | |
| 62. Does the taxpayer have a right to parties in response to a specific requ | be informed before information is sought from third lest for exchange of information? * | |
| Yes | | |
| No | | |
| | o questions, did your country previously recognise the d was such right removed in the context of the peer y and Exchange of Information? * | |
| Not applicable (click here if you answ | vered "No" to either question 61 or question 62) | |
| Yes | | |
| No | | |

| 64. Does the taxpayer have the right to be heard by the tax authority before the exchange of information relating to him with another country? * |
|--|
| Yes |
| No |
| 65. Does the taxpayer have the right to challenge before the judiciary the exchange of information relating to him with another country? * |
| Yes |
| No |
| 66. Does the taxpayer have the right to see any information received from another country that relates to him? * |
| O Yes |
| No |
| 67. Does the taxpayer have the right in all cases to require a mutual agreement procedure is initiated? * |
| Yes |
| O No |

| 68. Does the taxpayer have a right to see the communications exchanged in the context of a mutual agreement procedure? * |
|--|
| Yes |
| No |
| Do you want to save your results and quit? * |
| If "Yes", please submit the form. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue. |
| Yes |
| No |
| Area 10 - Legislation |
| 69. Is there a prohibition on retrospective tax legislation in your country? * |
| Yes |
| No |
| |

| 70. If no, are there restrictions on the adoption of retrospective tax legislation in your country? * |
|--|
| Not applicable (click here if you answered "Yes" to the previous question) |
| Yes |
| ○ No |
| 71. Is there a procedure in your country for public consultation before the adopting of all (or most) tax legislation? * |
| Yes |
| No |
| 72. Is tax legislation subject to constitutional review which can strike down unconstitutional laws? * |
| Yes |
| O No |
| Do you want to save your results and quit? * |
| If "Yes", please submit the form. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue. |
| Yes |
| No |

Area 11 - Revenue practice and guidance

| 73. Does the tax authority in your country publish guidance (e.g. revenue manuals, circulars, etc.) as to how it applies your tax law? * |
|--|
| Yes |
| O No |
| |
| 74. Does your country have a generalised system of advanced rulings available to taxpayers? * |
| Yes |
| O No |
| |
| 75. If yes, is it legally binding? * |
| |
| Not applicable (click here if you answered "No" to the previous question) |
| Not applicable (click here if you answered "No" to the previous question)Yes |
| |
| Yes |
| Yes |
| YesNo |
| Yes No 76. If a binding ruling is refused, does the taxpayer have a right to appeal? * |

| 77. If your country publishes guidance as to how it applies your tax law, can taxpayers acting in good faith rely on that published guidance (i.e. protection of legitimate expectations)? * |
|--|
| Not applicable (click here if you answered "No" to the previous question) |
| ○ Yes |
| No |
| Do you want to save your results and quit? * If "Yes", please submit the form. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue. |
| ○ Yes |
| No |
| Area 12 - Institutional framework for protecting taxpayers' rights |
| 78. Is there a taxpayers' charter or taxpayers' bill of rights in your country? * |
| Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you. |
| Yes |
| ○ No |

| 79. If yes, are its provisions legally effective? * Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you. |
|---|
| Not applicable (click here if you answered "No" to the previous question) |
| Yes |
| No |
| 80. Is there a (tax) ombudsman / taxpayers' advocate / equivalent position in your country? * |
| Yes |
| ○ No |
| 81. If yes, can the ombudsman intervene in an on-going dispute between the taxpayer and the tax authority (before it goes to court)? * |
| Not applicable (click here if you answered "No" to the previous question) |
| Yes |
| ○ No |
| |

| 82. If yes to a (tax) ombudsman, is he/she independent from the tax authority? * |
|--|
| Not applicable (click here if you answered "No" to question 80) |
| Yes |
| O No |
| |

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OPTR - 2020 Questionnaire 2 - Standards of Protection

Dear National Reporter,

I would like to thank you for your participation in the IBFD Observatory on the Protection of Taxpayers' Rights (OPTR).

This form collects the information on developments occurred in 2020 regarding the implementation of 57 minimum standards and 44 best practices, distributed into 86 benchmarks, for the practical protection of taxpayers' rights as monitored by the OPTR.

We kindly ask you to provide an impartial, non-judgmental summary of events occurred in 2020 that in your opinion affect the level of compliance of a given of minimum standard/best practice in your country. These events may include, without limitation, legislation enacted, administrative rulings and/or circulars issued, case law and tax administration practices implemented, among others, as requested by this form.

You are also kindly required to assess whether the events you described represent either a step towards or a step away from the practical implementation of the given minimum standard/best practice in your country. Full instructions are provided below.

This form should be filled in as soon as any of the events mentioned above occurs and edited as many times as necessary to cover all relevant developments occurred in 2020, until no later than 15 January 2021. We appreciate very much your cooperation in this regard.

Feel free to contact us for any clarification you may need. We look forward to your valuable contribution to this remarkable project.

Kind regards,

Prof. Dr Carlos E. Weffe Managing Editor IBFD Observatory on the Protection of Taxpayers' Rights.

^{*} Better if filled in using Google Chrome © or Mozilla Firefox ©

| Email address * khalid.phul@gmail.com |
|---|
| Reporters' info |
| Name: * Ahmad Khalid Phul |
| Country: * |
| Mauritius |
| Affiliation * |
| Tax Administration Judiciary (Tax) Ombudsperson Academia Other: |

Instructions

1. Please answer all questions. The form will not allow you to continue/submit your responses until you have answered all questions.

- 2. All questions are two or three-tiered (namely, either with parts "MS" and/or "BP", and "S"). They comprise a minimum standard and /or a best practice, and a "summary of relevant facts in 2020", a space for providing a summarized account on facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way.
- 3. Please Indicate, by clicking on the corresponding button, whether there was an improvement or a decrease of the level of compliance of the relevant standard/best practice in your country in 2020. If there were no changes, please indicate so by clicking on the corresponding button.
- 4. In ALL cases where an assessment of either improvement or decrease is reported, please refer the relevant novelties in the space provided under "summary of relevant facts in 2020", for each question. Please give a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. In case there is nothing to report for a given minimum standard/best practice, please answer "no changes".
- 5. If any, make additional, non-judgmental commentaries at the space provided under "summary of relevant facts in 2020".
- 6. Back up your assertions with the relevant documentary materials, if possible. While it is not mandatory, a short summary of such materials in English is appreciated. You are welcomed to send us these materials to our email: optr@ibfd.org and c.weffe@ibfd.org.
- 7. When completed, please submit the survey.
- 8. Once you have submitted the survey, you will receive an email acknowledging your participation in the OPTR and providing a backup of your answers.
- 9. The email will also include an "edit your survey" link, in case you want to modify any of your answers. You will receive this email every time you submit partial responses.
- 10. An option to quit the survey and save your answers is provided at the end of each section. This survey has 12 sections, as many as those identified by Baker and Pistone in their 2015 IFA General Report.
- 11. If answering partially, please select "Yes" at the end of the section in which you are to submit your partial answers to the survey. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this survey.
- 12. For editing your answers, please use the last "edit your response" link provided to you via email. Please bear in mind that this is the only way the system will acknowledge your previous answers. If you use a link other than the last one provided, some (or all) changes might not be retrieved by the system.
- 13. When clicking on the last "edit your response" link, the system will lead you to the front page of the survey. Click on "Next" as many times as needed to get to the section you want to continue in. Once you have reached said section, please remember to change your answer to the question "Do you want to save your results and quit?" to "No", in order to be able to continue.

Area 1 - Identification of taxpayers, issuing tax returns and communicating with taxpayers

| 1 (MS). Implement safeguards to prevent impersonation when issuing a unique identification number * |
|--|
| No changes |
| Shifted away |
| ○ Shifted towards |
| 1 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| 2 (MS). The system of taxpayer identification should take account of religious sensitivities * |
| No changes |
| Shifted away |
| ○ Shifted towards |
| 2 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |

| 4 (MS). Where pre/populated returns are used, these should be sent to taxpayers to correct errors. * |
|--|
| No changes |
| Shifted away |
| Shifted towards |
| |
| 4 (S). Summary of relevant facts in 2020 |
| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| 5 (MS). Provide a right to access to taxpayers to personal information held about them, and a right to correct inaccuracies. * |
| No changes |
| Shifted away |
| Shifted towards |
| |
| |

| 5 (BP). Publish guidance on taxpayers' rights to access information and correct inaccuracies * |
|--|
| No changes |
| Shifted away |
| ○ Shifted towards |
| 5 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| 6 (MS). Where communication with taxpayers is in electronic form, institute systems to prevent impersonation or interception * |
| No changes |
| Shifted away |
| ○ Shifted towards |
| |

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you.

The Mauritius Revenue Authority can communicate to its taxpayers electronically via correspondences, notices of assessment, determinations or other notices or documentation, pursuant to the Finance (Miscellaneous Provisions) Act 2020. The Director-General has the responsibility to set up a system to secure electronic services and payment of taxes. It should be noted that the MRA had already established an e-filing system, but wider electronic communication will positively impact cooperative compliance.

| Source: Mauritius | Revenue | e Authority | Act 2004, | ss 24A, 2 | 4B, 24C. | | | |
|-------------------|---------|-------------|-----------|-----------|----------|------|--------|--|
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7 (MS). Where a system of "cooperative compliance" operates, ensure it is available on a non-discriminatory and voluntary basis *

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7 (S). Summary of relevant facts in 2019

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you.

| 8 (MS). Provide assistance for those who face difficulties in meeting compliance obligations, including those with disabilities, those located in remote areas, and those unable or unwilling to use electronic forms of communication * |
|--|
| No changes |
| Shifted away |
| Shifted towards |
| 8 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| Do you want to save your results and quit? * If "Yes", please submit the form. To edit/complete your answers later, please use the "edit your response" link sent to your email after submitting this form. If not, click "Next" to continue. |
| Yes |
| No |

Area 2 - The issue of tax assessment

| 9 (BP). Establish a constructive dialogue between taxpayers and revenue authorities to ensure a fair assessment of taxes based on equality of arms * |
|--|
| No changes |
| Shifted away |
| Shifted towards |
| |
| 9 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| 10 (BP). Use e-filing to speed up assessments and correction of errors, particularly systematic errors * |
| No changes |
| Shifted away |
| ○ Shifted towards |
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|---|--|--|--|--|--|
| e-ming. Deadines to submit returns were nowever extended during the national lockdown in i | All taxpayers (individuals, companies and other taxable entities) are required to file their return through e-filing. Deadlines to submit returns were however extended during the national lockdown in Mauritius. | | | | |
| Refer to relevant communiques on the matter: https://www.mra.mu/index.php/media1/communique-2020 | | | | | |
| Do you want to save your results and quit? * | | | | | |
| If "Yes", please submit the form. To edit/complete your answers later, please use the "edit your response" I your email after submitting this form. If not, click "Next" to continue. | link sent to | | | | |
| Yes | | | | | |
| No | | | | | |
| Area 3 - Confidentiality | | | | | |
| 11 (MS). Provide a specific legal guarantee for confidentiality, with sanctions for of make unauthorised disclosures (and ensure sanctions are enforced). * | ficials who | | | | |
| No changes | | | | | |
| Shifted away | | | | | |
| Shifted towards | | | | | |

| 11 (BP). Encrypt information held by a tax authority about taxpayers to the highest level attainable. * | |
|---|--|
| No changes | |
| Shifted away | |
| Shifted towards | |
| 11 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. | |
| 12 (MS). Introduce an offence for tax officials covering up unauthorised disclosure of confidential information. * | |
| No changes | |
| Shifted away | |
| Shifted towards | |
| 12 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. | |

| 13 (MS). Restrict access to data to those officials authorised to consult it. For encrypted data, use digital access codes. * |
|---|
| No changes |
| Shifted away |
| Shifted towards |
| 13 (BP). Ensure an effective fire-wall to prevent unauthorised access to data held by revenue authorities. * |
| No changes |
| Shifted away |
| Shifted towards |
| |
| 13 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| |

| 14 (MS). Audit data access periodically to identify cases of unauthorised access. * |
|--|
| No changes |
| Shifted away |
| Shifted towards |
| 14 (S). Summary of relevant facts in 2020 |
| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| |
| 15 (MS). Introduce administrative measures emphasizing confidentiality to tax officials. * |
| No changes |
| Shifted away |
| Shifted towards |
| 15 (BP). Appoint data protection/privacy officers at senior level and local tax offices. * |
| No changes |
| Shifted away |
| Shifted towards |

| 15 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
|---|
| 16 (MS). If a breach of confidentiality occurs, investigate fully with an appropriate level of seniority by independent persons (e.g. judges). * |
| No changes |
| Shifted away |
| Shifted towards |
| 16 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| |
| 17 (MS). Provide remedies for taxpayers who are victims of unauthorised disclosure of confidential information. * |
| No changes |
| Shifted away |
| Shifted towards |

| 17 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
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| 18 (MS). Exceptions to the general rule of confidentiality should be explicitly stated in the law, narrowly drafted and interpreted. * |
| No changesShifted awayShifted towards |
| 18 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| 19 (MS). If "naming and shaming" is employed, ensure adequate safeguards (e.g. judicial authorisation after proceedings involving the taxpayer). * No changes Shifted away |
| ○ Shifted towards |

| 19 (BP). Require judicial authorisation before any disclosure of confidential information by revenue authorities * |
|--|
| No changes |
| Shifted away |
| Shifted towards |
| |
| 19 (S). Summary of relevant facts in 2020 |
| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| |
| 20 (MS). No disclosure of confidential taxpayer information to politicians, or where it might be used for political purposes. * |
| No changes |
| Shifted away |
| Shifted towards |
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| No changes |
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| Shifted away |
| Shifted towards |
| 20 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| 21 (MS). Freedom of information legislation may allow a taxpayer to access information about himself. However, access to information by third parties should be subject to stringent safeguards: only if an independent tribunal concludes that the public interest in disclosure outweighs the right of confidentiality, and only after a hearing where the taxpayer has an opportunity to be heard. * |
| No changes |
| Shifted away |
| ○ Shifted towards |

| 21 (S). Summary of relevant facts in 2020 |
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| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| |
| 22 (MS). If published, tax rulings should be anonymised and details that might identify the taxpayer removed. * |
| No changes |
| Shifted away |
| Shifted towards |
| 22 (BP). Anonymise all tax judgments and remove details that might identify the taxpayer * |
| No changes |
| Shifted away |
| Shifted towards |
| 22 (S) Summary of relevant facts in 2020 |
| 22 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| |

| 23 (MS). Legal professional privilege should apply to tax advice. * Please provide separately (via optr@ibfd.org) an annex with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you. |
|--|
| No changes |
| Shifted away |
| Shifted towards |
| 23 (BP). Privilege from disclosure should apply to all tax advisors (not just lawyers) who supply similar advice to lawyers. Information imparted in circumstances of confidentiality may be privileged from disclosure. * Please provide separately (via optr@ibfd.org) an annex with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you. |
| No changes |
| Shifted away |
| Shifted towards |
| 22 (C) Suppose of relevant facts in 2020 |
| 23 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| |

| 24 (MS). Where tax authorities enter premises which may contain privileged material, arrangements should be made (e.g. an independent lawyer) to protect that privilege. * Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you. |
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| No changes |
| Shifted away |
| Shifted towards |
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| 24 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| |
| Do you want to save your results and quit? * |
| O Yes |
| No |

Area 4 - Normal audits

| 25 (MS). Audits should respect the following principles: (i) Proportionality. (2) Ne bis in idem |
|--|
| (prohibition of double jeopardy). (3) Audi alteram partem (right to be heard before any |
| decision is taken). (4) Nemo tenetur se detegere (principle against self/incrimination). Tax |
| notices issued in violation of these principles should be null and void. * |
| |
| O No changes |
| Shifted away |
| Shifted towards |
| |
| |

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you.

The ne bis in idem principle only shield a taxpayer from being punished twice for the same criminal offence or the same act which constitutes two different criminal offences. Previously, a taxpayer could be assessed for income tax while simultaneously facing criminal charges for offences which were not compounded. The amendments brought by the Anti-Money Laundering and Combatting the Financing of Terrorism (Miscellaneous Provisions) Act 2020 changes the landscape and adopts a more proportional approach. The Director-General of the Mauritius Revenue Authority now has the discretion to stay any related assessment or claim intended to be raised where the matter concerns either tax evasion or a money laundering offence which is being enquired, investigated or prosecuted. It must be noted that taxpayers found guilty for tax evasion are, in addition to other penalties which may be imposed on them, liable to pay 'an amount which shall not exceed 3 times the difference between (a) the income tax to which [they are] liable (...) and (b) the income tax paid or payable in terms of any return of income submitted.' However, the Director-General can still raise assessments following a court decision, subject to prescribed time limitations.

Sources:

Constitution, s 10(5).

Interpretation and General Clauses Act 1974, s 46.

Income Tax Act, ss 147(2), 149.

Mauritius Revenue Authority Act 2004, s 15A.

| 26 (MS). In application of proportionality, tax authorities may only request for information that is strictly needed, not otherwise available, and must impose least burdensome impact on taxpayers. * |
|--|
| No changes |
| Shifted away |
| Shifted towards |
| 26 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if |
| some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| 27 (BP). In application of ne bis in idem the taxpayer should only receive one audit per taxable period, except when facts that become known after the audit was completed. * |
| No changes |
| Shift away |
| Shift towards |
| 27 (S). Summary of relevant facts in 2020 |
| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
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| 28 (MS). In application of audi alteram partem, taxpayers should have the right to attend all relevant meetings with tax authorities (assisted by advisors), the right to provide factual information, and to present their views before decisions of the tax authorities become final. |
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| No changes |
| Shifted away |
| Shifted towards |
| |
| 28 (S). Summary of relevant facts in 2020 |
| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| |
| 29 (MS). In application of nemo tenetur, the right to remain silent should be respected in all tax audits. * |
| No changes |
| Shifted away |
| Shifted towards |
| |
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| 29 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
|---|
| 30 (BP). Tax audits should follow a pattern that is set out in published guidelines. * |
| O No changes |
| Shifted away |
| Shifted towards |
| 30 (S). Summary of relevant facts in 2020 |
| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| |
| 31 (BP). A manual of good practice in tax audits should be established at the global level. * |
| No changes |
| Shifted away |
| Shifted towards |

| | ted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if e content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is r a minimum standard or fully complies with the best practice. Thank you. |
|--------------|--|
| The audi | MRA intends to publish, in the near future, a charter detailing the rights of taxpayers during a tax t. |
| 32 (| BP). Taxpayers should be entitled to request the start of a tax audit (to obtain finality). * |
| • | No changes |
| 0 | Shifted away |
| 0 | Shifted towards |
| Only enac | S). Summary of relevant facts in 2020 if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation ted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if a content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is r a minimum standard or fully complies with the best practice. Thank you. |
| | MS). Where tax authorities have resolved to start an audit, they should inform the payer * |
| | No changes |
| | - |
| 0 | Shifted away |

| 33 (BP). Where tax authorities have resolved to start an audit, they should hold an initial meeting with the taxpayer in which they spell out the aims and procedure, together with timescale and targets. They should then disclose any additional evidence in their possession to the taxpayer. * |
|--|
| No changes |
| Shifted away |
| Shifted towards |
| 33 (S). Summary of relevant facts in 2019 |
| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| 24 (MC). To we are about all by informed at information mathemina from their discretion. |
| 34 (MS). Taxpayers should be informed of information gathering from third parties. * |
| No changes |
| Shifted away |
| Shifted towards |
| 34 (S). Summary of relevant facts in 2020 |
| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| |

| 35 (BP). Reasonable time limits should be fixed for the conduct of audits. * |
|--|
| No changes |
| Shifted away |
| Shifted towards |
| 35 (S). Summary of relevant facts in 2020 |
| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| 36 (MS). Technical assistance (including representation) should be available at all stages of the audit by experts selected by the taxpayer. * |
| No changes |
| Shifted away |
| Shifted towards |
| 36 (S). Summary of relevant facts in 2020 |
| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| |

| No changes |
|--|
| Shifted away |
| Shifted towards |
| |
| 37 (BP). The drafting of the final audit report should involve participation by the taxpayer, with the opportunity to correct inaccuracies of facts and to express the taxpayer's view. * |
| No changes |
| Shifted away |
| Shifted towards |
| |
| 37 (S). Summary of relevant facts in 2020 |
| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
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| 38 (BP). Following an audit, a report should be prepared even if the audit does not result in additional tax or refund. * |
|---|
| No changes |
| Shifted away |
| Shifted towards |
| |
| 38 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| Do you want to save your results and quit? * |
| Yes |
| No |
| |

Area 5 - More intensive audits

| | e intensive audits should be limited to the extent strictly necessary to ensure an ction to non-compliance. * |
|-----------------------------|---|
| No change | es |
| Shifted av | vay |
| Shifted to | wards |
| 39 (S). Summ | ary of relevant facts in 2020 |
| enacted, adminis | "shifted away" or "shifted towards", please give here a summarized account of facts (legislation trative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if no longer applicable, due to other developments. If applicable, indicate whether the fact reported is a standard or fully complies with the best practice. Thank you. |
| | |
| liable for a pe | ere is point in an audit when it becomes foreseeable that the taxpayer may be enalty or criminal charge, from that time the taxpayer should have stronger his right to silence, and statements from the taxpayer should not be used in cedure. * |
| No change | es |
| Shifted av | vay |
| Shifted to | wards |
| | |

| 40 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
|---|
| 41 (MS). Entering premises or interception of communications should be authorised by the judiciary. * |
| No changesShifted awayShifted towards |
| 41 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| 42 (MS). Authorisation within the revenue authorities should only be in cases of urgency, and subsequently reported to the judiciary for ex-post ratification. * |
| No changes |
| Shifted away |
| Shifted towards |

| 42 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account enacted, administrative rulings, circulars, case law, tax administration practices), in a non-jud some content is no longer applicable, due to other developments. If applicable, indicate whe under a minimum standard or fully complies with the best practice. Thank you. | dgmental way. Specify if |
|---|--------------------------|
| 43 (MS). Inspection of the taxpayer's home should require authorisation only be given in exceptional cases. * | n by the judiciary and |
| No changes | |
| Shifted away | |
| Shifted towards | |
| 43 (BP). Where tax authorities intend to search the taxpayer's premises be informed and have an opportunity to appear before the judicial auth exception where there is evidence of danger that documents will be ret | nority, subject to |
| No changes | |
| Shifted away | |
| Shifted towards | |

| 43 (S). Summary of relevant facts in 2020 |
|--|
| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| |
| 44 (BP). Access to bank information should require judicial authorisation. * |
| No changes |
| Shifted away |
| Shifted towards |
| 44 (S). Summary of relevant facts in 2020 |
| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| |
| 45 (BP). Authorisation by the judiciary should be necessary for the interception of telephone communications and monitoring of internet access. Specialised offices within the judiciary should be established to supervise these actions. * |
| No changes |
| Shifted away |
| Shifted towards |

| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
|---|
| 46 (MS). Seizure of documents should be subject to a requirement to give reasons why seizure is indispensable, and to fix the time when documents will be returned; seizure should be limited in time. * |
| No changes |
| Shifted away |
| Shifted towards |
| 46 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| 47 (BP). If data are held on a computer hard drive, then a backup should be made in the presence of the taxpayer's advisors and the original left with the taxpayer. * |
| No changes |
| Shifted away |
| Shifted towards |

| 48 (MS). Where invasive techniques are applied, they should be limited in time to avoid a disproportionate impact on taxpayers. * No changes Shifted away Shifted towards 48 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. The Supreme Court recently observed in Rawat v Assessment Review Committee 2020 SCJ 86 that the provisions relating to statutory time limits for conducting an audit give rise to an "incongruous' interpretation as a result of the various amendments brought to the Income Tax Act 1995. It has invited the legislator to look into the matter. However, no amendments were made to the Finance Act 2020. Do you want to save your results and quit? * Yes No | Only if answered "shifted a enacted, administrative rul some content is no longer | elevant facts in 2020 way" or "shifted towards", please give here a summarized account of facts (legislation ings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if applicable, due to other developments. If applicable, indicate whether the fact reported is d or fully complies with the best practice. Thank you. |
|---|--|--|
| Shifted away Shifted towards 48 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. The Supreme Court recently observed in Rawat v Assessment Review Committee 2020 SCJ 86 that the provisions relating to statutory time limits for conducting an audit give rise to an "incongruous' interpretation as a result of the various amendments brought to the Income Tax Act 1995. It has invited the legislator to look into the matter. However, no amendments were made to the Finance Act 2020. Do you want to save your results and quit? * | | |
| Shifted towards 48 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. The Supreme Court recently observed in Rawat v Assessment Review Committee 2020 SCJ 86 that the provisions relating to statutory time limits for conducting an audit give rise to an "incongruous' interpretation as a result of the various amendments brought to the Income Tax Act 1995. It has invited the legislator to look into the matter. However, no amendments were made to the Finance Act 2020. Do you want to save your results and quit? * Yes | No changes | |
| 48 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. The Supreme Court recently observed in Rawat v Assessment Review Committee 2020 SCJ 86 that the provisions relating to statutory time limits for conducting an audit give rise to an "incongruous' interpretation as a result of the various amendments brought to the Income Tax Act 1995. It has invited the legislator to look into the matter. However, no amendments were made to the Finance Act 2020. Do you want to save your results and quit? * | Shifted away | |
| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. The Supreme Court recently observed in Rawat v Assessment Review Committee 2020 SCJ 86 that the provisions relating to statutory time limits for conducting an audit give rise to an "incongruous' interpretation as a result of the various amendments brought to the Income Tax Act 1995. It has invited the legislator to look into the matter. However, no amendments were made to the Finance Act 2020. Do you want to save your results and quit? * Yes | Shifted towards | |
| Yes | Only if answered "shifted a enacted, administrative rul some content is no longer under a minimum standard. The Supreme Court receptorisions relating to standard interpretation as a result. | way" or "shifted towards", please give here a summarized account of facts (legislation ings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if applicable, due to other developments. If applicable, indicate whether the fact reported is dor fully complies with the best practice. Thank you. ently observed in Rawat v Assessment Review Committee 2020 SCJ 86 that the factutory time limits for conducting an audit give rise to an "incongruous' lt of the various amendments brought to the Income Tax Act 1995. It has invited |
| | Do you want to save | your results and quit? * |
| No | O Yes | |
| | No | |

Area 6 - Reviews and appeals

Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.

| 49 (BP). E-filing of requests for internal review to ensure the effective and speedy handling of the review process. * |
|---|
| No changes |
| Shifted away |
| Shifted towards |
| 49 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| 50 (MS). The right to appeal should not depend upon prior exhaustion of administrative reviews. * |
| No changes |
| Shifted away |
| Shifted towards |
| |

| Shifted away Shifted towards | 50 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legisla enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Sp some content is no longer applicable, due to other developments. If applicable, indicate whether the fact repounder a minimum standard or fully complies with the best practice. Thank you. | ecify if |
|---|---|----------|
| Shifted away Shifted towards 51 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. 52 (MS). Audi alteram partem should apply in administrative reviews and judicial appeals. * No changes Shifted away | 51 (BP). Reviews and appeals should not exceed two years. * | |
| Shifted towards 51 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. 52 (MS). Audi alteram partem should apply in administrative reviews and judicial appeals. * No changes Shifted away | No changes | |
| 51 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. 52 (MS). Audi alteram partem should apply in administrative reviews and judicial appeals. * No changes Shifted away | Shifted away | |
| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. 52 (MS). Audi alteram partem should apply in administrative reviews and judicial appeals. * No changes Shifted away | Shifted towards | |
| No changesShifted away | Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legisla enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Sp some content is no longer applicable, due to other developments. If applicable, indicate whether the fact repo | ecify if |
| Shifted away | 52 (MS). Audi alteram partem should apply in administrative reviews and judicial app | eals. * |
| | No changes | |
| Shifted towards | Shifted away | |
| | Shifted towards | |

| 52 (S). Summary of relevant facts in 2020 | |
|--|--|
| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. | |
| | |
| 53 (MS). Where tax must be paid in whole or in part before an appeal, there must be an effective mechanism for providing interim suspension of payment. * | |
| No changes | |
| Shifted away | |
| Shifted towards | |
| F2 (PD). An empediabellal net require prior polyment of toy in all cases * | |
| 53 (BP). An appeal should not require prior payment of tax in all cases. * | |
| No changes | |
| Shifted away | |
| Shifted towards | |
| | |
| 53 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation | |
| enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. | |
| | |

| 54 (BP). The state should bear some or all of the costs of an appeal, whatever the outcome * |
|--|
| No changes |
| Shifted away |
| Shifted towards |
| 54 (S). Summary of relevant facts in 2020 |
| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| 55 (MS). Legal assistance should be provided for those taxpayers who cannot afford it. * |
| No changes |
| Shifted away |
| Shifted towards |
| 55 (S). Summary of relevant facts in 2020 |
| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| |

| 6 (MS). Taxpayers should have the right to request the exclusion of the public from a tax opeal hearing. * | |
|---|--|
| No changes | |
| Shifted away | |
| Shifted towards | |
| 56 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. | |
| 57 (A). Tax judgments should be published. * | |
| No changes | |
| Shifted away | |
| Shifted towards | |
| 57 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. | |

| Do you want to save your results and quit? * |
|--|
| Yes |
| No |
| |
| Area 7 - Criminal and administrative sanctions |
| 58 (MS). Proportionality and ne bis in idem should apply to tax penalties. * |
| No changes |
| Shifted away |
| Shifted towards |
| |
| 58 (S). Summary of relevant facts in 2020 |
| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| |
| |
| 59 (BP). Where administrative and criminal sanctions may both apply, only one procedure and one sanction should be applied. * |
| No changes |
| Shifted away |
| Shifted towards |
| |

| 59 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
|---|
| 60 (BP). Voluntary disclosure should lead to reduction of penalties. * |
| O No changes |
| Shifted away |
| Shifted towards |
| |

60 (S). Summary of relevant facts in 2020

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you.

The Mauritius Revenue Authority has taken measures to assist taxpayers and employers in improving their cash flow by deferring tax payments under the Advance Payment System, the Current Payment System, and by renewing the Tax Arrears Settlement Scheme which provides for full or 80%waiver of penalties and interests on all tax arrears due if tax arrears are settled within a prescribed date.

Source: https://www.mra.mu/download/CommuniquePayment061120.pdf

| 61 (MS). Sanctions should not be increased simply to encourage taxpayers to make voluntary disclosures. * |
|---|
| No changes |
| Shifted away |
| Shifted towards |
| |
| 61 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| Do you want to save your results and quit? * |
| Yes |
| No |
| |

Area 8 - Enforcement of taxes

Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Please be particularly aware of regulations on the COVID-19 pandemic. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you.

| 62 (MS). Collection of taxes should never deprive taxpayers of their minimum necessary for living. * |
|---|
| O No changes |
| Shifted away |
| Shifted towards |
| 62 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. Reporting deadline and payment of taxes were deferred during the national lock down without penalties. Wage assistance scheme and self-employed scheme were also introduced and renewed. |
| |
| 63 (BP). Authorisation by the judiciary should be required before seizing assets or bank accounts * |
| |
| accounts * |
| accounts * No changes |
| accounts * No changes Shifted away |

| 64 (MS). Taxpayers should have the right to request delayed payment of arrears. * |
|--|
| No changes |
| Shifted away |
| ○ Shifted towards |
| 64 (S). Summary of relevant facts in 2020 |
| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| 65 (BP). Bankruptcy of taxpayers should be avoided, by partial remission of the debt or structured plans for deferred payment. * |
| No changes |
| Shifted away |
| Shifted towards |
| 65 (S). Summary of relevant facts in 2020 |
| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| |

| 66 (MS). Temporary suspension of tax enforcement should follow natural disasters. * Please provide separately (via optr@ibfd.org and c.weffe@ibfd.org) an annexe with the actual wording of relevant excerpts of your country's legislation regarding this matter. Please be particularly aware of regulations on the COVID-19 pandemic. Technically accurate translations of such material into English, if possible, would be very appreciated. Thank you. |
|--|
| O No changes |
| Shifted away |
| Shifted towards |
| |
| 66 (S). Summary of relevant facts in 2020 |
| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| Payment of tax due were suspended administratively by the MRA during the lock down and was then retrospectively inserted under section the Covid-19 (Miscellaneous Provisions) Act 2020. |
| |
| Do you want to save your results and quit? * |
| Yes |
| No |

Area 9 - Cross-border situations

| process of investigation. The requested state should inform the taxpayer unless it has a reasoned request from the requesting state that the taxpayer should not be informed on grounds that it would prejudice the investigation. * |
|--|
| No changes |
| Shifted away |
| Shifted towards |
| |
| 67 (BP). The taxpayer should be informed that a cross-border request for information is to be made. * |
| No changes |
| Shifted away |
| Shifted towards |
| |
| |
| 67 (S). Summary of relevant facts in 2020 |
| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| The Procedure Manual on EoIR has not been published to date. |

67 (MS). The requesting state should notify the taxpayer of cross-border requests for information, unless it has specific grounds for considering that this would prejudice the

| 68 (BP). Where a cross-border request for information is made, the requested state should also be asked to supply information that assists the taxpayer. * |
|---|
| No changes |
| Shifted away |
| Shifted towards |
| 68 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| 69 (BP). Provisions should be included in tax treaties setting specific conditions for exchange of information. * |
| No changes |
| Shifted away |
| Shifted towards |
| 69 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |

| 70 (MS). If information is sought from third parties, judicial authorisation should be necessary. * |
|---|
| No changes |
| Shifted away |
| Shifted towards |
| 70 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| 71 (BP). The taxpayer should be given access to information received by the requesting state. * |
| No changes |
| Shifted away |
| Shifted towards |
| 71 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |

| 72 (BP). Information should not be supplied in response to a request where the originating cause was the acquisition of stolen or illegally obtained information. * |
|--|
| No changes |
| Shifted away |
| Shifted towards |
| 72 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is |
| under a minimum standard or fully complies with the best practice. Thank you. |
| 73 (BP). A requesting state should provide confirmation of confidentiality to the requested state. * |
| No changes |
| Shifted away |
| Shifted towards |
| 73 (S). Summary of relevant facts in 2020 |
| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| |

| 74 (MS). A state should not be entitled to receive information if it is unable to provide independent, verifiable evidence that it observes high standards of data protection. * |
|---|
| No changes |
| Shifted away |
| Shifted towards |
| 74 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| 75 (BP). For automatic exchange of financial information, the taxpayer should be notified of the proposed exchange in sufficient time to exercise data protection rights. * |
| No changes |
| Shifted away |
| Shifted towards |
| 75 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |

77 (S). Summary of relevant facts in 2020

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you.

According to the MAP Guidance Notes:

"The negotiation of a MAP case is a government-to-government process. While a taxpayerdoes not have a legal or other right to attend negotiations between the CompetentAuthorities or to observe the negotiations, the MRArecognises thatthe taxpayer is a stakeholder in the MAP process and therefore, in exceptional cases, apresentation by the taxpayer may be helpful in the resolution of the case. Any suchpresentation would occur pursuant to a mutual agreement of the Competent Authorities involved and would be limited to providing factual information."

| Do you want to save your results and quit? * |
|---|
| Yes |
| No |
| |
| Area 10 - Legislation |
| 78 (MS). Retrospective tax legislation should only be permitted in limited circumstances which are spelt out in detail. * |
| No changes |
| Shifted away |
| Shifted towards |
| |

| 78 (BP). Retrospective tax legislation should ideally be banned completely. * |
|--|
| No changes |
| Shifted away |
| Shifted towards |
| 78 (S). Summary of relevant facts in 2020 |
| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| 79 (BP). Public consultation should precede the making of tax policy and tax law. * |
| No changes |
| Shifted away |
| Shifted towards |
| 79 (S). Summary of relevant facts in 2020 |
| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| |

| Do you want to save your results and quit? * |
|--|
| ○ Yes |
| No |
| Area 11 - Revenue practice and guidance |
| 80 (MS). Taxpayers should be entitled to access all relevant legal material, comprising legislation, administrative regulations, rulings, manuals and other guidance. * |
| No changes |
| Shifted away |
| Shifted towards |
| 80 (S). Summary of relevant facts in 2020 |
| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| |

| 81 (MS). Where legal material is available primarily on the internet, arrangements should be made to provide it to those who do not have access to the internet. * |
|---|
| No changes |
| Shifted away |
| Shifted towards |
| 81 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| 82 (MS). Binding rulings should only be published in an anonymised form * |
| No changes |
| Shifted away |
| Shifted towards |
| 82 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |

| 83 (MS). Where a taxpayer relies upon published guidance of a revenue authority which subsequently proves to be inaccurate, changes should apply only prospectively. * |
|---|
| No changes |
| Shifted away |
| Shifted towards |
| |
| 83 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| Do you want to save your results and quit? * |
| Yes |
| No |

Area 12 - Institutional framework for protecting taxpayers' rights

| 84 (MS). Adoption of a charter or statement of taxpayers' rights should be a minimum standard. * |
|--|
| No changes |
| Shifted away |
| Shifted towards |
| |
| 84 (BP). A separate statement of taxpayers' rights under audit should be provided to taxpayers who are audited. * |
| No changes |
| Shifted away |
| Shifted towards |
| |
| 84 (S). Summary of relevant facts in 2020 |
| Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is |

under a minimum standard or fully complies with the best practice. Thank you.

The MRA has plans to publish a separate statement of taxpayers' rights under audit.

| 85 (BP). A taxpayer advocate or ombudsman should be established to scrutinise the operations of the tax authority, handle specific complaints, and intervene in appropriate cases. Best practice is the establishment of a separate office within the tax authority but independent from normal operations of that authority. * |
|---|
| No changes |
| Shifted away |
| Shifted towards |
| 85 (S). Summary of relevant facts in 2020 Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you. |
| 86 (BP). The organisational structure for the protection of taxpayers' rights should operate at local level as well as nationally. * |
| No changes |
| Shifted away |
| Shifted towards |
| |

Only if answered "shifted away" or "shifted towards", please give here a summarized account of facts (legislation enacted, administrative rulings, circulars, case law, tax administration practices), in a non-judgmental way. Specify if some content is no longer applicable, due to other developments. If applicable, indicate whether the fact reported is under a minimum standard or fully complies with the best practice. Thank you.

86 (S). Summary of relevant facts in 2020

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